











There's more to reimbursement than just claims processing. Use this simple checklist to understand how a clearinghouse solution can help improve the strength of your financials and boost staff efficiency.

TriZetto Provider Solutions®	Your Clearinghouse	COMPANY
		Founded by a practicing pediatrician more than 30 years ago
		Trusted by more than 340,000 healthcare providers
$\overline{\checkmark}$		EHNAC accredited
$\checkmark$		Process more than seven million transactions a day
$\overline{\checkmark}$		Direct payer relationships allow electronic transactions in all 50 states, Puerto Rico, and Guam
		8,000+ payer connections including primary, secondary, ERA, eligibility, dental, and work comp
$\overline{\checkmark}$		Customized package pricing
$\overline{\checkmark}$		One signature payer enrollment
$\overline{\checkmark}$		Proven implementation process
$\checkmark$		In-house, on-site and web-based training available
$\overline{\checkmark}$		98% average first-time, clean claim acceptance rate
		CUSTOMER SERVICE
		Free, live, U.Sbased, 24/7 customer support
$\overline{\checkmark}$		First call resolution average of 92%
		Proactive service teams trained to identify issues before you do
$\overline{\checkmark}$		Experienced, dedicated account representatives
$\overline{\checkmark}$		No ticket numbers or long hold times
$\overline{\checkmark}$		More than 85% of calls answered live within 60 seconds or less
		SOLUTIONS
$\overline{\checkmark}$		Process professional, institutional, dental and workers compensation claims
$\overline{\checkmark}$		Streamlined solution for workers' compensation claims
$\checkmark$		Integration with more than 650 electronic health records/practice management solutions
$\overline{\checkmark}$		All claim formats accepted NSF, print image, 4010, and 5010
$\checkmark$		Payer-specific edits catch mistakes before they become rejections
$\overline{\checkmark}$		Customized report queries based on user, role, location, or other criteria
$\checkmark$		Unique safety features help prevent lost claims
$\overline{\checkmark}$		Easy-to-use dashboard measures your office's key metrics to identify areas for improvement
$\overline{\checkmark}$		Rejection analysis tracks common errors
$\overline{\checkmark}$		Denials solutions help identify denials and automate the appeal process
$\checkmark$		Convert paper payments to postable 835 remittance files
$\overline{\checkmark}$		Easily identify claims status by payer
$\checkmark$		Revenue analytics help close the gaps between expected and actual claim reimbursement
$\square$		Permissions and unlimited logins customized by provider, by user, by location, job profile, etc.

Learn more at www.TriZettoProvider.com or call 800-969-3666.