

# PATIENT BILL OF RIGHTS



Every hospital patient has the right to:

Receive considerate, respectful, and compassionate care

Be provided care in a safe environment free from all forms of abuse and neglect, including verbal, mental, physical, and sexual abuse

Have a medical screening exam and be provided stabilizing treatment for emergency medical conditions and labor

Be free from restraints and seclusion unless needed for safety

Be told the names and jobs of the health care team members involved in your care if staff safety is not a concern

Have respect shown for your personal values, beliefs and wishes

Be treated without discrimination based on race, color, national origin, ethnicity, age, gender, sexual orientation, gender identity or expression, physical or mental disability, religion, language, or ability to pay

Be provided a list of protective and advocacy services when needed

Receive information about hospital and physician charges and ask for an estimate of hospital charges before care is provided, as long as your care is not impeded

Receive information in a manner you understand, which may include: Sign and foreign language interpreters. Alternative formats, including large print, braille, audio recordings, and computer files. Vision, speech, hearing and other temporary aids as needed, without charge

Receive information from the doctor or other health care practitioners about your diagnosis, prognosis, test results, possible outcomes of care, and unanticipated outcomes of care

Access your medical records in accordance with HIPAA Notice of Privacy Practices

Be involved in your plan of care

Be screened, assessed, and treated for pain

Refuse care

In accordance with hospital visitation policies, have an individual of your choice remain with you for emotional support during your hospital stay, choose the individuals who may visit you, and change your mind about the individuals who may visit

Appoint an individual of your choice to make health care decisions for you, if you are unable to do so

Make or change an advance directive

Give informed consent before any nonemergency care is provided, including the benefits and risks of the care, alternatives to the care, and the benefits and risks of the alternatives to the care

Agree or refuse to take part in medical research studies, without the agreement or refusal affecting your care

Allow or refuse to allow pictures of you for purposes other than your care

Expect privacy and confidentiality in care discussions and treatments

Be provided a copy of the HIPAA Notice of Privacy Practices

File a complaint about care and have the complaint reviewed without the complaint affecting the patient's care