



MARYLAND
Health Care
Commission

Maryland Quality Reporting:

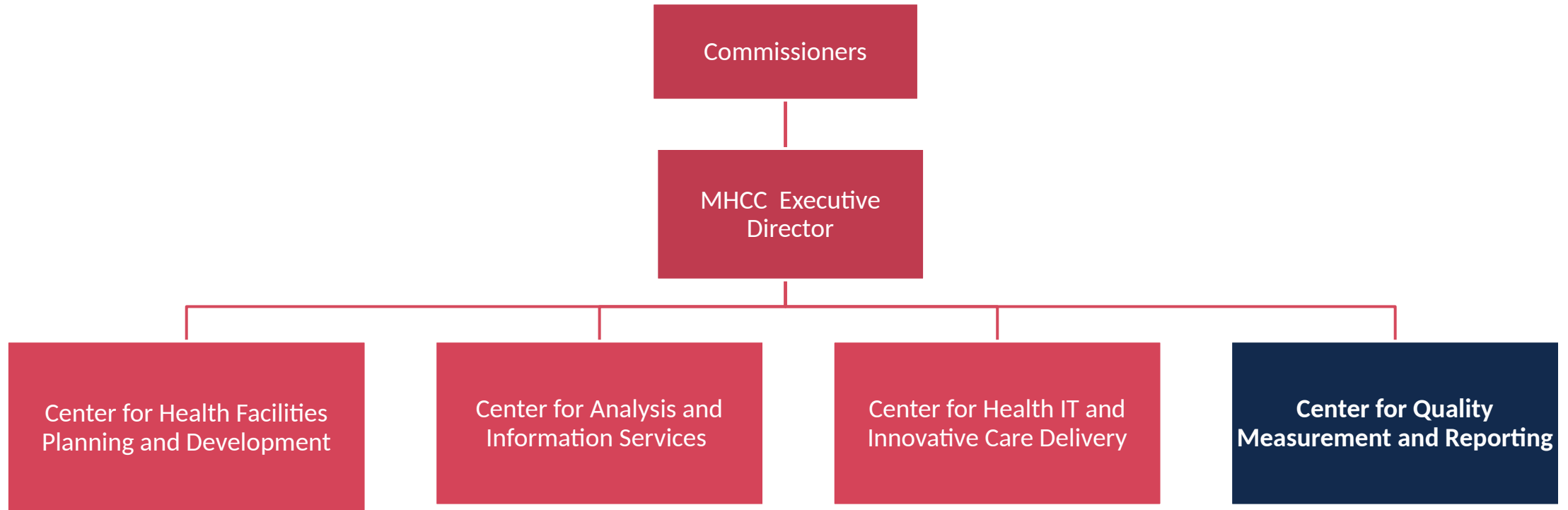
A Consumer Website to Support Health Care Decision Making

A PRESENTATION FOR MARYLAND COMMUNITY
HEALTHCARE WORKERS

FEBRUARY 20, 2024

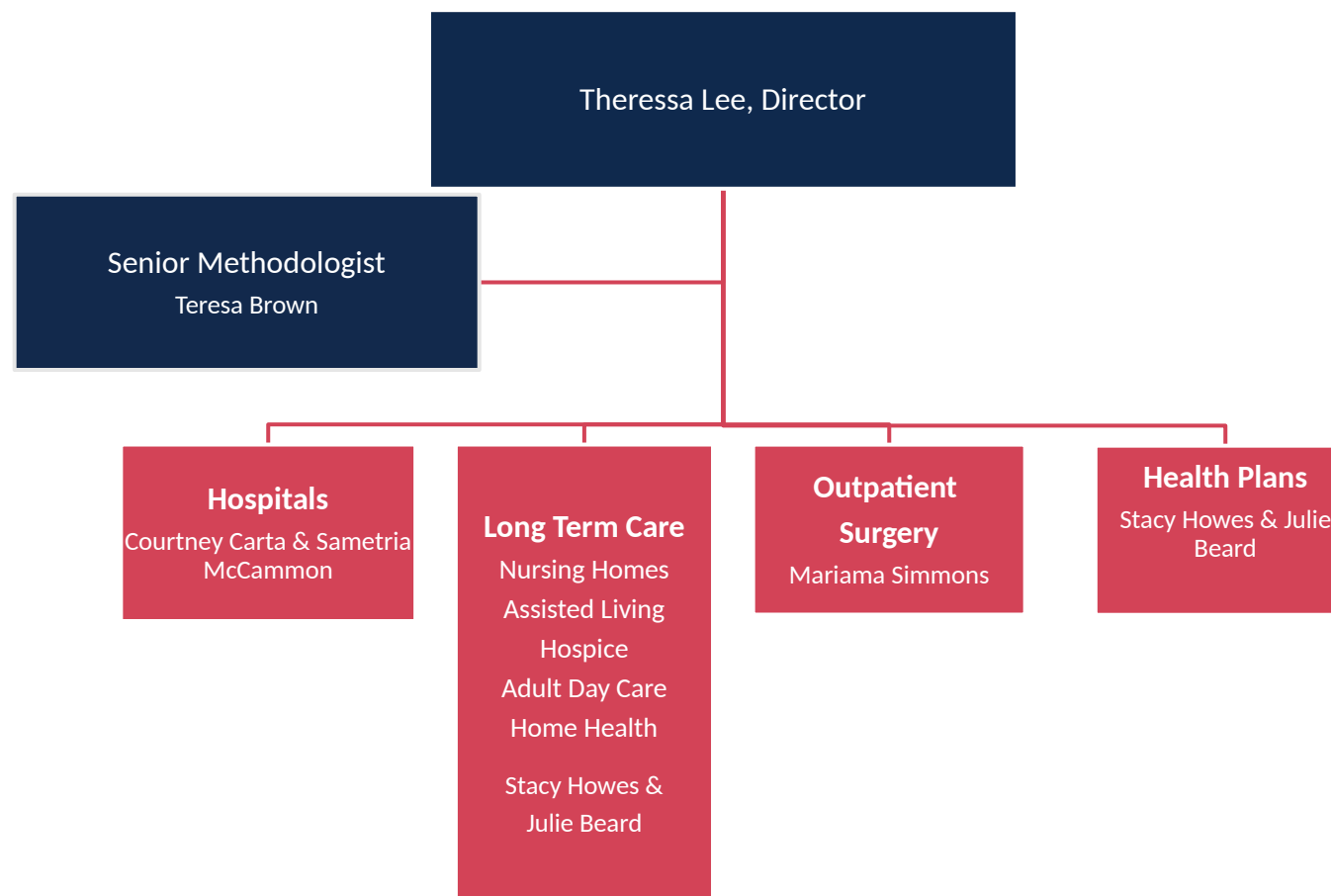


Maryland Health Care Commission





Center for Quality Measurement and Reporting (CQMR)



► CQMR oversees MHCC's public reporting initiatives



Maryland Quality Reporting Website

- ▶ Maryland Quality Reporting is a comprehensive, user-friendly website that
 - ▶ Enables consumers to:
 - ▶ Access meaningful, timely and accurate healthcare information
 - ▶ Compare cost, quality, and performance for up to 5 facilities
 - ▶ Make informed healthcare decisions
 - ▶ Promotes transparency and accountability among health care providers
 - ▶ Is free and easily accessible



Data Sources

- ▶ Maryland Quality Reporting gathers data from trusted sources including:
 - ▶ Federal quality measures (e.g., CMS, AHRQ, CDC NHSN)
 - ▶ State agencies (e.g., HSCRC, OHCQ)
 - ▶ MHCC Administered Surveys
 - ▶ Health Plans
 - ▶ Healthcare Effectiveness Data and Information Set (HEDIS)
 - ▶ Maryland Plan Behavioral Health Assessment (BHA)



Website URL

healthcarequality.mhcc.maryland.gov

Health Disparities **Additional Resources** **Long Term Care Planning Toolkit** **About Us** **Translate** **Provider Login**

Learn About the Flu

Maryland Quality Reporting

Your resource for information on the quality and performance of nursing homes, hospitals, hospice, assisted living facilities, and more.

What are you looking for? **Search**

Quick Links

[Price Comparison](#) [File a Complaint](#) [Need Health Insurance?](#) [Advance Directives](#) [Telehealth](#)

I am looking for information on

 Adult Medical Day Care	 Assisted Living	 Health Plan	 Home Health	 Hospice
 Hospital	 Nursing Home	 Outpatient Surgery	 Provider	 Urgent Care



The following slides include screenshots of the MHCC Quality Reporting consumer website. The screenshots are included as a reference for understanding how to navigate through the site. The MHCC staff are available to provide individual and group demonstrations of the site upon request. Please contact us for assistance .



Reference Slides – Getting Started

Long Term Care Planning Toolkit Learn About Health Equity Additional Resources About Us AA Translate

Learn About COVID-19 in Maryland

Explore

Search

Maryland Quality Reporting

Your resource for information on the quality and performance of nursing homes, hospitals, hospice, assisted living facilities, and more.

Quick Links

- Price Comparison
- File a Complaint
- Need Health Insurance?
- Advance Directives
- Telehealth

I am looking for information on

Adult Medical Day Care	Assisted Living	Health Plan	Home Health	Hospice
Hospital	Nursing Home	Outpatient Surgery	Provider	Urgent Care

Accessibility features. Change size of text or translate to over 100 languages.











Choose facility type



Reference Slides – Finding Quality Ratings and Information

1. Choose a facility type

I am looking for information on







 Adult Medical Day Care	 Assisted Living	 Health Plan	 Home Health	 Hospice
 Hospital	 Nursing Home	 Outpatient Surgery	 Provider	 Urgent Care

2. Narrow your search by selecting an option below

← Back
🏠 Home

What information on Assisted Living Facilities are you looking for?

Note: MHCC only collects and reports on data for Assisted Living Facilities licensed for 10 or more beds. To see a directory of all facilities regardless of bed count, select the "Complete Directory" button at the bottom of this page

-  I need to find an assisted living facility near me (10 or more beds).
-  I have an assisted living facility in mind and want to learn more (10 or more beds).
-  I am looking for an assisted living facility by type of service provided (10 or more beds).
-  I want to learn more about planning for long term care.
-  I want to learn more about assisted living facilities.
-  Complete Directory: Any number of beds



Reference Slides – Finding Resources

1. On the home page, select Additional Resources.

Long Term Care Planning Toolkit | Learn About Health Equity | **Additional Resources**

Click Here to Learn About COVID-19 Vaccination Rates in Nursing Homes

Maryland Quality Reporting

What are you looking for?

← Back
🏠 Home

Resources

Click on an icon below for additional information, checklists, and fact sheets.

Adult Medical Day Care	Assisted Living	Health Plan	Home Health	Hospice
Hospital	Nursing Home	Outpatient Surgery	Provider	Urgent Care
Health Disparities	Technical/Methodology	Other Websites		

2. Select the facility type of interest

3. Find guides, checklists, and other important information. All resources are short and printable.

Resources

Outpatient Surgery

Checklists for Selecting a Facility

[Surgery Checklist](#)

Guides

[Health Care Worker Flu Vaccination Fact Sheet](#)
[Outpatient ASF and HOPD Flu Results 2020-2021](#)
[Outpatient Ambulatory Surgical Facility Closures](#)
[Preparing for Surgery](#)
[Accreditation in Ambulatory Surgery Facilities](#)
[Maryland's Outpatient Surgery Facility Regulations](#)

Technical Guides

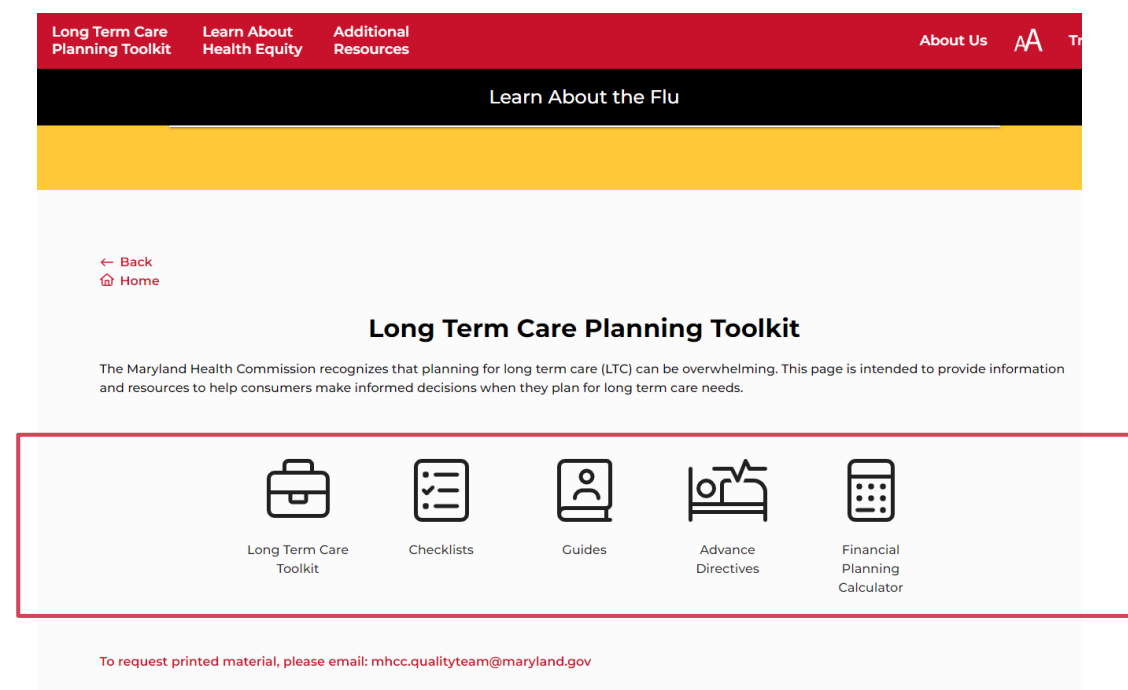
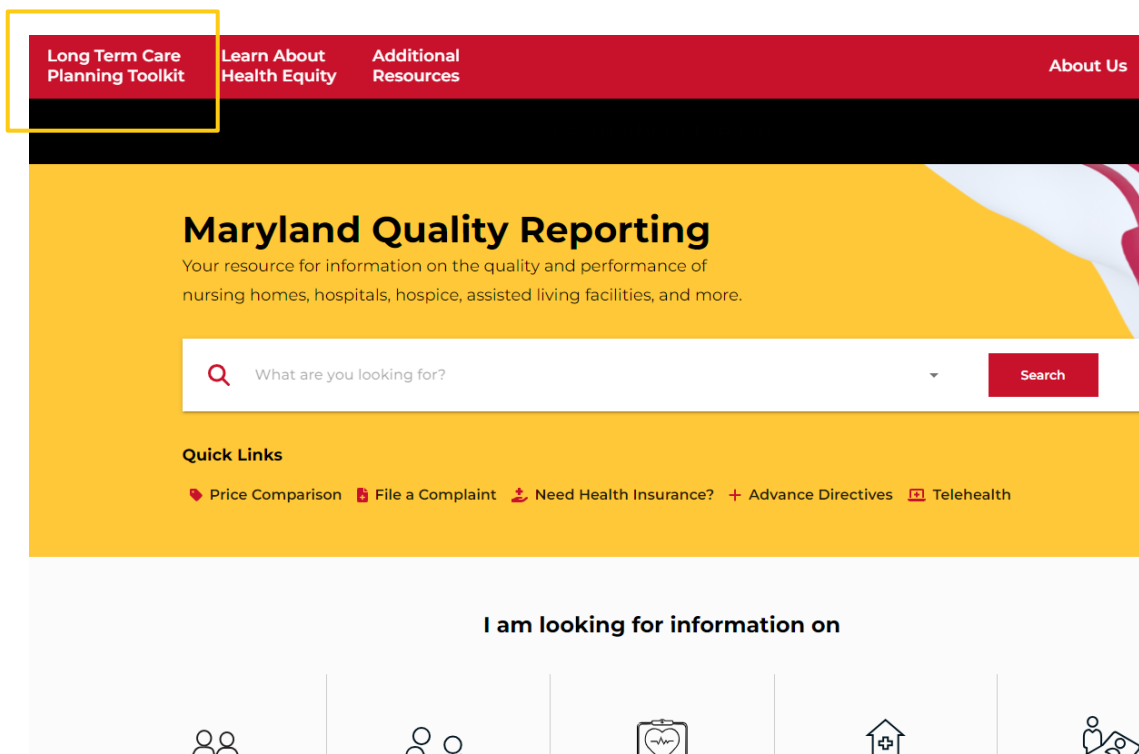
[Data Sources](#)
[Outpatient](#)



Reference Slides – Long Term Care Toolkit

1. Choose Long Term Care Planning Toolkit from the menu bar on the home page.

2. Click on any icon below to find more specific information.





Feedback Requested!

- ▶ How can we make this website more useful for community health workers?
- ▶ What type of information or resources would you like to see included?



Contact Information

- ▶ General Questions

- ▶ mhcc.qualityteam@maryland.gov

- ▶ Theresa Lee, Director, Center for Quality Measurement and Reporting

- ▶ (theressa.lee@maryland.gov)

- ▶ Courtney Carta, Chief, Hospital Quality Initiatives

- ▶ (courtney.carta@maryland.gov)

- ▶ Sametria McCammon, Program Manager, Hospital Quality Initiatives

- ▶ (sametria.mccammon1@maryland.gov)

HELP TO CONNECT YOUR CLIENTS TO THE MHCC QUALITY REPORTS

ARE YOU A CHW LOOKING FOR HEALTH RESOURCES
TO SUPPORT YOUR CLIENTS?

**ATTEND A 1-HOUR FOCUS GROUP ON
3/28 AT 5PM OR 3/30 AT 9AM AND SHARE...**

- YOUR THOUGHTS ABOUT THE MHCC QUALITY REPORTS WEBSITE
- HOW WE CAN CONNECT YOUR CLIENTS TO THIS RESOURCE
- HOW YOU WOULD USE THIS RESOURCE FOR YOUR CLIENTS

RECEIVE A \$35 GIFT CARD FOR
PARTICIPATING

**IF YOU WOULD LIKE TO SHARE YOUR
THOUGHTS, EMAIL DR. DEVLON N.
JACKSON, AT [DJACKS04@UMD.EDU](mailto:djacks04@umd.edu) OR
CALL (301) 405-1464**

