



PROVIDER NOTICE

Provider Relations Department | 1-888-895-4998

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network

New Claims Editing System to Launch July 1

Effective Date (Tentative): July 1, 2022

Health Plan Affected: Johns Hopkins US Family Health Plan (USFHP)

Type of Change: Claims Edit System

Explanation of Change: Johns Hopkins HealthCare (JHHC) will put into operation a new claims editing system, Optum CES, for Johns Hopkins USFHP claims, with a tentative effective date of July 1, 2022. This system will replace ClaimCheck. All claims submitted prior to the effective date will not be affected.

The addition of this editing system will enable us to manage cost-effective health care delivery and reimbursement by identifying potentially incorrect coding relationships on submitted claims.

The benefits to you as the health care provider are as follows:

- Equitable reimbursement
- Efficient reimbursement
- Accurate and consistent claims processing and reimbursement

The Optum Claim Edit Portal will allow providers to test claims prior to submission. If a claim denies, providers can obtain details about reason denial after submission. This portal will be accessible through [HealthLINK](#). We will provide more details and a job aid prior to the switch.

Optum CES will also replace ClaimCheck for Priority Partners and Johns Hopkins Employer Health Programs (EHP) over the third and fourth quarter of the year; we will provide more details over the next several months.

If you have any questions regarding our new system, please contact our Provider Service department at 888-895-4998.

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.