## Agenda

### 8:00 AM - 8:30 AM – Registration and Breakfast*

Welcome: **Mitra Gavgani**  
President, Maryland Board of Pharmacy

### 8:30 AM - 9:15 AM

**Naloxone: Overdose Response Program**  
Michael Baier  
PDMP Coordinator  
Behavioral Health Administration

#### Learning Objectives (Pharmacists and Technicians)
1. Identify the causes and scope of the opioid addiction and overdose epidemic in the United States and in Maryland.
2. Discuss the role of overdose education and naloxone distribution (OEND) as a component of a comprehensive strategy to reduce opioid overdose deaths.
3. Describe the operations of the Maryland Overdose Response Program (ORP), the state's primary OEND initiative, and specifically the expanding role of pharmacists and pharmacies in ORP activities.

### 9:15 AM - 10:45 AM

**Advancing Telehealth in Maryland**  
Angela Evatt, M.A, M.P.P.  
Division Chief for Health Information Exchange  
Maryland Health Care Commission  
Center for Health Information Technology and Innovative Care Delivery

#### Learning Objectives (Pharmacists and Technicians)
1. Identify telehealth technologies and adoption levels among health care providers in Maryland.
2. Describe efforts to advance telehealth adoption in Maryland.
3. Describe the utilization and challenges associated with telehealth implementation in pharmacy settings.
4. Discuss efforts to involve community pharmacies in electronic health information exchange for enhanced care coordination.

### 10:45 AM – 11:00 AM – Break*

### 11:00 AM – 11:15 AM

**Recognition of Pharmacists in Practice for 60 Years**  
Mitra Gavgani  
President, Maryland Board of Pharmacy  
LaVerne Naesea  
Executive Director, Maryland Board of Pharmacy

### 11:15 AM - 12:30 PM

**Say It Ain’t So, Joe: Truth Or Consequences in Med Errors**  
David Jones, R.Ph., FASCP  
Commissioner  
Maryland Board of Pharmacy

#### Learning Objectives (Pharmacists and Technicians)
1. Define medication errors and discuss prevalence and risk.
2. Review causes of medication errors.
3. Examine ways to reduce the risk for occurrence of errors.
4. Plan to avoid a punitive culture in dealing with medication errors.

### 12:30 PM CONCLUDING REMARKS

LaVerne Naesea  
Executive Director, Maryland Board of Pharmacy

* - *indicates a non-educational activity*
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Continuing Education Information
Target Audience: This activity is targeted to pharmacists and pharmacy technicians practicing in Maryland

Successful completion of these activities requires your signature on the sign-in sheet, participation in the activity(ies) for which you are seeking credit, and completion of an online activity evaluation. A link to the activity evaluation will be provided to all attendees. The activity evaluation must be completed within 72 hours of the activity.

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