



# **Community Health Worker Certificate Renewal**

Community Health Worker Program  
Office of Population Health Improvement

Spanish Interpretation Line

Call: 413-679-2428; PIN: 590 534 213 #

**January 14, 2026**

---

# CHW Certificate Renewal

# CHW Certification

---

## CHW Certification

- Voluntary and free of charge
- CHW certificates are **effective for 2 years**
- Certificates authorize the individual to represent themselves to the public as a **certified community health worker (CCHW)**

# CHW Certificate Renewal

---

## CHW Certificate Renewal

- Voluntary and free of charge
- CHW certificates are **effective for 2 years**
- Certificates authorize the individual to represent themselves to the public as a **certified community health worker (CCHW)**
- **20 hours of professional development** required for certificate renewal

# Where to Find the Original CHW Certificate

---

- Original notification of certification email from
  - [MDH.CHWApplications@maryland.gov](mailto:MDH.CHWApplications@maryland.gov) or
  - [latiqua.holley1@maryland.gov](mailto:latiqua.holley1@maryland.gov)
  - Certificate is attached
  - Header: Congratulations!
- Your Maryland OneStop account
- Contacting the CHW Program at:  
[MDH.CHWApplications@maryland.gov](mailto:MDH.CHWApplications@maryland.gov)  
or 410-767-5971

# Visit the CHW Certificate Renewal Webpage

## Maryland CCHW Renewal

### Community Health Worker Certificate Renewal

#### Maryland Certified Community Health Worker (CCHW) Certificate Expiration and Renewal Key Points

The following key points summarize Maryland's CCHW expiration and renewal:

- A CCHW **certificate is effective for two years** from the date issued.
- There is **no fee** for certification renewal.
- A CCHW should be prepared to **submit their certificate renewal application** prior to their **expiration**.
- **Renewal requirements** include:
  - Submission of a **community health worker certificate renewal application** on the **Maryland OneStop** portal.
  - Documentation of **20 hours of a broad range of professional development activities**.
  - A CCHW must **notify the Department** upon name or contact information change.

#### Important Application Documents:

- [Maryland CCHW Certificate Expiration and Renewal Manual](#)
- [Maryland CCHW Certificate Renewal Professional Development Activities Tracking Sheet\(s\)](#)

#### Things to know about certification renewal for CCHWs in Maryland:

- CCHWs may begin a Certificate Renewal Application at any time.
- CCHWs may submit their online Certificate Renewal Application with the required documentation 30 days prior to their certificate expiration date.
- The Certificate Renewal Application is open on [Maryland OneStop](#) so that CCHWs may enter information and upload Professional Development Activities Tracking Sheet(s).

## Renovación de CCHW en Maryland

### Renovación de Certificación de los Promotores de Salud

#### Puntos clave de Vencimiento y Renovación del Certificado para Promotores de Salud Certificados de Maryland (CCHW)

Los siguientes puntos clave resume el procedimiento de vencimiento y renovación para Promotores de Salud (CCHW) de Maryland.

- El certificado de Promotores de Salud es efectivo para dos años desde la fecha emitida.
- No hay cobro para renovar la certificación.
- Un CCHW debe estar preparado para **entregar su aplicación para renovar el certificado 30 días antes de la expiración**.
- Las certificaciones de CHW son renovables **hasta por dos (2) años después de la fecha de vencimiento**.

# CHW Certificate Renewal Requirements

---

- Submission of a CHW certificate renewal application
  - Maryland OneStop, or
  - Paper applications available on request in English and other languages
    - Email [MDH.CHWApplications@maryland.gov](mailto:MDH.CHWApplications@maryland.gov) or call 410-767-5971
- 20 hours of professional development activities
  - Self report

# Professional Development Activities

---

**Examples of professional development activities include:**

- Courses
- Webinars
- Conferences
- Workshops
- Trainings
- Lectures
- Other educational opportunities



# Seven Elements of Required Information on Professional Development

---

- Title
- Sponsor
- Location
- Date(s)
- Hours
- **Check/List the associated [CHW core competency](#) or health principle**
- **A brief description** of knowledge learned/skills acquired

## Maryland CHW Core Competencies

---

1. Advocacy and community capacity building skills
2. Effective oral and written communication skills
3. Cultural competency
4. Understanding of ethics and confidentiality issues
5. Knowledge of local resources and system navigation
6. Care coordination support skills
7. Teaching skills to promote healthy behavior change
8. Outreach methods and strategies
9. Understanding of public health concepts and health literacy

# Professional Development Resources

---

## [Professional Development Resources webpage](#)

- **Examples** of professional development options for certificate renewal and continued learning
- Most options are free or low-cost
- Most options can be done at any time
- Language options are listed

# Notification of CHW Certificate Renewal

---

- The Department sends a renewal notice 90 - 120 days before a CHW certificate expires
  - To the last known electronic address
- Notify our office if a renewal notice is not received within 60 days before the renewal date.

# CHW Certificate Renewal Timeline

---

- **CHW certificate renewal applications:**
  - Can be submitted **120 days prior to the expiration date**
  - Can be submitted **up to two (2) years AFTER the expiration date**
- Allow 30 days for an application to be processed and a new certificate to be issued.

# CHW Certificate Renewal Application

---

- When can a CHW begin their renewal application?

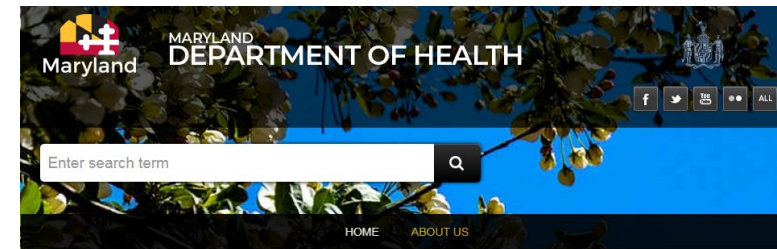
*At any time!*

- [Maryland One Stop applications:](#)
  - Saved in Draft mode and can be updated at any time
- Paper applications are available on request in English and other languages

## Ready to Apply?

---

Click [APPLY HERE FOR CCHW CERTIFICATE RENEWAL](#) at the bottom of the MDH CHW Certification Renewal webpage



[APPLY HERE FOR CCHW CERTIFICATE RENEWAL](#)



# Updating Name, Phone Number, and Address in Maryland OneStop

---

- Updating your **name, phone number, and address**:
  - Log into Maryland OneStop
  - Go to “My Dashboard”
  - Scroll to the bottom to “My Licenses, Permits, and Registrations”
  - Click on your Certificate Number to open the Detailed View
  - Click the green “Edit” button
  - Enter your edits
  - Click Save (top right corner)



# Updating Your Email in Maryland OneStop

---

- The Record Holder email is associated with the OneStop account.  
To change the Record Holder Email:
  - Log into OneStop
  - Click on your name in the right hand corner
  - Navigate to your Account Settings
  - Change the email address
- OneStop will send a verification email to the new email
  - Click Verify Email
  - Log into OneStop with the new email

# Maryland OneStop CCHW Certificate Renewal Application

## Certified Community Health Worker (CCHW) Certificate Renewal Application

Maryland Certified Community Health Worker (CCHW) Renewal Application

The CCHW certificate is effective for two (2) years from the date issued. The CCHW Renewal application may be submitted beginning 90 days before the certificate expiration date.

This application requires documentation of completion of 20 hours of a broad range of professional development activities that include ...

[Show more](#)



**30 days prior and up to 2 years after expiration**

Due Date



**1 day - 90 days**  
Approval Time



**1 - 2 hour**  
Completion Time



**\$0.00**  
Application Fee

# Maryland OneStop CCHW Certificate Renewal Application

## CCHW Certificate Renewal Applicant Information

Are you completing this application for yourself or for someone else?\*

- ☐ I hold the certification and I am completing this application for myself
- ☐ I am submitting this application for another person who holds the certification

<b>Certificant First Name*</b>	<b>Certificant Last Name*</b>	<b>Certificant Date of Birth* ?</b>
<input type="text"/>	<input type="text"/>	<input type="text" value="MM/DD/YYYY"/>
<b>Certificant Phone*</b>	<b>Certificant Email*</b>	<b>Confirm Email* ?</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Alternate Email</b>		
<input type="text"/>		
<b>Mailing Address* ?</b>		
<input type="text"/>		

## Maryland OneStop CCHW Certificate Renewal Application

---

- Professional development activities can be submitted by:
  - Uploading the Professional Development Tracking Sheet(s) to the application
  - Manually enter Professional Development Activity directly into the application
  - Or use both methods!

# Maryland OneStop CCHW Certificate Renewal Application

## Professional Development Activities

**Examples of CHW professional development activities include** courses, webinars, conferences, workshops, trainings, or lectures.

Enter professional development information in the fields below.

<b>Activity Title*</b>	<b>Number of Activity Hours*</b> <span>✕</span>
<input type="text"/>	<input type="text"/>
<b>Activity Date(s)*</b>	<b>Activity Sponsor or Organization*</b>
<input type="text"/>	<input type="text"/>
<b>Activity Location*</b>	<b>Explanation of acquired knowledge and/or skill application of duties*</b>
<input type="text"/>	<input type="text"/>

# CHW Professional Development Tracking Sheet

**Individual Professional Development Activity Tracking Sheet** (duplicate form for each activity)

Certified Community Health Worker (CCHW) Name: \_\_\_\_\_

Activity Title: \_\_\_\_\_

Activity Date(s): \_\_\_\_\_ Number of Activity Hours: \_\_\_\_\_

Activity Sponsor or Organization: \_\_\_\_\_

Activity Location: \_\_\_\_\_

**Core competencies or health principles the activity addressed:**

- ☐ Advocacy and community capacity building skills
- ☐ Effective oral and written communication skills
- ☐ Cultural competency
- ☐ Understanding of ethics and confidentiality issues
- ☐ Knowledge of local resources and system navigation
- ☐ Care coordination support skills
- ☐ Teaching skills to promote health behavior change
- ☐ Outreach methods and strategies
- ☐ Understanding of public health concepts and health literacy

Health principles addressed (specify): \_\_\_\_\_

**Explain the knowledge you acquired from this activity and / or the skill application of duties:**

\_\_\_\_\_  
\_\_\_\_\_

CCHW Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## Final Application Steps

---

- **Confirm** the seven (7) elements of needed information about on 20 hours of professional development activities are included in your application
  - Tip: Click on uploaded documents to be sure they open the way you intend
- **Sign** and date the application
- **Submit** the application

## After the Application is Submitted

---

- You will receive:
  - An email requesting additional information needed to complete the application from [onestop.support@maryland.gov](mailto:onestop.support@maryland.gov)
  - OR
  - A congratulations email that the application has been approved including a new CHW certificate effective for two years from
    - [latiqua.holley1@maryland.gov](mailto:latiqua.holley1@maryland.gov)
    - [cc: MDH.CHWApplications@maryland.gov](mailto:cc:MDH.CHWApplications@maryland.gov)



## If additional information is requested

---

- Emails requesting information list the specific information needed.

### Updating an application

1. Navigate to [onestop.md.gov](https://onestop.md.gov)
2. Click on “*Login*” in the upper right corner.
3. Click on “*My Dashboard*” in the upper right corner.
4. Scroll down to the section titled “*My Action, Permits, & Registrations.*”
5. Click on your “*Certified Community Health Worker (CHW) Certification Renewal Application*”, the blue hyperlink.
6. Enter the the information requested.
7. Complete the application, sign, and click ‘Submit.’

# Request for more information cont.

---

Adding professional development information to the **Additional Application Submission** field. Information needed may include:

- Activity Title
- Number of Activity Hours
- Activity Date(s)
- Activity Sponsor or Organization
- Activity Location
- CHW core competencies or health principle(s) addressed
- A brief explanation of acquired knowledge or skills learned for each activity listed

# Request for more information cont.

---

## Additional Application Submission

Provide the seven (7) elements of required information needed to complete 20 hours of professional development activities.

Activity Title\*

Number of Activity Hours

Activity Date(s)\*

Activity Sponsor or Organization\*

Activity Location\*

Explanation of acquired knowledge and/or skill application of duties\*

Core Competencies or health principles addressed:\*

☐ Effective oral and written

## Contact Information

---

We will help you with this process!

Contact the CHW Program for assistance

Email: [MDH.CHWApplications@maryland.gov](mailto:MDH.CHWApplications@maryland.gov)

Call: 410-767-5971

---

# CHW Certificate Renewal Resources

# Maryland CHW Core Competencies

---

## Maryland CHW Core Competencies (English)

<https://health.maryland.gov/pophealth/Community-Health-Workers/Documents/Maryland-CHW-Core-Competencies.pdf>

## Maryland CHW Core Core Competencies (Spanish)

<https://health.maryland.gov/pophealth/Community-Health-Workers/Documents/Competencias-b%c3%a1sicas-de-los-promotores-de-salud-de-Maryland-10.15.19.pdf>

## **CHW Certificate Renewal Webpages**

---

**Community Health Worker Certificate Renewal (English) webpage**

<https://pophealth.health.maryland.gov/Community-Health-Workers/Pages/CCHW-Certificate-Renewal.aspx>

**Community Health Worker Certificate Renewal (Spanish) webpage**

<https://pophealth.health.maryland.gov/Community-Health-Workers/Pages/CCHW-Certificate-Renewal-Spanish.aspx>

# **CHW Certificate Expiration and Renewal Manual**

---

## **MD Certified Community Health Worker Certificate Expiration and Renewal Manual (English)**

<https://pophealth.health.maryland.gov/Community-Health-Workers/Documents/CCHW-Certificate-Expiration-and-Renewal-Manual-2020.pdf>

## **MD Certified Community Health Worker Certificate Expiration and Renewal Manual (Spanish)**

[https://health.maryland.gov/pophealth/Community-Health-Workers/Documents/CCHW%20Cert%20Renewal%20Spanish/CCHW-Certificate-Expiration-and-Renewal-Manual\\_ES.pdf](https://health.maryland.gov/pophealth/Community-Health-Workers/Documents/CCHW%20Cert%20Renewal%20Spanish/CCHW-Certificate-Expiration-and-Renewal-Manual_ES.pdf)



# **CHW Professional Development Tracking Sheet**

---

## **MD Certified Community Health Worker Certificate Renewal Professional Development Activity Tracking Sheet (English)**

<https://pophealth.health.maryland.gov/Community-Health-Workers/Documents/CCHW-Professional-Development-Activities-Tracking-Sheet-2020.pdf>

## **MD Certified Community Health Worker Certificate Renewal Professional Development Activity Tracking Sheet (Spanish)**

[https://health.maryland.gov/pophealth/Community-Health-Workers/Documents/CCHW%20Cert%20Renewal%20Spanish/CCHW-Professional-Development-Activities-Tracking-Sheet-2020\\_ES%207.18.22.pdf](https://health.maryland.gov/pophealth/Community-Health-Workers/Documents/CCHW%20Cert%20Renewal%20Spanish/CCHW-Professional-Development-Activities-Tracking-Sheet-2020_ES%207.18.22.pdf)

## **Professional Development Resources Webpage**

---

This webpage has **examples** of free or low-cost professional development opportunities for CHW certificate renewal and continued learning.

<https://health.maryland.gov/pophealth/Community-Health-Workers/Pages/Professional-Development-Resources.aspx>

# CHW Certificate Renewal Application

---

## Maryland OneStop Certified Community Health Worker Certificate Renewal Application

<https://onestop.md.gov/forms/certified-community-health-worker-cchw-certificate-renewal-application-5e53f5292bd9090100de5698>

# CHW Statute and Regulations

---

## 2018 Community Health Worker Act

(Health-General §§ 13-3701 - 3709)

<https://pophealth.health.maryland.gov/Community-Health-Workers/Documents/CHW-Code-13-37.pdf>

**COMAR 10.68.01:** Regulations for CHW certification and recertification

[http://www.dsd.state.md.us/COMAR/SubtitleSearch.aspx?search=10.68.01.\\*](http://www.dsd.state.md.us/COMAR/SubtitleSearch.aspx?search=10.68.01.*)

## **CHW Program Staff and Contact Information**

---

### **Kimberly Hiner**

Director, Office of Population Health Improvement (OPHI)

Chair, State CHW Advisory Committee

### **Latiqua Holley**

Acting Coordinator, CHW Program, OPHI

State CHW Advisory Committee Staff

### **Adrienne Taylor**

Administrative Specialist, CHW Program, OPHI

**Contact the CHW Program at:**

[MDH.CHWApplications@maryland.gov](mailto:MDH.CHWApplications@maryland.gov)

410-767-5971

**Thank you!**