The CDC issued updated criteria for PUI (persons under investigation) as of March 4, 2020:

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| **Clinical Features** | **&** | **Epidemiological Risk** |
| Fever OR signs/symptoms of lower respiratory illness (e.g. cough or shortness of breath) | **AND** | Any person, including health care personnel, who has had close contact with a laboratory-confirmed COVID19 patient within 14 days of symptom onset |
| Fever AND signs/symptoms of lower respiratory illness (e.g. cough or shortness of breath) requiring hospitalization | **AND** | A history of travel from affected geographic areas (see below), within 14 days of symptom onset |
| Fever with severe acute lower respiratory illness (e.g., pneumonia, ARDS (acute respiratory distress syndrome) requiring hospitalization and without an alternative explanatory diagnosis (e.g., influenza) | **AND** | No identified source of exposure |

Affected geographic areas with widespread or sustained community transmission are currently: **China, Iran, Italy, Japan, South Korea**

* Participants who screen positive for fever, cough/shortness of breath and meet the criteria for positive PUI should be isolated and placed in an exam room immediately. Staff should be notified to wear personal protective equipment (PPE) if they are handling a positive PUI. Anyone coming within 6 feet of the positive PUI should wear personal protective equipment. Staff should notify the health department immediately and seek consult.
* Personal protective equipment includes: N95 respirators, gowns, gloves, eye/face shields. (Consider wearing surgical mask or face shield over N95 respirator for re-use, due to shortage.)
* Participants who screen positive for symptoms (e.g. cough), but not for PUI (e.g. no travel history or known contact), will be given a face mask if they present to the clinic.
* Participants should be asked to call ahead of time if they’re sick (fever, cough/shortness of breath) and have a scheduled appointment. They will be told they need to wait at least 3 weeks from the onset of symptoms to reschedule their visit.
* Participants who call to request an appointment but screen positive for symptoms and have a history of travel from affected geographic areas will be asked to stay home and self-isolate. If they screen as a PUI, health department will be notified.
* If a participant falls under the criteria of positive PUI, Call4Health should send them directly to Triage. Triage should confirm the positive screen and contact the local health department for guidance. We will track all participants who screen positive.
* The Medical, Behavioral Health, Dental and the front desk teams will follow the criteria mentioned above.