

# Maryland AIDS Drug Assistance Program Client Services Enrollment Application

#### **GENERAL INFORMATION**

MADAP ensures that people living with HIV/AIDS in Maryland have access to the medication they need to stay healthy. MADAP is a statewide program and is funded primarily through the Ryan White CARE Act. MADAP pays for medications for eligible clients with no insurance and helps clients with insurance by paying for eligible insurance premiums, copay, and deductible costs so that clients can get their medication. The list of medicines covered by MADAP (the MADAP formulary) includes all FDA-approved HIV treatment medications, a wide range of medications used to treat opportunistic infections and complications of HIV infection or related conditions.

Clients approved for MADAP must re-apply for the program annually. Clients enrolled in MADAP can use MADAP to receive their medications at any of the Maryland Medicaid network pharmacies that accept Maryland Medical Assistance (Medicaid). When you are approved, you will receive a welcome letter and a MADAP ID card. You must present your MADAP ID card with your prescription(s) at a participating pharmacy to receive covered medications at no charge.

#### CLIENT SERVICES CONFIDENTIALITY STATEMENT

HIPAA Privacy Rule/Confidentiality/ Acknowledgement of MDH Privacy Policy MDH complies with the Health Insurance Portability and Accountability Act (HIPAA) privacy rule [45 CFR § 160.102]. Client-level data related to enrollment will be reported only as required by law.

Clients have the right to confidentiality of all information and records compiled, obtained, and maintained in the course of applying for and/or receiving services.

Email addresses will not be sold to any third-party vendors or used to communicate one's specific case. Email addresses will only be used to quickly relay any updates and important information pertaining to the program.

#### APPLICATION INSTRUCTIONS

#### **New Clients**

This enrollment application must be completed, signed, and submitted for eligibility determination and include the required documentation applicable to your circumstances. Once your eligibility is approved, this will be your official enrollment application on file with Client Services.

Only complete applications will be considered for eligibility, so please provide all information requested. If a question or request is not applicable to you, answer "n/a". Include all required documents with your enrollment application. Please have your clinician complete, sign, and submit Form A-1: Medical Eligibility Form.

#### **Active Clients**

Client Services requires you to recertify your eligibility annually. The annual eligibility recertification occurs by the end of the 12th month of your enrollment period. The annual eligibility recertification form is due by the end of the 11th month of your eligibility period. It will be sent to you prior to the end of the 11th month of your eligibility period.

• You must renew eligibility by submitting a completed and signed annual recertification form along with the required supporting documentation for residency and income.

#### **Inactive Clients/Re-Enrolling**

- If you previously were assigned a client ID, but your services are not currently active, you can re-enroll by following the guidance below:
  - If it has been 2 or more years since you were active, please complete and submit the Full Client Services Enrollment Application.
  - o If it has been less than 2 years since you were active, please complete and submit the Annual Client Services Recertification Form.

#### I: APPLICANT INFORMATION & II: MARYLAND RESIDENCY

#### Name

List your full name, social security number, and date of birth.

#### **Address**

Residency documentation must include the client's name and current address. Documentation must be current (e.g., current lease, recent utility bill, etc.). Acceptable proof of residency may include, but is not limited to, the following:

- Current notice of decision from Medicaid
- Valid Maryland driver's license or Maryland Identification card dated within the last 12 months
- Voter registration card dated within the last 12 months
- Current signed and dated lease (within the last 12 months) or current mortgage agreement
- Rent receipt, dated within the last 60 days
- Current utility bill, dated within the last 60 days
- Letter from a government agency, signed and dated within the last 60 days and mailed to the client's home; a letter from a case manager on agency letterhead, signed and dated within the last 60 days and mailed to the client's home

Unhoused applicants may provide a letter stating they are without a home. The letter must be written on agency letterhead and be signed and dated within the last 60 days. MADAP's A-2 Verification of No Income Form may be submitted in place of a letter.

The following individuals may verify that the client is without a home:

- Case manager
- Housing manager
- Any staff member employed by an agency who receives Ryan White support

#### Sex/Race/Ethnicity/Language

Please check your sex, race, ethnicity, and language preference.

#### III: MEDICAL ELIGIBILITY CRITERIA

Medical Eligibility Criteria can be met by providing documentation using one of the options below:

- Lab reports that show diagnosis or viral load
- The A-1 Medical Form: The Medical Eligibility Form must be completed, dated, and signed by your licensed medical practitioner who provides your medical care. The practitioner must answer all questions to support your eligibility. This form can either be included in your enrollment application or sent directly to client services from your practitioner's office. This form is only required once; if you are unsure we have a medical form on file, please contact Client Services.

#### IV: HOUSEHOLD/PROJECTED GROSS INCOME

Household includes the applicant, spouse, and all dependents on your federal tax return. If you do not file taxes, list the people in your household whom you support financially.

#### V: HEALTH & PRESCRIPTION PLAN COVERAGE INFORMATION

You must submit a copy of the front and back of all your insurance card(s) with this application so that we can verify your benefits. Also, submit a copy of any enrollment letter(s) you have received for LIS/Extra Help, SPDAP, or QMB/SLMB, if applicable.

#### **VI: CLIENT SERVICES PLUS** (Insurance Premium Payment Assistance)

Client services can assist with insurance premiums during approved eligibility periods. If you would like to request insurance premium payment assistance upon client services eligibility determination, please submit your health/prescription payment documentation (see chart on page 10) with this application. You will be contacted about Client Services Plus enrollment determination after your eligibility has been approved and your insurance coverage has been verified.

#### Covered plan types:

- QHP from the Maryland Health Benefits Exchange (on-exchange)
- QHP directly from the insurance carrier or through an insurance broker (off-exchange)
- Medicare Part C Plan
- Medicare Part D Prescription Drug/Advantage Plan
- Medicare Supplemental Plans (Medigap), only if the client has an active Part D plan or creditable coverage
- Dental and Vision Policies are only if Client Services is paying for the client's health and/or prescription coverage.
- Private Employer-based plans (applicant's or spouse's employer, union, or retirement plan): if the client pays 50% or more of the premium, the plan covers your medication, and the employer will accept payment from the State of Maryland insurance program.

#### Plans not covered:

- Medicare Part A Hospital Coverage
- Medicare Part B Medical Coverage or Creditable Coverage (a plan usually obtained through an employer)
- VA/Tricare; I.H.S. (Indian Health Services);
- Maryland Medicaid (Medical Assistance) or Maryland Children's Health Program
- Private medical or prescription plans that do not cover HIV drugs or provide HIV care and employer plans where the employer does not accept payment from the program.



Client Services 1223 W. Pratt Street, Baltimore, MD 21223 Phone: (410) 767-6535 or Toll Free: 1-800-205-6308 or TTY- Maryland Relay Service 1-800-735-2258 Fax Numbers: (410) 333-2608; (410) 244-8617

## **Client Services Enrollment Application**

			pplicable):
Amphine for (-11)		Are you a new applican	t to Client Services? $\square$ Yes $\square$ No
Applying for (check one): □ Drug Assistance			
☐ Drug and Insurance Premi	ım Payment Ass	istance	
If you have prescription cove	rage through Ma	ıryland Medicaid, you are N	OT eligible.
Section I: Applicant Info			
considered completed. Incomple	ete forms will delay	the processing of your applicat	ion.
*First Name:	Middle Initial:	*Last Name:	Suffix:
*Date of Birth (MM/DD/YYYY)	:		e a social security number. le):
*Residential Address (proof of	residency is requ	ired; see Section 2):	
*Street:		Apt#	:
*City:		_ *State: *Zij	o Code:
<u> </u>		(check if applicable, complete o	
Mailing Address (if different fro	om residential ad	dress):	
Street:			Unit/Apt#:
			Code:
<b>*Telephone numbers where C</b> Home: ()	lient Services sta May we	<b>aff can reacn you:</b>  leave a detailed message? [	☐ Yes ☐ No
Work: ()			
Cell: ()			
Email address where Client S			
(see page 1, Client Services Confidentio		_	
Case Manager:			
Name:			
Provider Site:			
Primary HIV Physician:		FIIOHE HUITIDEL	· <del></del>
Name:			
Provider Site:		Pnone number:	· <del></del>

January 2025 Page 1 | 9

Gender at Birth:	☐ Male ☐ Female
*Gender:	$\square$ Male $\square$ Female $\square$ Transgender ( $\square$ Male to Female $\square$ Female to Male)
*Legal Marital Status:	$\square$ Single $\square$ Married $\square$ Divorced $\square$ Widowed $\square$ Separated
Sexual Orientation:	<ul> <li>□ Straight or Heterosexual</li> <li>□ Lesbian, Gay, or Homosexual</li> <li>□ Bisexual</li> <li>□ Don't know</li> <li>□ Something else (please specify):</li> <li>□ Choose not to disclose</li> </ul>
<ul><li>□ Native Hawaiian/Paci</li><li>□ Native Hawaiian</li><li>□ Asian (Check all that ap</li></ul>	rican
	neck all that apply):  American, or Chicano/a   Puerto Rican   Cuban  Latino(a), or Spanish origin
*Citizenship/Immigration	Status:  U.S. Citizen  Not a citizen or permanent resident of the U.S.  Green Card (attach a copy of the card)  Asylee (attach documentation)
*Section II: Maryland displayed in Section 1. Check (choose one):	<b>Residency:</b> Documentation must include your name and residential address as the type of legible documentation being attached to verify your Maryland residency
☐ Bills - (examples: utilit ☐ Employment: · Paystubs (one · Unemploymer · Other: A-2: Ver · A-3: Cash Only ☐ Change of address ca ☐ Bank statement	dated within the past 60 days of submitting this application:  ty, health insurance premium, cell phone, cable service, car or hospital)  month)  nt: Determination letter  ification of No Income/Unhoused Verification Form  Verification Form  ard from a U.S. Post Office or MVA (Maryland Vehicle Admin.)  e with dated postmark addressed to you, received at your residential address
Documents that must be on Social Security Award   ☐ Lease or Mortgage   ☐ Driver's License	dated within the past year of submitting this application:  Letter

January 2025 Page 2 | 9

### Section III: Medical Eligibility Criteria:

Are you a new applicant to	Client Services?		
<ul><li>☐ Yes, I have never beer</li><li>☐ No, I am currently en</li></ul>			section is not applicable to you.
eligibility. This form can eitl from your practitioner's offic	our medical care. The ner be included in yo ce. This form is only r ervices. <b>Lab reports t</b>	e practitioner must answ our enrollment application equired once; if you are	l by your licensed medical ver all questions to support your on or sent directly to client services unsure we have a medical form or viral load can be used in place of
			includes the applicant, spouse, and a your household whom you support
<b>Is the applicant under the</b> yes, please complete <b>A</b> ; if no	-	cially supported by pare	ent(s)/guardian(s)? 🗆 Yes 🗆 No (l
A. Parental Information Parent/Guardian 1:			
First Name:	Middle Initial:	Last Name:	Suffix:
Date of Birth (mm/dd/yyyy):	:/	☐ Check if there is no	nber: social security number.
Parent/Guardian 2:		()	
First Name:	Middle Initial:	Last Name:	Suffix:
Date of Birth (mm/dd/yyyy): <b>B. Marital Information</b> (if a		☐ Check if there is no	nber: social security number.
·			
Spouse: First Name:	Middle Initial:	Last Name:	Suffix:
Date of Birth (mm/dd/yyyy):	:/	$\square$ Check if there is no	nber: social security number.

January 2025 Page 3 | 9

Name		Date of Birth	Age	
ld 1:				
ild 2:				
ild 3:				
ild 4:				
lditional Members o	f your household	(not listed above):		
ame	Relationship	Do you plan to claim this person as a dependent on your taxes?	If yes, please provide their social security number	
		☐ Yes ☐ No	SS#	
		☐ Yes ☐ No	SS#	
			55.::	
Household Incom	<b>1e:</b> *You are required t	☐ Yes ☐ No	SS#	
		□ <b>Yes</b> □ <b>No</b> o report all your household's gross any dependents, even if it is zero (	s income, including your incores (\$0). Provide the requested  Gross Amount (before deduction)	
your legal spouse's incominformation:  1. Recipient  Self Spouse	me, and the income of	□ Yes □ No  o report all your household's gross any dependents, even if it is zero (    How Often   □ Weekly □ Biweekly □ Nonthle □ Seasonal: # of Months paid	s income, including your incomes income, including your incomes incomes.  Solution (Solution of the requested of the requeste	
your legal spouse's incominformation:  1. Recipient  Self Spouse Household member  2. Recipient Self Spouse	me, and the income of  Income Source(s)	o report all your household's gross any dependents, even if it is zero (    How Often	s income, including your incomes income, including your incomes incomes.  Solution Suppose Sup	

January 2025 Page 4 | 9

\*Total household annual gross income: \$ \_\_\_\_\_

Based on the reported household income in the previous section, please submit a copy of the required supporting documentation for each source of income as described in the following chart.

Income Source	Supporting Documentation			
Wages and Salaries (including tips)	One month's gross pay stubs (including tips) dated within the last 60 days			
Net Income from Self-Employment	Most recent submitted quarterly tax statements or Receipts, Journal, Manifests for the most recent 30 days, or Business Checking and/or Savings Bank Statements for the most recent 60 days)			
Alimony, Retirement, Pension, Annuity, Investment Dividends or Interest	Statement of monthly payments.			
Current Unemployment Benefits	Current Unemployment letter/printout with balance			
Social Security	Current award letter from Social Security Administration, inclusive of disability, if applicable.			
Rental Property	Statement of net income.			
Other Taxable Income (prizes, awards, gambling winnings)	Statement and evidence of other taxable income.			
No Income, supported by others	A-2: No Income and/or without a home Verification Form -completed by the person who supports you.			
Cash only Income	A-3: Cash Only Verification Form			

<u>Do not report the following types of income:</u> child support; gifts, Supplemental Social Security Income; Veterans' disability payments; workers' compensation, or proceeds from loans, such as student loans, home equity loans, bank loans, school stipends such as scholarships or fellowship payments for tuition, fees, and course-related expenses that are necessary for all students.

January 2025 Page 5 | 9

#### Section V: Health & Prescription Plan Coverage Information:

You must submit a copy of the front and back of all your insurance card(s) with this application, so we can verify your benefits. Also, submit a copy of any enrollment letter(s) you have received for LIS/Extra Help, SPDAP, or QMB/SLMB, if applicable.

#### Complete the following for Health and Prescription Insurance plans

x PCN:			
econdary Health Coverage (Choose plan type): Individual			
econdary Health Coverage (Choose plan type): Individual			
Individual   Individual/Spouse Family   Individual/Child surance company name:			
olicy holder name:			
none number: Plan number:			
ember ID: Group ID:			
fective date:			
of Coverage:			
Company Name:			
Policy Holder Name:			
Plan ID#:			
Effective Date:			
Phone Number:			

January 2025 Page 6 | 9

**Section VI: Client Services Plus:** Insurance Premium payment assistance Client Services will only provide premium assistance during approved eligibility dates.

Client services can assist with insurance premiums during approved eligibility periods. If you would like to request insurance premium payment assistance upon determination of client services eligibility, please submit your health/prescription payment documentation (see chart below) with this application. You will be contacted about Client Services Plus enrollment determination after your eligibility has been approved and your insurance coverage has been verified.

Type of Plans Covered	Payment Documentation Needed		
QHP from the Maryland Health Benefits	Monthly Premium Invoice/Bill		
Exchange (on-exchange)			
QHP directly from the insurance carrier or	Monthly Premium Invoice/Bill		
through an insurance broker (off-exchange)			
Medicare Part C Plan	Invoice or Coupon Booklet		
Medicare Part D - Prescription	Invoice/Bill or Coupon Booklet		
Drug/Advantage Plan			
Medicare Supplemental Plans (Medigap), if	Invoice/Bill or Coupon Booklet		
the client has an active Part D plan or			
creditable coverage			
Dental and Vision Policies: If Client Services is	Invoice/Bill or Coupon Booklet		
paying for the client's health and prescription			
coverage,			
Private Employer-based plans (applicant's or	Provide a letter from your employer that includes		
spouse's employer, union, or retirement plan):	the cost of your monthly premium, the percentage		
if the client pays 50% or more of the	the employer pays, the percentage you pay, where to		
premium, the plan covers your medication,	send payment with who to address the check to,		
and the employer will accept payment from	and whether your employer will accept a payment		
the State of Maryland insurance program.	from a State of Maryland insurance program.		
	Client services staff must be able to arrange		
	payment of the applicant's portion of the premium.		
	Staff will need to communicate with the employer to		
	make arrangements for a payment plan approved by		
	the employer.		
	<u>I</u>		

#### Plans not covered:

Medicare Part A – Hospital Coverage

Medicare Part B – Medical Coverage or Creditable Coverage (a plan usually obtained through an employer)

VA/Tricare; I.H.S. (Indian Health Services); Maryland Medicaid (Medical Assistance); or Maryland Children's Health Program

Private medical or prescription plans that do not cover HIV drugs or provide HIV care and employer plans where the employer does not accept payment from the program.

## It is your responsibility to provide monthly premium statements to Client Services for timely payments.

January 2025 Page 7 | 9

#### Section VII: Release & Exchange of Information:

I certify that the information provided in this application is complete and accurate to the best of my knowledge.

- I understand that, for the purposes of determining my eligibility for services, the Maryland Department of Health (MDH) may request further documentation.
- I authorize my physician, case manager/social worker, and health care providers to exchange information with the MDH that documents my diagnosis and need for services from MDH.
- I authorize MDH to exchange information with my physician, case manager/social worker, health care providers, insurance carrier(s), and/or pharmacy provider(s) to facilitate the provision of Client Services as needed.
- I understand that if MDH requests it, I am required to attest to continuing eligibility and provide supporting documentation within the specified timeframe given. I understand that my non-compliance with verifying my continued eligibility will result in suspension or termination of my services.
- I agree to notify MDH (at the address on this form) of any circumstances affecting my eligibility for services. I agree to notify MDH within 10 days of my address, income, or other information changes. (COMAR 10.18.05.04A)
- I authorize MDH to contact me via phone, email, or mail to exchange information related to my case. If a phone call is made, I will let MDH know if they are approved to leave a voice message and/or speak with an alternate contact on my behalf.

#### Consumer's rights:

- If my application is denied, I have the right to request a reconsideration (COMAR 10.18.05.05A), and if I am dissatisfied with the reconsideration (COMAR 10.18.05.05C), I may request an appeal hearing.
- I understand that I may revoke this authorization at any time in writing. However, this release shall remain valid until I inform Client Services, in writing, of my wish to terminate services or until such time as I no longer qualify for these services, whichever occurs first, except to the extent that action has been taken in reliance on this authorization.

January 2025 Page 8 | 9

* Alternate Contacts:					
l authorize Client Servi	ces to speak with the fo	ollowing person(s) about	my applicat	tion and,	or services (e.g
family member):					
Name	•	Phone number			
I certify that the inforn provide documentatio	nation I have given on t n upon request as requ	his application is true, coired by MDH. I acknowledgree to the Release and	orrect, and c edge receipt	omplete of MDH	. I agree to Privacy
*Applicant Name:	(please print)				
	a <b>nt:</b> he applicant is a minor	)	Date: _	/	/
*Spouse Signature: _ (if applicable)			_ Date:	/	
all necessary docun	nentation to process	itial next to each line your application in a		•	ve submitte
Proof of reside	_				
Proof of Incom					
	ocuments are attach				
_		) have signed the app			
If you have a C	ireen Card or Work P	Permit or are an Asyle	e, please a	ttach a	сору
Mail em	ail, or fax the completed	d application and suppor	rtina docum	entation	to:

MDH Unit #72, Client Services

1223 W. Pratt Street, Baltimore, MD 21223 Fax: (410) 333-2608; (410) 244-8617 Client.services@maryland.gov

January 2025 Page 9 | 9



Client Services 1223 W. Pratt Street, Baltimore, MD 21223 Phone: (410) 767-6535 or Toll Free: 1-800-205-6308 or TTY- Maryland Relay Service 1-800-735-2258 Fax Numbers: (410) 333-2608; (410) 244-8617

#### **Appendix**

#### Appendix A:

Acceptable Residency Documentation

- > Please provide one form of acceptable proof of residency from the list below. Documentation must be current (e.g., current lease, recent utility bill, etc.). Acceptable proof of residency may include, but is not limited to, the following:
  - o Current notice of decision from Medicaid
  - o Valid Maryland driver's license or Maryland Identification Card dated within the last 12 months
  - Voter registration card dated within the last 12 months
  - Current signed and dated lease (within 12 months) or mortgage agreement
  - Rent receipt, dated within the last 60 days
  - o Current utility bill, dated within the last 60 days
  - Letter from a government agency, signed and dated within the last 60 days and mailed to the client's home
  - Letter from a case manager on agency letterhead, signed and dated within the last 60 days and mailed to the client's home
- > Unhoused applicants may provide a letter stating they do not have a home. The letter must be written on agency letterhead and be signed and dated within the last 60 days. A-2 Verification of No Income Form may be submitted. The following individuals may verify that the client is unhoused with the A-2 form or letter:
  - o Case manager
  - o Housing manager
  - o Any staff member employed by an agency who receives Ryan White support
  - o Supporting relative or friend

#### Appendix B:

Acceptable Income Documentation

- > Income includes any income earned through employment, disability, public benefits, etc. Forms of income include, but are not limited to, the following:
  - Employment income
  - o Retirement income
  - o Unemployment benefits
  - Supplemental Security Income (SSI)
  - o Social Security Disability Insurance (SSDI)
  - Income for dependents
  - o Alimony payments
  - Private disability
  - Rental property income
  - o Interest income or other investment income
  - Cash support from family and friends
- Income information should be collected for the client and individuals over the age of 18 who share financial responsibility. All income must be current, signed, and dated (e.g., current year award letter, recent pay stubs, etc.). Acceptable proof of income may include, but is not limited to, the following:
  - o One month of consecutive pay stubs
  - o Tax forms (W-2 form or 1099)
  - Letter on letterhead from employer stating hourly wage and hours worked per week
  - Pension benefits letter
  - o Retirement benefits check or letter
  - o Unemployment income check or letter
  - o Disability benefits check or letter
  - Social Security check or award letter
  - o Bank direct deposit indicating payment from Social Security
  - Alimony Agreement Letter
  - o If receiving support from family and friends, a signed statement documenting who provides monetary support and the frequency of the support
  - o If there is no income, the A-2 Verification of No Income form may be submitted