



## **DIRECTIVE AND ORDER REGARDING OFFICE OF HEALTH CARE QUALITY OVERSIGHT ACTIVITIES**

### **Pursuant to Md. Code Annotated, Health-General §§ 2-104, 18-102, 18-103 and Public Safety §§ 14-106, 14-107**

I, Robert R. Neall, Secretary of Health, finding it necessary for the prevention and control of 2019 Novel Coronavirus (“2019-nCoV”) and for the protection of individuals and staff in health care facilities and community-based programs, hereby issue this Order and Directive (“Order”) regarding oversight of health care facilities and community-based programs by the Maryland Office of Health Care Quality (“OHCQ”).

1. Effective immediately, to best protect the health and safety of individuals and staff in health care facilities and community-based programs, as well as other Marylanders, and regardless of any statute or regulation to the contrary, the OHCQ’s licensing, oversight and inspection activities shall be limited to the following activities:

- a. Administrative review and triage of all complaints and facility-reported incidents.
- b. On-site investigations of those complaints and facility-reported incidents that are triaged as an immediate jeopardy and any follow-up visits necessary to confirm abatement of the immediate jeopardy situation.
- c. Off-site processing of initial licensure applications and requests to increase capacity. An on-site visit will be conducted only if required for providers to seek reimbursement.
- d. Other investigations if determined by the OHCQ's Executive Director or Designee to be imperative to protect the health and safety of Marylanders.

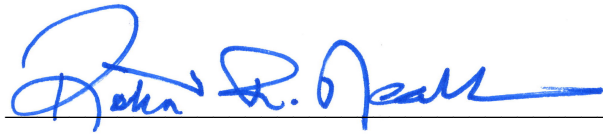
2. This Order applies to the following health care facilities and programs that OHCQ oversees in Maryland:

Adult Medical Day Care Centers

Ambulatory Surgical Centers  
Assisted Living Programs  
Birthing Centers  
Community Mental Health Centers  
Comprehensive Outpatient Rehabilitation Facilities  
Correctional Health Facilities  
Cosmetic Surgery Facilities  
Developmental Disabilities Sites  
Employer Drug Testing Facilities  
End Stage Renal Disease Dialysis Centers  
Federally Qualified Health Centers  
Forensic Residential Centers  
Freestanding Medical Facilities  
Health Awareness Testing Sites  
Health Care Staff Agencies  
Health Maintenance Organizations  
Home Health Agencies  
Hospice Houses  
Hospices  
Hospitals  
Intermediate Care Facilities for Individuals with Intellectual Disabilities  
Laboratories, including Cholesterol Testing Sites, Federally Waived Laboratories, Forensic Laboratories, Hospital Laboratories, Independent Reference Laboratories, Physician Office Laboratories, Point-of-Care Laboratories  
Limited Private Inpatient Facilities  
Long Term Care Facilities  
Major Medical Equipment Providers  
Nurse Referral Agencies  
Outpatient Physical Therapy Providers  
Portable X-Ray Providers  
Public Health Testing Sites

Residential Service Agencies  
Residential Treatment Centers  
Rural Health Clinics  
Surgical Abortion Facilities  
Tissue Banks  
Transplant Centers

THIS DIRECTIVE AND ORDER IS ISSUED UNDER MY HAND THIS 16TH DAY OF  
MARCH 2020 AND IS EFFECTIVE IMMEDIATELY.



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Robert R. Neall

Secretary of Health