



# IMPORTANT INFORMATION FROM CIGNA

## COVID-19 vaccine, new treatments, and extended coverage accommodations

*For best results, you may need to view this email/links in Google Chrome.*

Since the COVID-19 pandemic began, we delivered timely accommodations to providers and customers, and ensured that customers have continued access to COVID-19 screening, testing, and treatment in safe settings.

### **COVID-19 vaccine**

We welcome the advent of safe and effective COVID-19 vaccines and applaud the quick and innovative responses from the pharmaceutical industry and regulators. Given the FDA's rigorous review and approval processes, we trust the safety and efficacy of the vaccines and are committed to engaging our customers to promote the wide use of the vaccine when available.

As the first COVID-19 vaccines are now being distributed across the country, we also commit to ensuring that Cigna commercial and Medicare customers receive the COVID-19 vaccine with no out-of-pocket costs and that you receive reasonable reimbursement consistent with CMS rates for administering EUA-approved COVID-19 vaccines.

### **New COVID-19 infusion treatments**

As we continue to learn more about COVID-19, new infusion drugs are receiving EUA approval for the treatment of COVID-19. We will cover the administration and post-administration monitoring of EUA-approved COVID-19 infusion treatments and will reimburse the services at the established national CMS rates.

### **Extending end dates for accommodations**

At this time of crisis for many providers, it's important to reduce administrative barriers and to offer accommodations that help increase access to critical care for your patients.

With that in mind, we are again extending a number of interim coverage accommodations for commercial medical customers related to authorizations, credentialing, and claims processing.

### **Getting the latest information**

We updated our dedicated

[COVID-19 provider web page](#) today to provide detailed coverage information for the COVID-19 vaccine and new treatments, and have also highlighted extended end dates of key interim accommodations. We encourage you to visit the site to get all the latest information.

Visit [CignaforHCP.com](https://www.cignaforhcp.com)

**Thank you again for the quality care you provide and for all that you're doing to help our customers. We appreciate providers across the country for being on the front line to offer dedicated care to our customers and help local communities.**

**Together, all the way.®**

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