



Office of Health Care Quality (OHCQ) Adult Medical Day Care

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Agenda

- OHCQ Mission & Role
- AMDC Overview & Structure
- Top 10 Deficiencies in AMDCs
- Reportable Events

OHCQ's Mission & Vision



***To protect the health and safety of Marylanders
and to ensure there is public confidence in the
health care and community service delivery
systems***



Core Functions: OHCQ

- OHCQ is the agency within the MDH that determines compliance with State licensure and/or federal certification requirements in 47 types of providers and programs
- **State Licensure:** Issues licenses, **authorizing** the applicant to operate a certain type of **business** in the State
- **Federal Certification:** Recommends certifications to the Centers for Medicare & Medicaid Services (CMS), which allow a facility to participate in and **seek reimbursement** from the Medicare and Medicaid programs for services provided to beneficiaries

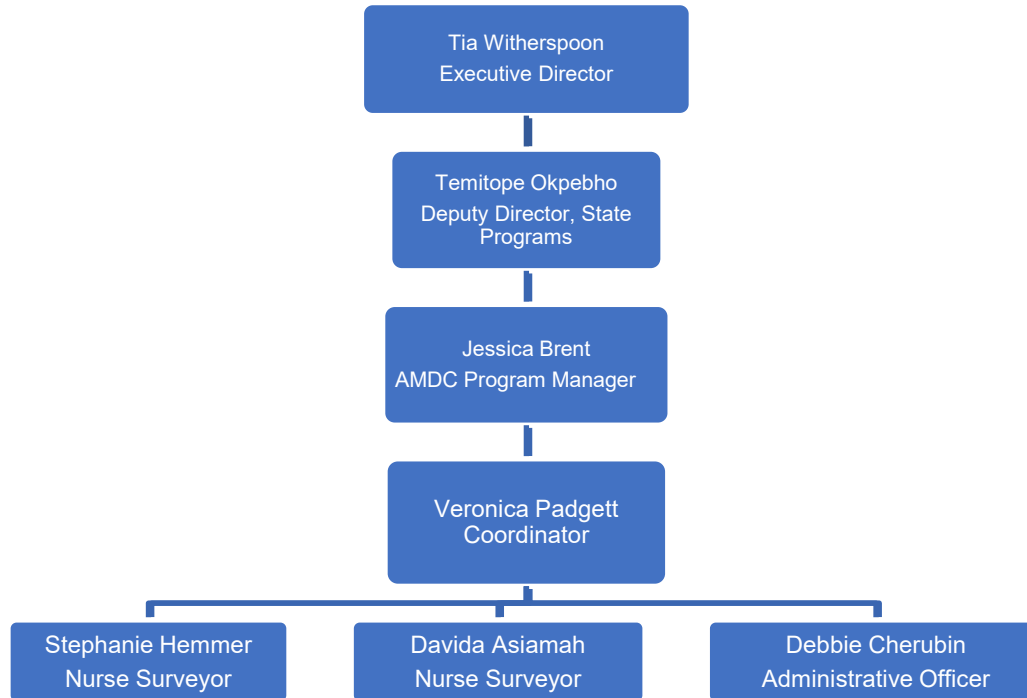
OHCQ is Maryland's State Survey Agency

- Maryland Department of Health (MDH) has designated OHCQ as Maryland's state survey agency
- On behalf of the Centers for Medicare & Medicaid Services (CMS), OHCQ conducts certification activities and makes recommendations to CMS regarding certification

Adult Medical Day Care (AMDC)

Office of Health Care Quality

OHCQ AMDC Organizational Chart



AMDC- Program Statistics

Units of Measurement	FY23	FY24	FY25	FY26
# of Licensed AMDC	120	125	125	128
Initial Surveys	9	8	9	9
Biennial Surveys	46	60	49	76
Follow Up Surveys	30	0	27	2
Complaints and FRI's investigated	49	180	161	65

Most Frequently Cited AMDC Deficiencies FY26

State Tags	Description of Tag
12S-0795	Personnel Records - All Required documents in staff Records
12S-1070	Safety: NFPA 101 Life Safety Code and All other applicable federal, State, and local fire codes and regulations
12S-0650	First Aid and CPR - Required certifications and staffing
12S-1040	Sanitation - Sufficient maintenance and housekeeping personnel
12S-1045	Sanitation - Maintenance and housekeeping
12S-1090	Safety - Dangerous and toxic chemicals are secured
12S-0910	Orientation and Drills - Disaster and fire drills
12S-0480	Participant Rights - Rights and procedures for making grievances
12S-0940	Food Service Area
12S-0635	Drug Storage

Reportable Events

Report all incidents & unusual occurrences to OHCQ

Including but not limited to:

- *Fall*
- *Death*
- *MVA*
- *Fire*
- *Abuse*
- *Injury*
- *Assault*
- *Elopement*
- *Emergency Situation*
- *Any other significant event that threatens the health, safety, or welfare of participants and staff*

Ways to Report:

1. Online form
2. Email: amdc.help@maryland.gov
3. Phone: 410-402-8217

Thank You
