

UnitedHealthcare COVID-19 billing guide

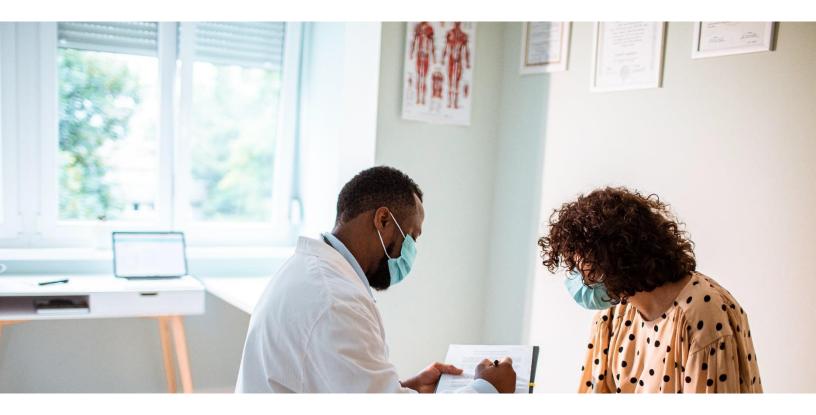




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Latest updates

NEW - Jan. 26, 2022

- Addition of billing information for FDA-authorized COVID-19 antiviral treatments
- Monoclonal antibody treatment coverage changes following the FDA's revocation of emergency use authorization for two medications
- Billing codes for COVID-19 vaccines for pediatric use and boosters
- Reminder of CMS billing change effective Jan. 1, 2022 for Medicare Advantage claims for vaccine administration and monoclonal antibody treatment
- Clarification on CLIA certification requirements for labs who process COVID-19 tests



General claim submission and billing process

For all provider types

- 1. You may submit a medical claim to UnitedHealthcare for reimbursement through our provider website
- 2. In order to access secure content on UHCprovider.com or the UnitedHealthcare Provider Portal to submit claims, you'll need to create a <u>One Healthcare ID</u>
- 3. Next, visit <u>UHCprovider.com/claims</u> to learn how to submit a claim to UnitedHealthcare. This site has many tools and resources available to help you in this process, including a <u>Self-Paced User Guide</u>.
- 4. For a deeper dive, attend a training session on how to submit a claim. You can sign up for an on-demand or live training session. Learn more at **UHCprovider.com/claims** > <u>Claims</u>

COVID-19 vaccine billing

Keeping you up-to-date on the latest COVID-19 vaccine developments is our top priority. We're closely monitoring COVID-19 vaccine updates from state and federal governments and health care agencies.

Vaccine serum

The U.S. government is currently providing and covering the cost of the COVID-19 vaccine serum. Health care professionals should not submit claims for the cost of the serum.

Additional services with vaccine administration

If members receive additional services during their vaccination appointments, they may be responsible for copays, deductibles, coinsurance or out-of-network charges, according to their benefits plan.

Health care professionals should not charge members for standard observation (15–30 minutes after receiving the vaccination).

Individual and Group Market fully insured health plans

United Healthcare pays an administrative fee to the health care professional that covers vaccine administration and the member's observation.

Vaccine administration and claims submission			
Health plan	Medical	Pharmacy	
Medicare Advantage	Effective Jan. 1, 2022, health care professionals who administer the COVID-19 vaccine serum to Medicare Advantage members should submit medical claims through UnitedHealthcare's standard claims process.* For services rendered through Dec. 31, 2021, bill claims for COVID-19 vaccine administration to the applicable Centers for Medicare & Medicaid Services (CMS) Medicare Administrative Contractor (MAC).*	Effective Jan. 1, 2022, pharmacies who administer the COVID-19 vaccine serum to Medicare Advantage members should submit claims for administrative services through the pharmacy claims platform.* For services rendered through Dec. 31, 2021, bill claims for COVID-19 vaccine administration to the applicable CMS Medicare Administrative Contractor (MAC).* Please note: Coverage of administrative services is provided under the Medicare Advantage medical benefit with \$0 member copayment. COVID-19 vaccination and associated administration is not eligible for Part D pharmacy benefit coverage. *Applies to vaccine serum provided by the federal government.	



Employer and Individual health plans, including Student Resources, short-term limited liability (STLD) and Exchange plans	United Healthcare and self-funded customers cover the administration of COVID-19 FDA-authorized vaccines with no cost share for in- and out-of-network providers during the national public health emergency period, currently scheduled to end April 15, 2022.	Pharmacies will be allowed to bill UnitedHealthcare directly for the costs associated with the administration of COVID-19 vaccines. Pharmacists administering the COVID-19 vaccine should submit claims through their pharmacy claims platform.
Medicaid	Participating providers may bill the UnitedHealthcare medical benefit through our standard claims process for vaccine administration. State Medicaid agencies may provide different guidance.	Pharmacies will be allowed to bill United Healthcare directly for administration of COVID-19 vaccines. Pharmacists administering the COVID-19 vaccine should submit claims through their pharmacy claims platform. State Medicaid agencies may provide different guidance.

Pharmacy billing codes

The National Council for Prescription Drug Programs (NCPDP) has designated 3 submission clarification codes (SCC) for pharmacy billing as the differentiating value for the dose being administered. OptumRx® has updated its claims system to allow processing, based on the submitted SCC and professional service code value from the pharmacy:

SCC/PSC value	Description
SCC 2	Indicates initial dose
SCC 6	Indicates that the previous medication was a starter dose and additional medication is needed to continue treatment
SCC 7	Indicates an additional dose is medically necessary, based on CDC recommendations*
"MA" (Medication Administered)	Indicates that pharmacies can submit claims with a DUR PPS code = MA to trigger an administration fee
SCC 10	Indicates booster dose

Additional information on billing pharmacy claims can be found on the NCPDP website.

Currently approved AMA CPT® COVID-19 codes

United Healthcare aligns with <u>American Medical Association (AMA) CPT</u> coding for medical claims. When appropriate, health care professionals should use published AMA CPT codes when submitting COVID-19 vaccine administration claims to UnitedHealthcare under the medical benefit.

Codes will be added to all applicable provider fee schedules as part of the standard quarterly code update and any negotiated discounts and premiums will apply to these codes. Codes will be added using the CMS published effective date and payment allowance as the primary fee's source. We will continue to update our claims systems as COVID-19 vaccine administration codes become published, receive FDA-authorization or approval and CDC recommendation.

Please note:

- Modifiers are not required when submitting COVID-19 vaccine administration claims.
- United Healthcare will only cover FDA-authorized or approved COVID-19 vaccines.



Manufacturer	Vaccine dose CPT	National drug code	1st administration CPT	2nd administration CPT	3rd administration CPT*	Booster Shot
Pfizer (ages 12+)	91300	59267- 1000-1	0001A	0002A	0003A	0004A
Pfizer (ages 5-11)	91307	59267- 1055-01	0071A	0072A	NA	0073A
		59267- 1055-02				
		59267- 1055-04				
Moderna (regular dose)	91301	80777- 273-10	0011A	0012A	0013A	NA
Moderna (low dose)	91306	80777- 273-10	NA	NA	NA	0064A
Janssen (J&J)	91303	59676- 0580-05	0031A	NA	NA	0034A

For home vaccine administration, include M0201 in the claim submission.

For your reference

- View AMA CPT COVID-19 vaccine administration codes
- Review COVID-19 clinical considerations, dose details and FDA-recommended dose timetables

Visit <u>UHCprovider.com/claims</u> to learn how to submit a claim to UnitedHealthcare.

Vaccine billing resources

- United Healthcare roster billing quick reference quide
- United Healthcare COVID-19 Vaccine Guidance
- United Healthcare COVID-19 Vaccine Member Center
- CMS Enrollment for Administering COVID-19 Vaccine Shots
- CMS Medicare Billing for COVID-19 Vaccine Shot Administration
- CMS Coding for COVID-19 Vaccine Shots
- CMS COVID-19 Vaccine Shot Payment
- AMA COVID-19 CPT Coding and Guidance



^{*}The <u>CDC</u> recommends that people with moderately to severely compromised immune systems receive an additional dose of mRNA COVID-19 vaccine at least 28 days after a second dose of either the Pfizer-BioNTech COVID-19 vaccine or Moderna COVID-19 vaccine.

COVID-19 testing and testing-related services

UnitedHealthcare will cover medically appropriate COVID-19 testing at no cost share during the national public health emergency period (currently scheduled to end April 15, 2022) when ordered by a physician or appropriately licensed health care professional for purposes of the diagnosis or treatment of an individual member. Scope-of-practice requirements vary by state. In some states, a pharmacist or other health care professional, such as a nurse practitioner, may have the appropriate licensure to order a test.

- State and federal mandates, as well as self-insured customer benefit plan designs, may supersede the information listed below.
- Centers for Medicare & Medicaid Services (CMS) guidelines for place of service may vary.
- Cost share will be waived for testing and testing-related services through the national public health emergency
 period for tests ordered by an appropriate provider and test-related services related to the diagnosis of COVID-19.
- United Healthcare health plans generally do not cover COVID-19 surveillance testing, which is testing used for
 public health or social purposes such as employment (return to workplace), education, travel or entertainment.
 These tests are only covered when required by applicable law and adjudicated in accordance with the member's
 benefit plan.
 - Exception for Administrative Services Only (ASO) plans: Effective Jan. 1, 2022, ASO plans may elect to cover surveillance testing claims administered by a health care provider under the medical benefit plan. Members are responsible for checking with their employer to see if they have elected to cover surveillance testing in 2022.

Service	Code(s) to bill	Additional information
Testing-related services, including visits	Place of service: (23) Emergency room (20) Urgent care (11) Office visits/telehealth (02) Telehealth (as of Jan. 1, 2021)	Cost share will be waived for testing-related services that are necessary to help diagnose or rule out COVID-19, (including the appropriate E&M codes and qualifying related services) through the national public health emergency period (currently scheduled to end April 15, 2022). Effective May 1, 2021, we updated our cost share waiver guidance to add more code-specific requirements. For all health plans, we're complying with CMS and federal provisions for additional allowable place of service codes.
	HCPCS codes: G2023 and G2024	Cost share will be waived for COVID-19-specific specimen collection when it's not billed with an E&M code.
Specimen collection		Cost share will be waived for specimen collection, along with the appropriate ICD-10 code of Z03.818, Z20.828 (effective Feb. 4, 2020) or Z20.822 (effective Jan. 1. 2021).
	CPT® codes: 99001 and 99000	We will not reimburse for specimen collection if billed with separate E&M codes. If an E&M service is not provided, 99001 can be used for pop-up labs or specimen collection offsite.
		Medicare Follow CMS billing guidelines. Use CPT code 99001 or 99211, where appropriate.
		Individual and Group Market health plans and Individual and Family Plans* Use CPT codes 99000 and/or 99001
		*Individual and Family Plans were previously referred to as Individual Exchange.
	C9803	Outpatient hospital facility only



Service	Code(s) to bill	Additional information
<u>Telehealth</u>	Standard E&M code	Bill with appropriate E&M code and one of the appropriate ICD-10 diagnosis codes: Z03.818, Z20.828 or Z20.822.
COVID-19 laboratory testing (billing guide section)	Testing lab codes	 The laboratory must use a test that is developed and administered in accordance with specifications outlined by the U.S. Food and Drug Administration (FDA) or through state regulatory approval. Bill with one of the appropriate ICD-10 diagnosis codes: Z03.818, Z20.828 or Z20.822 Use ICD-10 diagnosis code Z11.59 for billing COVID-19 testing for asymptomatic patients prior to inpatient admissions, planned outpatient procedures and immunosuppressant therapies Note: A QW modifier is required for CLIA-waived test codes Laboratories must have a valid Clinical Laboratory Improvement Amendments (CLIA) ID, as well as CLIA accreditation, compliance or registration certification level.



COVID-19 treatment

- United Healthcare covers all FDA-authorized and approved COVID-19 treatments, typically beginning
 on the date a treatment is authorized/approved. If authorization or approval is revoked by the FDA,
 United Healthcare coverage of a treatment will end.
- United Healthcare has implemented a number of cost share waivers at different points in the COVID-19
 national emergency. For details of past cost share waivers, please review the <u>Summary of COVID-19</u>
 temporary program provisions.

Service	Code(s) to bill	Additional information
COVID-19 treatment	Place of service: 02, 11, 15, 19, 20, 21, 22, 23, 31, 32, 41, 61, 81	Self-insured customer benefit plans vary, based on client design, admissions, planned outpatient procedures and immunosuppressant therapies.
	ICD-10 code: B97.29, U07.1 or J12.82	COVID-19 diagnosis codes need to be billed in order for the cost share waiver to be applied.
	Remdesivir (outpatient treatment) Diagnosis code: U07.1 HCPCS code: J0248 (as of Dec. 23, 2021)	Coverage for outpatient administration of Veklury is effective as of Dec. 23, 2021. Since remdesivir can only be administered by an authorized healthcare professional, either in a hospitalized or outpatient setting, it is not part of the pharmacy PDL or formulary. Coverage via pharmacy benefits may be permitted where required by state and/or federal regulations (e.g., Part D may cover if a caregiver is unable to procure the medication and instead secures the medication subsequent to the
Antiviral treatment options	Facility revenue code: 636 NDC Codes:	If remdesivir is administered as part of an inpatient stay, payment for the drug and its administration will be made in accordance with the terms of the hospital's in-network contract. If remdesivir is administered in an outpatient setting, payment for the drug and its administration will be based on the contracted rates of the health care professional who administers the treatment.
	Paxlovid	The federal government has purchased initial supplies and is providing the drug at no cost to patients. UnitedHealthcare will pay pharmacies a professional fee for dispensing the medication. Individual and Family Plans (formerly known as Individual Exchange Plans) and Individual and Group Market health plans Coverage is limited to a 5-day course of treatment, and 2 treatment courses per year. This is to ensure Plaxlovid is only prescribed in appropriate doses and to prevent stockpiling of the drug. Medicare Advantage and Medicaid Coverage limits are being evaluated and will be updated once information is available.



Service	Code(s) to bill	Additional information	
Antiviral treatment options (continued)	Molnupiravir	The federal government has purchased initial supplies and is providing the drug at no cost to patients. UnitedHealthcare will pay pharmacies a professional fee for dispensing the medication. Individual and Family Plans (formerly known as Individual Exchange Plans) and Individual and Group Market health plans Coverage is limited to a 5-day course of treatment, and 2 treatment courses per year. This is to ensure molnupiravir is only prescribed in appropriate doses and to prevent stockpiling of the drug. Medicare Advantage and Medicaid Coverage limits are being evaluated and will be updated once information is available.	
Available Monoclonal antibody treatment options	Sotrovimab HCPCS code:	The FDA has granted emergency use authorization (EUA) for Evusheld for pre-exposure prophylaxis (prevention). It has not been authorized by the FDA for treatment of COVID-19 or for post-exposure prevention of COVID-19. Claims for this use of Evusheld will be denied. Evusheld will be purchased and supplied by the government at no cost, based on information from AstraZeneca on Dec. 8, 2021. For Medicare health plans, monoclonal antibody administration	For Individual and Group Market, Individual Exchange and Medicaid Health care professionals should only bill for the administration. Do not include the monoclonal antibody product codes on the claim when the product is provided for free. Implementation for self-funded customers may vary. Medicare Effective Jan. 1, 2022, charges for monoclonal antibody infusion, including administration charges, should be submitted to UnitedHealthcare following the standard claims process. Any COVID-19 monoclonal antibody infusion claims for Medicare beneficiaries that are submitted to the MAC during this timeframe will be denied, and health care professionals will be directed to submit the claims to
		claims for Medicare beneficiaries will be reimbursed with no cost share (copayment, coinsurance or deductible) through the national public health emergency. Reimbursement is limited to monoclonal antibody treatments that are FDA-authorized or approved at the time of treatment. For more information, visit the CMS Monoclonal Antibody COVID-19 Infusion page.	United Healthcare. For monoclonal antibody services rendered through Dec. 31, 2021, bill claims to the applicable Centers for Medicare & Medicaid Services (CMS) Medicare Administrative Contractor (MAC).* Any COVID-19 monoclonal antibody infusion claims for Medicare beneficiaries that are submitted to UnitedHealthcare will be denied, and health care professionals will be directed to submit the claims to the MAC



Service Additional information **Billing Details** Code(s) to bill The billing codes are only For Individual and Group Market, Update: On Jan. 24, 2022, the FDA Expiring revised the authorizations for two valid for treatment Individual Exchange and Monoclonal administered through Jan. monoclonal antibody treatments – Medicaid antibody 31, 2022. Claims using bamlanivimab and etesevimab Through Jan. 31, 2022, when the treatment these codes for treatment (administered together) and REGENdoses for these two COVID-19 administered on or after COV (casirivimab and imdevimab). monoclonal antibody treatments Feb. 1, 2022 will be These treatments are no longer are provided by the government authorized for use in any U.S. state, denied. See details at right. without charge, health care territory or jurisdiction to treat COVIDprofessionals should only bill for 19. This decision was made because the administration. Do not include data show these treatments are highly Bamlanivimab + Etesvimab the monoclonal antibody product unlikely to be effective against the HCPCS code: codes on the claim when the Omicron variant, which is now the product is provided for free. Q0245 predominant variant in the U.S. Implementation for self-funded Administration code: customers may vary. M0245 (Outpatient) UnitedHealthcare will continue to M0246 (Home reimburse claims for these treatments Medicare Infusion) for dates of service through Jan. 31, Effective Jan. 1, 2022 through 2022, as outlined below. Claims for Casirivimab + Imdevimab Jan. 31, 2022, charges for these treatments on or after Feb. 1. HCPCS code: monoclonal antibody infusion, 2022 will be denied. Q0243 (2400 mg) including administration charges, should be submitted to dose) For Medicare health plans, United Healthcare following the • Q0244 (1200 mg administration claims for these two standard claims process. Any dose) COVID-19 monoclonal antibody COVID-19 monoclonal antibody Q0240 (600 mg) treatments for Medicare infusion claims for Medicare repeat dose) beneficiaries will be reimbursed with beneficiaries that are submitted to Administration code: no cost share (copayment, the MAC during this timeframe will • M0243 (Outpatient) coinsurance or deductible) through be denied, and health care M0244 (Home the following dates: professionals will be directed to Infusion) • For dates of service through Dec. submit the claims to M0240 (Outpatient 31, 2021, claims will be United Healthcare. repeat dose) reimbursed by the applicable • M0241 (Home Centers for Medicare & Medicaid For monoclonal antibody services Infusion repeat Services (CMS) Medicare rendered through Dec. 31, 2021. dose) Administrative Contractor bill claims to the applicable (MAC).* Centers for Medicare & Medicaid • From Jan. 1, 2022 through Jan. Services (CMS) Medicare 31, 2022, claims will be Administrative Contractor (MAC).* reimbursed by UnitedHealthcare. Any COVID-19 monoclonal antibody infusion claims for Reimbursement is limited to Medicare beneficiaries that are monoclonal antibody treatments that submitted to UnitedHealthcare will are FDA-authorized or approved at be denied, and health care the time of treatment. For more professionals will be directed to information, visit the CMS submit the claims to the MAC Monoclonal Antibody COVID-19 Infusion page.



COVID-19 medical supply code

- The United Healthcare supply policy and professional reimbursement policies outline the methodology for covered medical expenses and surgical supplies under the following health plans:
 - Medicare Advantage
 - Medicaid (Community Plan)
 - Commercial health plans
 - Exchange
- CPT code 99072 is not reimbursable unless mandated by state requirements. This applies to all <u>Medicare Advantage</u>, <u>Medicaid</u> (Community Plan), <u>commercial health plans</u> and <u>Exchange</u> health plans.

Service	Code	Additional information
Personal protection equipment (medical supply code section)	99072	Definition: Additional supplies, materials and clinical staff time over and above those usually included in an office visit or other non-facility service(s), when performed during a public health emergency, as defined by law, due to respiratory-transmitted infectious disease.

Urgent care testing, vaccine and monoclonal treatment administration

Testing

- Effective March 26, 2021, UnitedHealthcare will reimburse COVID-19 testing for urgent care facilities only
 when billed with a COVID-19 testing procedure code, along with one of the appropriate Z codes (Z20.828,
 Z03.818 and/or Z20.822)
- This billing guidance is applicable only to urgent care facilities on an all-inclusive Per Case, Per Diem, Per Visit, Per Unit, etc. contract rate
- We will not adjust rates for payment on claims submitted before the March 26, 2021, date of service
- This is applicable for UnitedHealthcare Individual and Group Market health plans
- We are following the CMS guidelines for place of service testing and case rate
- In-network urgent care centers must bill with place of service 20 on a CMS-1500 claims form
- For the codes noted below, we will pay 100% of the CMS allowable rate

Vaccine administration for commercial health plans

- Effective April 15, 2021, UnitedHealthcare will reimburse the appropriate COVID-19 vaccine administration codes listed below for in-network urgent care facilities
- This billing guidance is applicable only to urgent care facilities on an all-inclusive Per Case, Per Diem, Per Visit, Per Unit, etc. contract rate
- We will not adjust rates for payment on claims submitted before the April 15, 2021, date of service, and we
 will not do retroactive claims payment
- We will separately reimburse for the following COVID-19 codes when codes become published, receive FDAauthorization or approval and CDC recommendation: 0001A, 0002A, 0003A, 0004A, 0011A, 0012A, 0013A
- This is applicable for Individual and Group Market health plans only
- If a health care professional bills a case rate on the same date of service as COVID-19 vaccine administration code for the same patient, UnitedHealthcare will deny the vaccine administration code



Monoclonal antibody treatment administration for commercial health plans

- Effective Oct. 15, 2021, UnitedHealthcare will reimburse the appropriate COVID-19 monoclonal antibody treatment codes listed below for in-network urgent care facilities
- This billing guidance is applicable only to urgent care facilities on an all-inclusive Per Case, Per Diem, Per Visit, Per Unit, etc. contract rate
- We will not adjust rates for payment on claims submitted before the Oct. 15, 2021, date of service, and we will not do retroactive claims payment
- For applicable monoclonal antibody treatment, we will reimburse for the COVID-19 codes in the table below
- This is applicable for Individual and Group Market health plans and Individual Exchange only
- We will separately reimburse for the below monoclonal codes when published, receive FDA-authorization or approval and CDC recommendation
- If a health care professional bills a case rate on the same date of service as COVID-19 monoclonal antibody treatment code for the same patient, UnitedHealthcare will deny the monoclonal antibody treatment
- For the codes noted below, we will pay 100% of the CMS allowable rate

Service	Code	Additional information
COVID-19 testing at urgent care facilities	 87635 87636 87811 0240U 0241U U0001 U0002 U0003 U0004 U0005 	For in-network health care professionals, we will reimburse COVID-19 testing at urgent care facilities only when billed with a COVID-19 testing procedure code, along with one of the appropriate Z codes (Z20.828, Z03.818 and Z20.822) through the end of the public health emergency. If a health care professional bills visit codes on the same date of service as a COVID-19 testing code claim for the same patient, UnitedHealthcare will deny the testing code.
COVID-19 vaccine administration at urgent care facilities	 0001A 0002A 0003A 0011A 0012A 0013A 	For in-network health care professionals, we will reimburse COVID-19 vaccine administration when billed with the appropriate codes through the end of the public health emergency. If a health care professional bills visit codes on the same date of service as a COVID-19 vaccine code claim for the same patient, UnitedHealthcare will deny the vaccine code.
Monoclonal antibody treatment	Codes available through Jan. 31, 2022: Q0220 M0220 M0221 Q0240* M0240 Q0243* M0243 Q0244* Q0245* M0245 Q0247 M0247 (Outpatient) Codes available after Feb. 1, 2022: Q0220 M0220 (Outpatient) M0221 (Home)	Effective Oct. 15, 2021, UnitedHealthcare will reimburse the appropriate COVID-19 monoclonal antibody treatment codes for in-network urgent care facilities. *These codes will price at \$0 because of government funding If a health care professional bills visit codes on the same date of service as a COVID-19 monoclonal antibody treatment claim for the same patient, UnitedHealthcare will deny the monoclonal antibody treatment.
	Q0247M0247 (Outpatient)M0248 (Home)	■ United



Resources

Health care professionals should follow appropriate billing and coding guidelines when submitting claims. In addition to information available through billing vendors with whom they may already have a relationship, COVID-19 billing and coding information may also be available through the following sites:

- EncoderPro
- CMS.gov
- AMA-assn.org

Provider information

- Summary of COVID-19 Temporary Program Provisions
- CARES Act Information

As you work with patients

- Expanded Telehealth Access and Reimbursement
- Telehealth Coding Guide
- Assistance with Patient Discharge Planning

Ongoing support

For additional support and questions, visit **UHCprovider.com/contactus**.

The information and codes described throughout these pages apply, pursuant to federal requirements and UnitedHealthcare national policies during the national public health emergency period. Additional benefits or limitations may apply in some states and under some plans during this time.

We will adjudicate benefits in accordance with the member's health plan.

Medicaid providers: UnitedHealthcare will reimburse out-of-network providers for COVID-19 testing-related visits and COVID-19-related treatment or services, according to the rates outlined in the Medicaid Fee Schedule.

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