Patient Portals - Key Features

Patients Benefits:

- **Better patient communication**

- **Allows patient on-line registration**

- **Access their medical information**

- **Access to their test /lab results**

- **Schedule or request an appointment**

- **Request prescription refills/referrals**

- **Complete/update demographic and insurance information**

- **Access to forms and educational material**

- **Pay outstanding balances**

Streamlines Clinic Operations:

- **Reduces the volume of incoming phone calls**

- **Reduces check-in time - which improves clinic flow**

- **Sends electronic reminder calls**

- **Sends electronic patient statements**

- **Sends patient recall notifications**

- **Sending electronic notices such as closures, etc.**