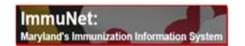


Quick Reference Guide COVID-19 Vaccine Order Status



Check Status of COVID-19 Vaccine Order

To check the status of your COVID-19 vaccine order, please follow the steps below:

1. If you are a Non-VFC provider, please click on the 'Non-VFC Ordering' in the center of the screen. For VFC providers, please click on 'VFC Inventory/Orders'.

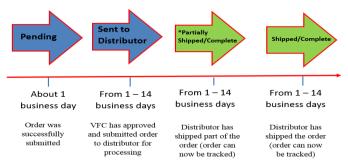
Non-VFC Ordering

VFC Inventory / Orders

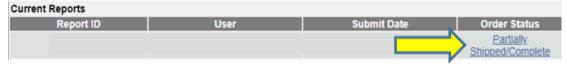
2. Go to the bottom section of the screen called **Current Reports**. The first line item listed is the most current order submitted. To view the status of the order, go to the end of that row, under the column **Order Status**.



3. Normal VFC vaccine order process takes about 14 business days. This timeframe may be different for COVID-19 vaccines, but below is the general process. You can check the **Current Reports** screen **every few days** to view your order status.



4. When **Order Status** says, **'Partially Shipped/Complete'** or **'Shipped/Complete'**, you may track the vaccine shipment(s). Click on the blue link under **Order Status** to view the order's delivery information and to track the vaccine shipment.



5. Delivery carrier and tracking number information will be displayed for each vaccine that will be shipped. Go to the respective delivery carrier's website and enter the tracking number to track that shipment.



To learn how to navigate ImmuNet, click on 'Resources' then click ImmuNet Quick Reference Guide and ImmuNet Training Videos.

Contact ImmuNet Support (here) with any questions.