



# PROVIDER NOTICE

Provider Relations Department | 888-895-4998

*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network*

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## **Reminder: New Claims Editing System to Launch July 1**

**Effective Date (Tentative):** July 1, 2022

**Health Plan Affected:** Johns Hopkins US Family Health Plan (USFHP)

**Type of Change:** Claims Edit System

**Explanation of Change:** Johns Hopkins HealthCare (JHHC) will employ a new claims editing system, Optum CES, for Johns Hopkins USFHP claims, with a tentative effective date of July 1, 2022. This system replaces ClaimCheck. All claims submitted prior to the effective date will not be affected.

JHHC has developed an [Optum CES Job Aid](#) to help providers and staff familiarize themselves with the new claims editing system.

The benefits to you as the health care provider are as follows:

- Equitable reimbursement
- Efficient reimbursement
- Accurate and consistent claims processing and reimbursement

The Optum claim edit portal permits providers to test claims prior to submission. If a claim denies, providers can obtain details about the reason for denial after submission. This portal will be accessible through [HealthLINK](#).

Optum CES will also replace ClaimCheck for Priority Partners and Johns Hopkins Employer Health Programs (EHP) over the third and fourth quarter of the year; we will provide more details over the next several months.

If you have any questions regarding our new system, please contact our Provider Services department at 888-895-4998.

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*Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.*