

Medicare ID lookup

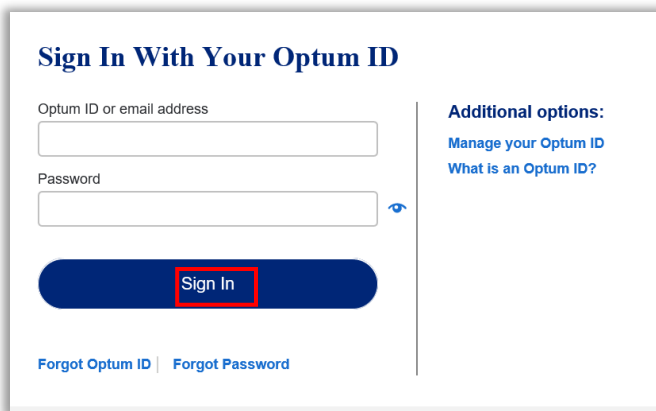
Quick reference guide

How to find a Medicare ID number

Charges for COVID-19 vaccine administration for all Medicare beneficiaries should be billed to the Centers for Medicare & Medicaid Services (CMS) Medicare Administrative Contractor (MAC). The MAC will reimburse claims for Medicare beneficiaries with no cost share (copayment, coinsurance or deductible) for the remainder of 2020 and through 2021. [Learn more](#)

When billing to the MAC, health care professionals will need to include the member's Medicare ID number – also known as the Medicare Beneficiary Identifier (MBI), which is different than the member's assigned UnitedHealthcare member ID number. Use the following steps to access a Medicare ID number for your patients in the UnitedHealthcare Provider Portal. You can access the portal with your Optum ID. If you do not have an Optum ID, you can find registration information at UHCprovider.com/newuser.

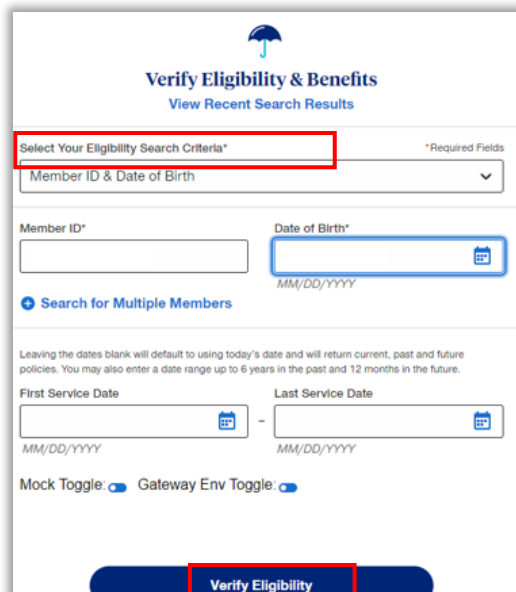
- 1 Sign in to the UnitedHealthcare Provider Portal at secure.uhcprovider.com using an Optum ID.



- 2 Go to the Eligibility & Benefits tab to verify the member's eligibility.

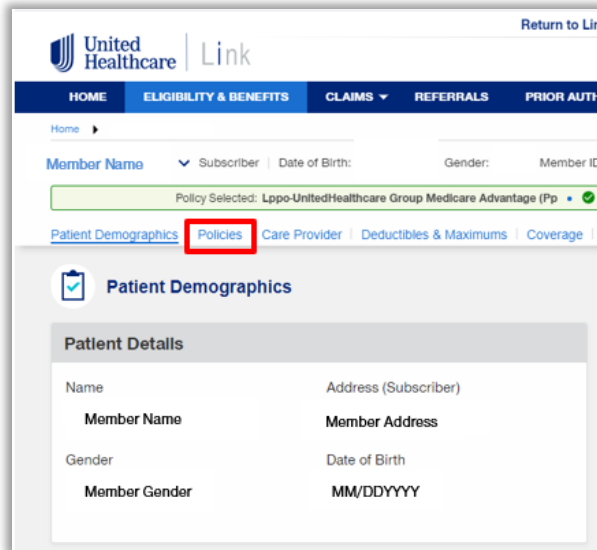
Use the Select Your Eligibility Search Criteria dropdown menu and select Member ID & Date of Birth.

Enter the member's UnitedHealthcare ID and date of birth information, and select Verify Eligibility.



3

The member's search results will bring you to an expanded page of eligibility details. Once there, select Policies.

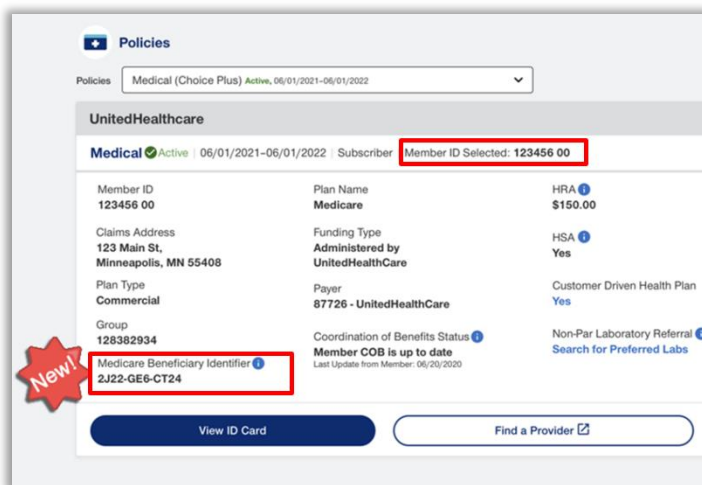


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In the Policies section, underneath UnitedHealthcare, you will find the Medicare Beneficiary Identifier number.

Please note: This field will ONLY display for members with Medicare plans and where the MBI applies.

The MBI number is different from the assigned 9-digit member ID number from UnitedHealthcare.



For tips and additional details, hover over the blue icon.



Get the latest updates

For more information on vaccine billing, visit the [CMS COVID-19 Insurers Toolkit](#). For UnitedHealthcare COVID-19-related updates, go to [UHCprovider.com/covid19](#).

Pharmacy helpdesk

If a member is at the pharmacy and doesn't have their Medicare ID number, they may be able to get assistance by calling the [OptumRx pharmacy](#) help desk.

Member Medicare ID access

Members can check their Medicare ID number by signing into [myMedicare.gov](#). If a member doesn't have a [myMedicare.gov](#) account yet, they can 'create an account' and follow the instructions. For questions, members can call 1-800-MEDICARE (800-633-4227 TTY 877-486-2048).