



Wes Moore, Governor · Aruna Miller, Lt. Governor · Laura Herrera Scott, M.D., M.P.H., Secretary

November 13, 2024

The Honorable Bill Ferguson
President of the Senate
100 State Circle
Annapolis, MD 21401-1991

The Honorable Adrienne Jones
Speaker of the House
100 State Circle
Annapolis, MD 21401-1991

Re: Report Required by Health General-Article §§ 19–308 (b)(4) and 19-1409(e): Office of Health Care Quality FY24 Annual Report (MSAR # 5624)

Dear President Ferguson and Speaker Jones:

Pursuant to the requirements of Health General-Article §§19–308 (b)(4) and 19-1409(e), the Maryland Department of Health (MDH) respectfully submits the Office of Health Care Quality FY24 Annual Report. The Office of Health Care Quality (OHCQ) is the agency within the MDH that determines compliance and non-compliance with state licensure and/or federal certification requirements in health care facilities and community-based programs in 47 industries.

MDH developed and implemented a seven-year OHCQ staffing plan (FY18 ending in FY24) to address the workload. As anticipated, this annual investment in the agency's workforce allowed it to keep pace with the growth in providers to ensure compliance with federal and state mandates for most of our programs. However, mandates for nursing home inspections were impacted by several factors including nurse surveyor recruitment and retention problems seen nationwide. This report provides detail of the additional FY24 and FY25 filled nurse surveyor positions to address the backlog in nursing home surveys. OHCQ has been working diligently and is pleased to report that as of October 28, 2024 there are two contracted organizations (A&M and Certisurv) in place and they have deployed four certified surveyors in the field who are actively conducting nursing home investigations.

If you have any questions or comments concerning the report, please contact Sarah Case-Herron, Office of Governmental Affairs, at sarah.case-herron@maryland.gov

Sincerely,

Laura Herrera Scott, MD, MPH
Secretary

cc: Niles Kalyanaraman, MD, Deputy Secretary, Public Health Services
Sarah Case-Herron, JD, Director, Office of Governmental Affairs
Sarah Albert, Department of Legislative Services (5 copies)



MARYLAND DEPARTMENT OF HEALTH

Office of Health Care Quality

Maryland Department of Health Office of Health Care Quality

Annual Report Fiscal Year 2024

Health-General Article § 19-308(b)(4)

Health-General Article § 19-1409(e)

Wes Moore, Governor

Aruna Miller, Lt. Governor

Laura Herrera Scott, MD, MPH, Secretary

Nilesh Kalyanaraman, MD, FACP, Deputy Secretary, Public Health Services

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Executive Summary

On behalf of the Office of Health Care Quality (OHCQ), it is my privilege to submit the FY24 Annual Report. This document is submitted pursuant to Health-General Article §19-308(b)(4) and Health-General Article §19-1409(e). OHCQ is the agency within the Maryland Department of Health (the “Department”) that determines compliance and non-compliance with state licensure and/or federal certification requirements in health care facilities and community-based programs. As of July 1, 2024, OHCQ oversees 22,395 providers in 47 industries and programs, an increase of 5.5 percent from the number of providers since July 1, 2023.

On behalf of the Maryland Secretary of Health, OHCQ issues state licenses that authorize the operation of certain health care facilities or programs in Maryland, such as nursing homes or assisted living programs, in accordance with minimum health and safety requirements.

On behalf of the Secretary of the U.S. Department of Health & Human Services (“HHS”), OHCQ conducts certification, recertification, and Clinical Laboratory Improvement Amendments (“CLIA”) activities. The Social Security Act mandates the establishment of minimum federal health and safety and CLIA standards that must be met by providers and suppliers to participate in the Medicare and Medicaid programs. Based on outcomes from certification surveys, OHCQ makes recommendations regarding certification of a provider or supplier to the Centers of Medicare & Medicaid Services (“CMS”). Once certified, a provider or supplier may participate in and seek reimbursement from Medicare and Medicaid for services rendered to beneficiaries.

Every day, OHCQ staff conduct or support licensure and certification activities that protect the health and safety of Marylanders across the healthcare continuum. OHCQ appreciates the ongoing support of the Secretary, the Administration, members of the General Assembly, and all our stakeholders.

Sincerely,

Nilesh Kalyanaraman, MD, FACP

Deputy Secretary, Public Health Services
Office of Health Care Quality

Roles of the Office of Health Care Quality

OHCQ is the agency within the Maryland Department of Health that determines compliance and non-compliance with state licensure and/or federal certification requirements in health care facilities and community-based programs in 47 industries.

On behalf of the Maryland Secretary of Health, OHCQ issues state licenses that authorize the operation of certain health care facilities or programs in Maryland, such as nursing homes or assisted living programs. The state licensure requirements establish the minimum health and safety requirements to obtain and maintain a license to operate in Maryland.

The Social Security Act mandates the establishment of minimum federal health and safety and Clinical Laboratory Improvement Amendments (“CLIA”) standards that must be met by providers and suppliers to participate in the Medicare and Medicaid programs. In this context, providers are patient care institutions, such as hospitals, hospices, nursing homes, and home health agencies. Suppliers are agencies for diagnosis and therapy rather than sustained patient care, such as laboratories and ambulatory surgery centers.

The agreement between the U.S. Department of Health & Human Services (“HHS”) and the Maryland Department of Health (“MDH”) relates to the provisions of Sections §1864, §1874, and related provisions of the Social Security Act (the “1864 Agreement”). The 1864 Agreement specifies the functions to be performed by Maryland’s state survey agency. MDH has designated OHCQ as the state survey agency. In accordance with the 1864 Agreement, OHCQ conducts certification, recertification, and CLIA activities for the purpose of certifying to the HHS Secretary the compliance or non-compliance of providers and suppliers. OHCQ makes recommendations regarding certification of a provider or supplier to the CMS. A certified provider or supplier may participate in and seek reimbursement from Medicare and Medicaid for services rendered to beneficiaries.

It is through licensure and certification activities that OHCQ fulfills its mission to protect the health and safety of Marylanders and to ensure that there is public confidence in the health care and community delivery systems. OHCQ’s vision is that all those receiving care in Maryland can trust that their health care facility or program is licensed and has met the regulatory standards for the services that they offer.

Licensed and/or Certified Providers

As of July 1, 2024, OHCQ oversees 22,395 providers in 47 industries and programs, an increase of 5.5% in the total number of providers overseen by OHCQ since July 1, 2023. For the second year in a row, the increase in providers occurred primarily in residential service agencies, health care staff agencies, the number of sites serving individuals with developmental disabilities, and clinical laboratories. OHCQ experienced 18% growth in the total number of providers over the past three years.

Table 1: Number of Licensees per Provider Type as of July 1, 2021, 2022, 2023, and 2024

Provider Type	Number of Licensees			
	July 1, 2021	July 1, 2022	July 1, 2023	July 1, 2024
Adult Medical Day Care Centers	122	116	120	125
Assisted Living Programs	1,672	1,691	1,721	1,625
Assisted Living Referrers	41	73	100	121
Birthing Centers	2	1	0	0
Cholesterol Testing Sites	0	0	0	0
Community Mental Health Centers	3	3	3	1
Comprehensive Outpatient Rehabilitation Facilities	1	1	0	0
Cosmetic Surgery Facilities	5	5	9	9
Developmental Disabilities Sites (365 in 2023)	3,008	3,383	3,631	3,799
Employer Drug Testing Facilities	250	259	272	325
Federally Qualified Health Centers	77	77	84	92
Federally Waived Laboratories	3,894	3,982	4,011	4,180
Forensic Laboratories	45	45	46	33
Forensic Residential Centers	1	1	1	1
Freestanding Ambulatory Surgical Centers	340	338	360	351
Freestanding Medical Facilities	5	7	7	8
Freestanding Renal Dialysis Centers	175	175	170	170
Health Awareness Testing Sites	60	55	51	53
Health Care Staff Agencies	593	848	1,179	1,519
Health Maintenance Organizations	7	7	7	7
Home Health Agencies	56	56	56	56
Hospices	26	26	26	26
Hospice Houses	16	16	13	13
Hospitals	63	60	61	61
Hospital Laboratories	91	99	99	99
Hospitals within Correctional Facilities	10	10	10	10
Independent Reference Laboratories	148	165	145	157
Intermediate Care Facilities for Individuals with Intellectual Disabilities	2	2	2	2
Limited Hospice Care Programs	1	1	1	1
Limited Private Inpatient Facilities	7	7	7	7
Long Term Care Facilities	226	225	225	222
Major Medical Equipment Providers	201	205	209	210
Nursing Referral Service Agencies	158	168	243	293
Outpatient Physical Therapy Providers	67	66	66	58
Physician Office Laboratories	3,749	3,564	3,675	3,735
Point-of-Care Laboratories	1,804	1,766	1,861	1,986
Portable X-Ray Providers	10	11	10	10
Public Health Testing Sites	34	25	28	31
Rare Disease Testing Laboratories	1	1	1	1
Residential Service Agencies	1,605	1,874	2,209	2,464
Residential Treatment Centers	6	6	6	6
Rural Health Clinics	1	1	1	0
Surgical Abortion Facilities	11	11	12	13
Tissue Banks	438	451	481	513
Transplant Centers	2	2	2	2
Total Number of Providers	19,034	19,885	21,221	22,395
Percent of Growth of Total Number of Licensed Providers	7.7%	4.5%	6.7%	5.5%

OHCQ Staffing Initiatives for FY24 and FY25

Recruiting and retaining long term care nurse surveyors to complete annual inspections and investigate complaints was a key priority for OHCQ in FY24 due to the backlog of complaint and annual surveys. This focus will continue for FY25 and beyond given the regional shortage of experienced certified nurse surveyors, and the continued growth in the number of licensed providers overseen by OHCQ.

- In FY24, OHCQ received 10 new merit positions which were allocated and filled by OHCQ's assisted living, developmental disability, and long term care units. Long term care filled five nurse surveyor positions. Assisted living filled one nurse surveyor position. Developmental disabilities filled two nurse surveyor positions, one coordinator, and one administrative officer position.
- In FY25, OHCQ received 15 new merit positions of which the 13 were allocated to the long term care unit, with twelve positions for nurse surveyors and one position for a long term care unit coordinator. Two of the fifteen merit positions are for nurse surveyors in OHCQ's hospital unit.
- To address the backlog in nursing home surveys, \$3.9 million was allocated to OHCQ in FY25 to contract with an external agency that provides certified long term care nurse surveyors. This team of contract surveyors will conduct overdue complaint surveys in Maryland's nursing homes, allowing OHCQ staff nurse surveyors to conduct the more comprehensive annual surveys.

Throughout the seven-year staffing plan (FY18 - FY24), the Department made significant progress towards meeting OHCQ's overall staffing needs across all units. The plan included surveyors, managers and other operational support positions necessary to meet OHCQ's mandated activities of licensure, certification, surveys, complaint investigations, and facility-reported incident investigations. Compliance with federal and state mandates is dependent on a robust team that is trained, experienced, and dedicated.

With the full implementation of the seven year staffing plan, the Department recognizes the need for additional staffing support in the coming years to keep pace with annual provider growth.

Table 2: OHCQ New Staffing Allowances for FY18 - FY24

OHCQ Unit	Position	FY 18	FY 19	FY 20	FY 21	FY 22	FY 23	FY 24	Total
Long term care	Coordinator	2	1	1	0	0	0	0	4
Long term care	Nurse surveyor	1	4	3	5	1	3	5	22
Long term care	Physician surveyor	0	1	0	0	0	0	0	1
Long term care	Nurse trainer surveyor	1	0	0	0	0	0	0	1
Assisted living	Coordinator	1	0	0	1	0	0	0	2
Assisted living	Nurse surveyor	0	2	1	0	2	1	1	7
DD	Coordinator	1	1	1	0	1	1	1	6
DD	Nurse surveyor	1	2	2	2	0	2	2	11
DD	Coordinator special program surveyor	0	1	1	1	0	0	0	3
DD	Administrative officer III surveyor	0	0	0	0	4	2	1	7
DD	Office secretary II	1	0	0	0	0	0	0	1
Federal	Coordinator	1	0	1	0	0	0	0	2
Federal	Nurse surveyor	0	0	0	1	1	1	0	3
Federal	Triage specialist	0	0	0	0	1	0	0	1
Federal	Assistant deputy director	1	0	0	0	0	0	0	1
Federal	Health policy analyst	1	0	0	0	0	0	0	1
State	Health policy analyst	1	0	0	0	0	0	0	1
Positions per fiscal year		12	12	10	10	10	10	10	74

Long Term Care Unit

The long term care unit conducts surveys to determine if nursing homes are compliant with federal health and safety standards, certification requirements, state licensure requirements, and local requirements through unannounced on-site surveys, follow-up surveys, complaint investigations, and administrative reviews.

Table 3: Nursing Homes

Units of Measurement	FY22	FY23	FY24
Number of licensed nursing homes	225	225	222
Initial surveys	0	0	0
Annual full surveys	28	42	47
Follow-up surveys (onsite)	41	41	33
Follow-up surveys (offsite)	144	54	74
Complaints and facility reported incidents (FRI)*	4,414	4,692	4,083
Complaints and FRI investigations	1,549	2,855	2,832
Life safety code surveys	82	132	153
Resident fund surveys	59	64	205

*Facility Reported Incident “FRI” is an unusual event in which the facility is required to report details to OHCQ. The Nursing Home Self-Report Form was created for use by facilities to self-report alleged violations of neglect and abuse, including injuries of unknown source and misappropriation of resident property and funds.

Assisted Living Unit

The assisted living unit is responsible for the oversight of all assisted living programs in Maryland, including those that participate in the Medicaid waiver program. The unit completes surveys for precicensure, licensure, inspection of care, change of ownership, change of the level of care, follow-up, and to investigate complaints and facility-reported incidents. Allegations of unlicensed assisted living programs are investigated by this unit. The unit is also responsible for registering assisted living referrers.

The unit oversees adult medical day care centers, including surveys for precicensure, licensure, biannual, change of ownership, follow-up, and investigates complaints and facility-reported incidents.

Table 4: Assisted Living Programs

Units of Measurement	FY22	FY23	FY24
Number of licensed assisted living programs	1,691	1,721	1,625
Initial surveys	102	146	150
Renewal surveys	543	298	754*
Other surveys	33	114	112
Complaints and facility reported incidents (FRI)	1,010	1,349	1,609
Complaints and FRI investigated	474	661	1,312**
Investigations of alleged unlicensed programs	138	80	160

* FY24 improved staffing resulted in increase of surveys (FY23 vacancy rate 60%).

**FY24 improved staffing resulted in increase of investigations; admin reviews counted w/ complaints for FY24.

Table 5: Assisted Living Referrers

Units of Measurement	FY22	FY23	FY24
Number of referrers	73	100	121
Complaints investigated	0	0	0

Table 6: Adult Medical Day Care Centers

Units of Measurement	FY22	FY23	FY24
Number of licensed adult medical day care centers	117	120	125
Initial surveys	13	9	8
Full surveys	55	46	60
Follow-up surveys	5	30	0*
Complaints investigated	27	49	180**

* Number fluctuates if a survey results in serious findings with repeat follow up, and can vary year-to-year.

**FY23 only complaints counted; in FY24 both complaints and administrative reviews were counted for this measure.

Developmental Disabilities Unit

The developmental disabilities unit is the licensing and monitoring agent for the Developmental Disabilities Administration (“DDA”). Through periodic surveys, the unit oversees community-based providers serving individuals with developmental disabilities. The unit completes on-site surveys and administrative reviews of complaints and facility reported incidents.

This unit also licenses health care staff agencies and nurse referral agencies, and investigates complaints in these industries.

Table 7: Developmental Disabilities Unit

Units of Measurement	FY22	FY23	FY24
Licensed developmental disability agencies	333	365	340
Number of sites	3,383	3,631	3,799
New agencies	26	58	55
Initial site surveys	349	379	445
Agencies surveyed	112	112	171
Complaints and FRI (facility reported incidents)	3,695	4,864	6,468*
Complaints and FRI, administrative reviews	3,494	2,919	3,397
Complaints and FRI, on-site investigations	1,353	1,585	2,968

*OHCQ receives self-reports and complaints; measure trended down for five years, now experiencing a three-year upward trend.

Table 8: Developmental Disabilities Mortality Unit

Units of Measurement	FY22	FY23	FY24
Developmental disabilities deaths	293	254	287
On-site investigations	93	99	176*
Administrative reviews	306	197	116

*FY24 increase related to: (1) improved surveyor staffing, (2) serious deaths requiring onsite reviews; and (3) reduced wait time for medical records and death certificates by two years.

Table 9: Health Care Staff Agencies

Units of Measurement	FY22	FY23	FY24
Health care staff agencies	848	1,179	1,519
Initial licensure administrative surveys	287	332	340
Complaint investigations	0	4	5

Table 10: Nursing Referral Service Agencies

Units of Measurement	FY22	FY23	FY24
Nursing referral service agencies	168	243	293
Initial licensure administrative surveys	27	55	51
Complaint investigations	0	1	3

Federal Unit

As applicable to the provider type, under state and/or federal authority, the federal unit conducts various types of surveys, investigates complaints and facility-reported incidents, and reviews reports from accreditation organizations. It is responsible for the state licensure and/or federal certification of all non-long term care facilities as well as certain providers under state oversight only.

Table 11: Birthing Centers

Units of Measurement	FY22	FY23	FY24
Licensed birthing centers	1	0	0
Initial surveys	0	0	0
Full surveys	1	0	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 12: Community Mental Health Centers

Units of Measurement	FY22	FY23	FY24
Community mental health centers	3	3	1
Complaint investigations	0	0	0

Table 13: Comprehensive Outpatient Rehabilitation Facilities

Units of Measurement	FY22	FY23	FY24
Licensed comprehensive outpatient rehab facilities	1	0	0
Initial surveys	0	0	0
Full surveys	0	0	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 14: Cosmetic Surgical Facilities

Units of Measurement	FY22	FY23	FY24
Licensed cosmetic survey facilities	7	9	9
Initial surveys	2	2	0
Full surveys	0	0	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 15: Federally Qualified Health Centers

Units of Measurement	FY22	FY23	FY24
Federally qualified health centers	77	84	92
Complaint investigations	0	0	0

Table 16: Forensic Residential Centers

Units of Measurement	FY22	FY23	FY24
Number of licensed forensic residential centers	1	1	1
Renewal surveys	1	1	1
Complaints investigated	12	41	17*

*Number of investigated complaints fluctuates based on acuity of residents, severity of complaints, and number of self-reports received.

Table 17: Freestanding Ambulatory Surgery Centers

Units of Measurement	FY22	FY23	FY24
Licensed freestanding ambulatory surgical centers	355	360	351
Initial surveys	28	15	32*
Full surveys	97	98	119
Follow-up surveys	12	4	9
Complaint investigations	3	3	4

* The "initial survey" can consist of three types of surveys: 1) initial licensure survey; 2) initial health certification survey; or 3) initial Life Safety Code certification survey, depending upon who conducts the initial survey, OHCQ or the accrediting organization.

Table 18: Freestanding Medical Facilities

Units of Measurement	FY22	FY23	FY24
Licensed freestanding medical facilities	7	7	8
Initial, full and follow-up surveys	1	1	1
Complaints investigated	0	1	0

Table 19: Freestanding Renal Dialysis Centers

Units of Measurement	FY22	FY23	FY24
Licensed freestanding renal dialysis centers	175	170	170
Initial surveys	2	0	5
Full surveys	58	28	56
Follow-up surveys	3	16	12
Complaint investigations	36	39	38

Table 20: Health Maintenance Organizations

Units of Measurement	FY22	FY23	FY24
Health maintenance organizations	7	7	7
Full surveys	0	0	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 21: Home Health Agencies

Units of Measurement	FY22	FY23	FY24
Licensed home health agencies	56	56	56
Initial surveys	0	0	0
Full surveys	6	8	5
Follow-up surveys	1	0	0
Complaint investigations	3	2	0

Table 22: Hospices and Hospice Houses

Units of Measurement	FY22	FY23	FY24
Licensed hospices	26	26	26
Initial surveys	1	0	0
Full surveys	3	1	4
Follow-up surveys	0	0	0
Complaint investigations	0	2	2
Licensed hospice houses	15	13	13
Initial surveys	0	0	0
Complaint investigations in hospice houses	0	0	0

Table 23: Hospitals

Units of Measurement	FY22	FY23	FY24
Licensed or certified hospitals	60	61	61
Validation surveys of accredited hospitals	0	0	0
Complaints investigated on-site	10	14	13
Administrative reviews	73	121	379*
Follow-up surveys	3	5	13

*FY24 increase from improved nurse surveyor staffing and hospitals utilizing new Smartsheet system to submit self-reported incidents.

Table 24: Hospitals within Correctional Facilities

Units of Measurement	FY22	FY23	FY24
Licensed hospitals within correctional facilities	10	10	10
Initial surveys	0	0	0
Full surveys	0	6	8
Complaint investigations	0	0	0

Table 25: Intermediate Care Facilities for Individuals with Intellectual Disabilities

Unit of Measurement	FY22	FY23	FY24
Number of licensed ICF IIDs	2	2	2
Renewal surveys	2	1	2
Follow-up surveys	0	0	0
Complaints and facility reported incidents, investigated	27	39	77*

*Number of investigated complaints fluctuates based on acuity of residents, severity of complaints, and number of self-reports. received

Table 26: Limited Private Inpatient Facilities

Units of Measurement	FY22	FY23	FY24
Licensed limited private inpatient facilities	7	7	7
Initial, full and follow up surveys	3	1	0
Complaint investigations	1	1	0

Table 27: Major Medical Equipment Providers

Units of Measurement	FY22	FY23	FY24
Licensed major medical equipment providers	204	209	210
Initial administrative licensure surveys	0	7	0
Full or follow-up surveys	0	0	0
Complaint investigations	0	1	1

Table 28: Outpatient Physical Therapy Providers

Units of Measurement	FY22	FY23	FY24
Licensed outpatient physical therapy providers	67	66	58
Initial surveys	1	0	1
Full surveys	1	0	18*
Follow-up surveys	0	0	1
Complaint investigations	0	0	0

*Fluctuation due to timing difference between state and federal fiscal years. The 18 full surveys captured in SFY24 are covering FFY23 and FFY24 survey workload. OHCQ anticipates this number will be about 10-11 annually, going forward.

Table 29: Portable X-ray Providers

Units of Measurement	FY22	FY23	FY24
Licensed portable x-ray providers	12	10	10
Initial surveys	1	1	0
Full surveys	0	2	2
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 30: Residential Service Agencies

Units of Measurement	FY22	FY23	FY24
Licensed residential service agencies	1,874	2,209	2,464
Initial licensure administrative surveys	105	387	341
Full surveys	0	20	0*
Follow-up surveys	17	10	2
Complaint investigations	47	73	13**

*Full surveys of RSA are not mandated and were not counted towards the end of FY23 forward

**RSA complaint investigations were prioritized to high severity complaints

Table 31: Residential Treatment Centers

Units of Measurement	FY22	FY23	FY24
Licensed residential treatment centers	6	6	6
Follow-up surveys	1	2	0
Validation surveys, seclusion or restraint investigation	0	0	0
Complaint investigations	13	22	10

Table 32: Rural Health Clinics

Units of Measurement	FY22	FY23	FY24
Licensed rural health clinics	1	1	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 33: Surgical Abortion Facilities

Units of Measurement	FY22	FY23	FY24
Licensed surgical abortion facilities	11	12	13
Initial surveys	0	1	1
Renewal surveys	4	0	0
Complaints investigated	1	1	0

Table 34: Transplant Centers

Units of Measurement	FY22	FY23	FY24
Licensed transplant centers	2	2	2
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Clinical and Forensic Laboratories Unit

The Clinical and Forensic Laboratories Unit is the agent for federal certification in the CLIA program, which is required for all clinical laboratory testing sites. The unit is also responsible for state licensure of all laboratories that perform tests on specimens obtained from Marylanders. These programs include tissue banks, blood banks, hospitals, independent reference, physician

office and point-of-care laboratories, public health awareness screening, pre-employment related toxicology testing for controlled dangerous substances, and public health testing programs that offer rapid HIV-1 and rapid Hepatitis C antibody testing to the public. This unit conducts surveys to ensure compliance with applicable federal and state requirements. This unit also provides oversight for accredited and non-accredited laboratories that perform forensic analysis.

Table 35: Cholesterol Testing Sites

Units of Measurement	FY22	FY23	FY24
Cholesterol testing sites	0	0	0
Initial surveys	0	0	0
Full surveys	0	0	0
Complaint surveys	0	0	0

Table 36: Employer Drug Testing Facilities

Units of Measurement	FY22	FY23	FY24
Employer drug testing facilities	259	272	325
Initial surveys	9	13	17
Full surveys	16	38	67
Follow-up surveys	0	0	0
Complaint surveys	0	0	0

Table 37: Forensic Laboratories

Units of Measurement	FY22	FY23	FY24
Forensic laboratories	45	46	41
Full surveys	23	36	33
Follow-up surveys	0	0	1
Surveillance surveys	0	0	0
Complaint investigations	0	0	0

Table 38: Health Awareness Testing Sites

Units of Measurement	FY22	FY23	FY24
Health awareness test sites	55	51	53
Initial surveys	3	9	8
Full surveys	16	31	18*
Follow-up surveys	0	1	0
Site approvals	772	868	960
Complaints surveys	0	2	0

*The number of full surveys completed will fluctuate with the workload related to CLIA surveys.

Table 39: Hospital Laboratories

Units of Measurement	FY22	FY23	FY24
Hospital laboratories	99	99	99
Initial surveys	0	0	0
Full surveys	0	0	0
Follow-up surveys	0	4	4
Validation surveys	0	4	1
Complaint surveys	0	2	1

Table 40: Independent Reference Laboratories

Units of Measurement	FY22	FY23	FY24
Independent reference laboratories	165	145	157
Initial surveys	5	21	24
Full surveys	50	78	65
Follow-up surveys	0	13	33*
Validation surveys	0	5	9
Complaint surveys	0	0	3

*Number of follow up surveys will fluctuate with severity of complaints and findings.

Table 41: Physician Office and Point of Care Laboratories, State Only Surveys

Units of Measurement	FY22	FY23	FY24
Physician office and point of care labs, state only	566	597	629
Initial surveys	33	21	32
Full surveys	219	250	269
Follow-up surveys	33	90	114
Complaint surveys	2	4	1

Table 42: Physician Office and Point of Care Laboratories, Federal CLIA Surveys

Units of Measurement	FY22	FY23	FY24
Physician office, point of care labs, CLIA surveys	566	597	629
Initial surveys	33	21	32
Renewal surveys	186	229	237
Full surveys	219	250	269

Table 43: Public Health Testing Sites

Units of Measurement	FY22	FY23	FY24
Public health testing	25	28	31
Initial surveys	0	3	0
Full surveys	0	12	23
Follow-up surveys	0	0	0
Complaint surveys	0	0	0

Table 44: Rare Disease Testing Laboratories

Units of Measurement	FY22	FY23	FY24
Licensed rare disease testing laboratories	1	1	1
Initial surveys	0	0	0
Complaint surveys	0	0	0

Table 45: Tissue Banks

Units of Measurement	FY22	FY23	FY24
Tissue banks	451	481	513
Initial surveys	0	4	9
Full surveys	9	77	82
Follow-up surveys	0	1	0
Validation surveys	0	0	0
Complaint surveys	0	0	0