

External MADAP Staff Contact List - 07/01/2026

MADAP Office
1223 W. Pratt Street
Baltimore, MD 21223

Main Line: (410) 767-6535
Fax: (410) 333-2608
Email: Client.services@maryland.gov

HOURS OF OPERATION
Monday – Friday: 8:30 AM – 4:30 PM
Walk-In Hours: Monday – Friday: 8:30 AM – 4:00 PM

Title	Alpha assignment	Name	Cell Number
Program Manager		Misty Carney	(443) 478-0108
Division Manager, Programs		Nancy Etheridge-Guest	(443) 478-0275
Eligibility Supervisor		Elaine McLeish	(443) 478-0527
Eligibility Lead	(F,M, X)	Kayla Riley	(443) 934-4593
Eligibility Lead/Advance	(D, E, G, OA-OL, Q, U, Y	Yolanda Ray	(443) 478-0239
Eligibility Specialist	(B, R, V, W)	Shanelle Barbee	(443) 862-2685
Eligibility Specialist	(K, N, S, T)	Chatiera Lovelace	(443) 478-0550
Eligibility Specialist	(A, H, I, L)	Kamiera Williams	(443) 934-2219
Eligibility Specialist	(C, J, OM-OY, P)	Vielka (Lisa) Ortega	(443) 934-4268
Eligibility Specialist		Vacant	
Insurance Supervisor		Patt Carter	(443) 478-0499
Insurance Lead	(A, H, I, L)	Latashia Lemmon	(443) 934-5408
Insurance Specialist	(C, J, OM-OY, P)	Tanisha Carter	(443) 478-0220
Insurance Specialist	(B, R, V, W)	Wanda Cunningham	(443) 934-5428
Insurance Specialist	(K, N, S, T)	Fanta Tunkara	(443) 934-2754
Insurance Specialist	(F,M, X)	Valencia Holmes	(443) 934-5505
Insurance Specialist	(D, E, G, OA-OL, Q, U, Y)	Jasmine Manigault	(443) 934-0813
Insurance Payment Supervisor		Ebone' Marie Forehand	(443) 478-0174
Insurance Payment Specialist Lead		Vacant	
Insurance Payment Specialist	(A - G)	Laketa Sherrill	(443) 478-0584
Insurance Payment Specialist	(H - N)	Melissa Robinson	(443) 478-0177
Insurance Payment Specialist	(O - U)	Sheryl Coleman	(443) 478-0155
Insurance Payment Specialist	(V - Z)	Kodon Leary	(443) 478-0581
Division Manager, Pharmacy & Rebates		Michelle Groff	(443) 934-5315
Financial Analyst		David Oquist	(443) 862-2686
Pharmacy Specialist		Nuria McKennie	(443) 862-2623
Pharmacy Specialist		Bria Beason	(443) 862-2648
Rebate Specialist		Johannah Koch	(443) 862-2700