

**PROVIDER ALERT**  
**Timely Filing Waiver for Claim Submissions**  
**September 23, 2021**

**Target Audience: All Behavioral Health Providers**

Optum Maryland wishes to inform providers of a waiver on timely filing requirements for claims submitted by December 31, 2021.

As providers have been reviewing previously submitted claims that were either “missing” or denied by Optum for 2020 and prior dates of service, their reconciliation managers have been instructing them to resubmit the claims to offset estimated payments. Unfortunately, these resubmitted claims may have been denied for exceeding the timely filing limit. To address this issue, **Maryland Department of Health has waived the timely filing requirements for all claims with dates of service in October 2019, forward, that are submitted by December 31, 2021.**

Claims previously denied for timely filing will be automatically reprocessed by Optum without further provider action.

This exception to the timely filing limit is due to providers not having their PRAs and 835s to balance their claim submissions.

This extension allows providers time to reconcile all claims from the estimated payment period of January 1, 2020 - August 3, 2020, and for providers to review the claims submissions reports generated from Optum in order to manage their account reconciliations in a timely manner.

**Providers remain responsible for submitting claims within a year from the date of service. As of January 1, 2022, claims not submitted timely will be denied for failure to meet timely filing requirements.**

If you have questions about the information contained in this alert, please contact customer service at 1-800-888-1965

Thank you,

Optum Maryland Team

Please visit our website at [maryland.optum.com](http://maryland.optum.com) for provider resources, online training, and more information.