



Office of Health Care Quality (OHCQ) Adult Medical Day Care

June 4th, 2026



Agenda

- **OHCQ Mission & Role**
- **AMDC Overview & Structure**
- **HHS Audit Findings and OHCQ Corrective Actions Update**
- **Top 10 Deficiencies in AMDCs**

OHCQ's Mission & Vision



***To protect the health and safety of Marylanders
and to ensure there is public confidence in the
health care and community service delivery
systems***



Core Functions: OHCQ

- OHCQ is the agency within the MDH that determines compliance with State licensure and/or federal certification requirements in 47 types of providers and programs
- **State Licensure:** Issues licenses, **authorizing** the applicant to operate a certain type of **business** in the State
- **Federal Certification:** Recommends certifications to the Centers for Medicare & Medicaid Services (CMS), which allow a facility to participate in and **seek reimbursement** from the Medicare and Medicaid programs for services provided to beneficiaries

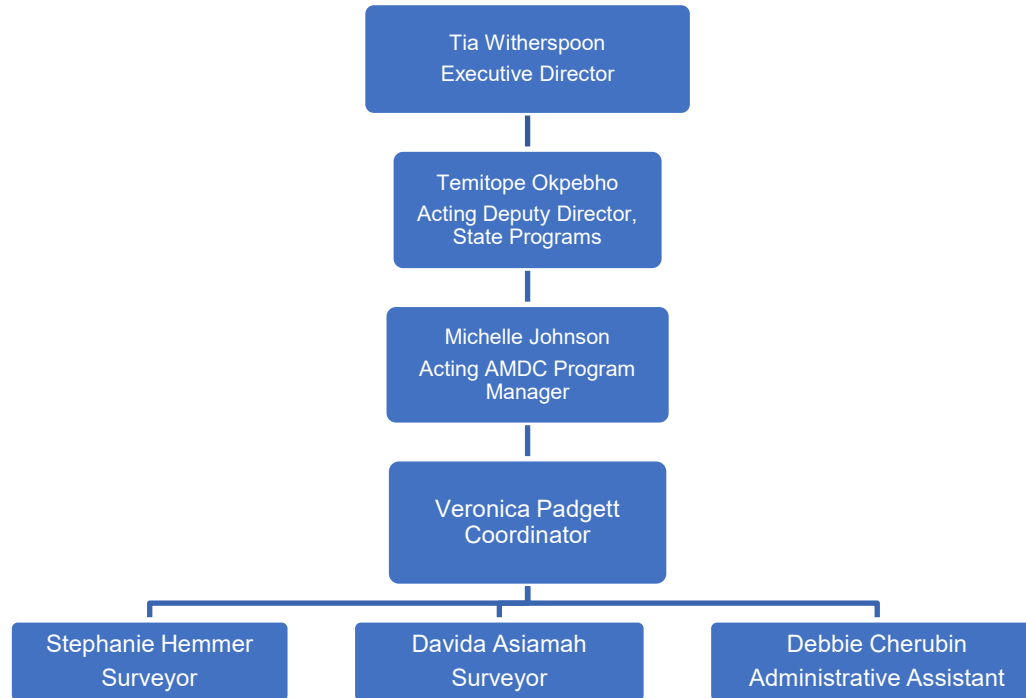
OHCQ is Maryland's State Survey Agency

- Maryland Department of Health (MDH) has designated OHCQ as Maryland's state survey agency
- On behalf of the Centers for Medicare & Medicaid Services (CMS), OHCQ conducts certification activities and makes recommendations to CMS regarding certification

Adult Medical Day Care (AMDC)

Office of Health Care Quality

OHCQ AMDC Organizational Chart



AMDC- Program Statistics

Units of Measurement	FY22	FY23	FY24	FY25
# of Licensed Adult Medical Day Care Facilities	117	120	125	125
Initial Surveys	13	9	8	9
Biennial Surveys	55	46	60	49
Follow Up Surveys	5	30	0	27
Complaints and FRI's investigated	27	49	180	161

Federal Audit Findings: Health and Human Services (HHS)

What the OIG Observed During the Audit

- During the review of 20 adult day care facilities participating in Maryland's Home and Community-Based Services (HCBS) waiver program, OIG identified areas where health, safety, and administrative standards could be strengthened.
- Specifically:
 - **18 facilities** had at least one finding related to health and safety practices.
 - All **20 facilities** had at least one finding related to administrative documentation or processes.
- In total, the audit identified **253 instances** where facility operations could benefit from improved alignment with federal and state requirements.

Strengthening Oversight: OHCQ's Response to HHS Audit

Verification of Provider Corrections

To ensure that the 253 findings identified during the HHS audit were addressed:

- OHCQ conducted follow-up surveys at all 20 Adult Medical Day Care (AMDC) facilities reviewed in the audit.
- Statements of Deficiencies were issued to 18 facilities, requesting formal Plans of Correction.
- Two AMDC facilities were found in full compliance and issued Notices of Compliance.
- All Plans of Correction have been approved.

Strengthening Oversight

Strengthening Oversight and Supporting Provider Compliance:

OHCQ is enhancing its approach to oversight while actively supporting AMDC providers through improved tools and collaboration:

- **Expanded oversight:** Increased sampling of staff records from **10% to 50%** to improve quality assurance during surveys.
- **Surveyor training:** AMDC surveyor staff completed **refresher training** to ensure consistent and thorough application of survey standards.

Supporting Providers Compliance

Strengthening Oversight and Supporting Providers Compliance:

- **Compliance Tools:** A **COMAR-based checklist** was developed to help providers align with key regulatory focus areas, including personnel files, physical plant requirements, and medication storage. The checklist is posted on the OHCQ website.
- **Ongoing Communication:** OHCQ will provide **routine email updates and regulatory reminders**.
- **Biannual Environmental Surveys:** These surveys are conducted in the years alternating with the biannual surveys.

Most Frequently Cited Adult Medical Daycare Deficiencies

State Tags	Description of Tag
12S-0795	Personnel Records - All Required documents in staff Records
12S-1070	Safety: NFPA 101 Life Safety Code and All other applicable federal, State, and local fire codes and regulations
12S-0650	First Aid and CPR - Required certifications and staffing
12S-1040	Sanitation - Sufficient maintenance and housekeeping personnel
12S-1045	Sanitation - Maintenance and housekeeping
12S-1090	Safety - Dangerous and toxic chemicals are secured
12S-0910	Orientation and Drills - Disaster and fire drills
12S-0480	Participant Rights - Rights and procedures for making grievances
12S-0940	Food Service Area
12S-0635	Drug Storage

Thank You
