

Christine Boswell, Director Bureau of Family Health Services

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access to oral health care for uninsured and underinsured adults



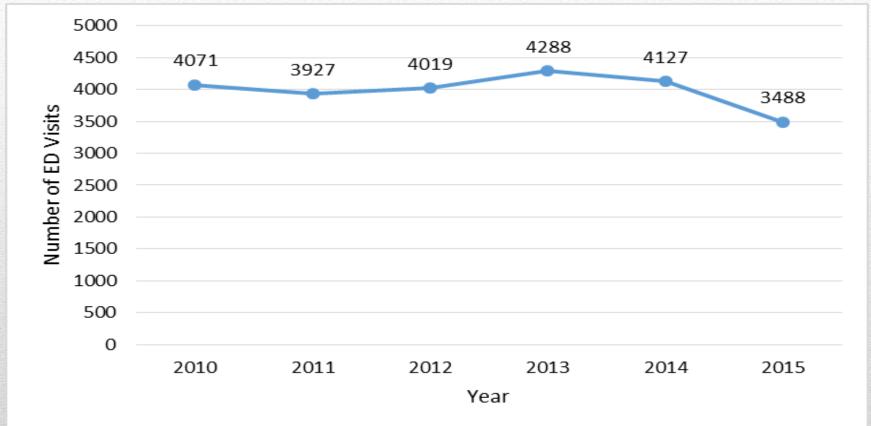
preventable emergency department visits







Dental ED Visits, 21+ Years of Age, Anne Arundel County, 2010-2015

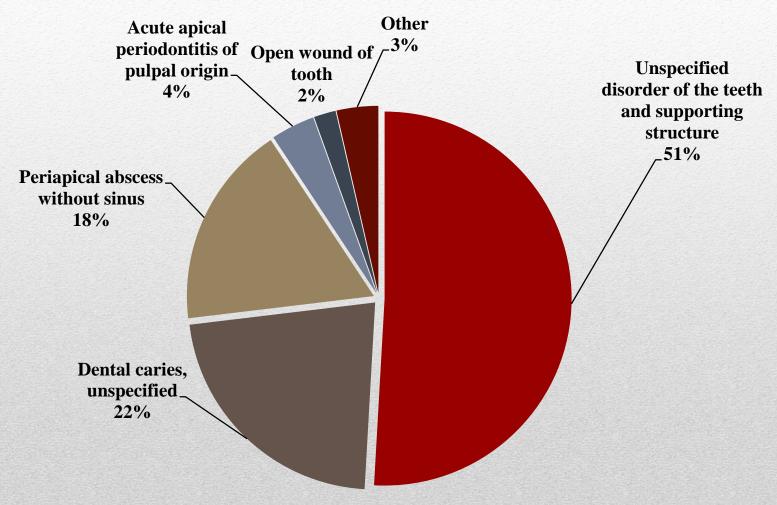


ED Encounters in County

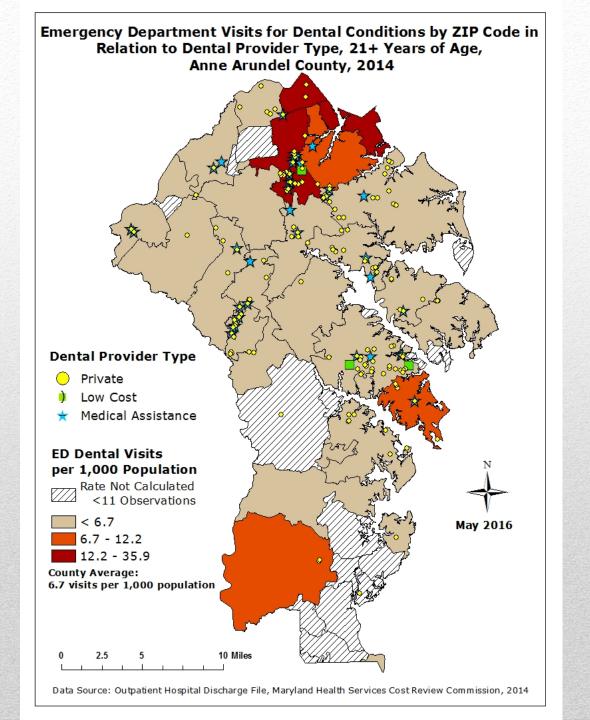
Source: Maryland HSCRC data, 2010-2015



Dental ED Visit Discharge Diagnoses, 21+ Years of Age, Anne Arundel County, 2015







- Over 400 Dentists with less than 30 practices accepting MA
- Low Cost Resources:
 - > Stanton Center
 - University of Maryland Dental Clinic
 - ➤ FQHC's: Chase Brexton & Family Health Centers
 - Department of Health
 - 2 clinics
 - * AADAP
 - ED Diversion Program

Summary of County Resources



Anne Arundel County has 8.5% fewer dentists per 100 population when compared to Maryland.

	Anne Arundel Total	Anne Arundel Ratio	Maryland Ratio	Top U.S. Cities (90th percentile)
Dentists (2013)	366	1518:1	1392:1	1377:1





- **► Adult Oral Health Task Force**
- Emergency Department Diversion Program

Local Initiatives



Purpose of the Task Force

Explore effective strategies to expand the capacity for oral health care for uninsured and underinsured adults in our county

Task Force



- ✓ Data Analysis
- **✓** Goal Development
- **✓** Barrier Identification
- √ Strategy Identification
- √ Strategy Prioritization

Task Force





GOALS

#1

SUPPORT FOR
EXPANDED
MEDICAL
ASSISTANCE
DENTAL
BENEFITS FOR
ADULTS

#2

ENHANCE
COMMUNICATION AND
COLLABORATION
AMONG
STAKEHOLDERS

#3

DEVELOP LOCALLY-BASED SOLUTIONS TO INCREASE ACCESS TO ADULT DENTAL CARE

Goals



Lack of communication and collaboration in the dental community on scope of problem and availability/lack of low cost resources

Limited number of adult MA providers in the County

Insufficient Medicaid reimbursement rates

High cost of providing dental care/different practice model from medical practices

Limited availability of income based sliding fee scale clinics

Challenges of complex patients

Major Barriers



Barrier #2: Limited number of adult Medicaid (MA) providers in the County

Utilize a care coordinator to assist patients with overcoming barriers and providing linkages to social programs

Barrier #1: Lack of communication and collaboration in the dental community on scope of problem and availability/lack of low costs resources

Awareness campaign targeted towards dentists, primary care providers, specialists, hospitals, and nurses

Strategies



- Current Partnership with UMBWMC
- Referrals to our Care Coordinator for linkage to Providers
 - ✓ Oral Surgeon
 - √ General Dentist
 - √ FQHC Chase Brexton
 - **✓ DOH Clinics**
- 178 referrals with 47% receiving treatment
- Transportation assistance

E.D. Diversion



Future of the program:

- Awarded a grant by CHRC to continue the program
- Expand partnership to include AAMC ED
- Partner with AAMC's Community Health Clinic to provide on-site services
- Expand provider network
- Continue transportation assistance
- Work with the Office of Oral Health on an awareness campaign

E.D. Diversion

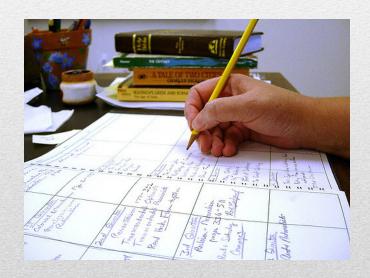


ED Diversion

- Proximity to ED
 - Patient contact for intake
 - Appointments
- Transportation

Task Force

Working in silos



Lessons Learned



- Task Force continuing momentum
- Connecting patients to emergency dental care
- Collaboration with hospital partners
- Building and nurturing relationships with private providers

Successes & Next Steps



Thank you

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