

Action Plan: PS #

RCA #

Identify corrective action COMAR 10.07.06.02B

Identify mechanisms to compensate for uncontrollable environmental factors. Stronger actions include architectural/physical plant changes, tangible involvement & action by leadership, simplifying the process, standardizing equipment or processes, and/or implementing a new device that has had usability testing performed.

Intermediate actions include checklists, cognitive aids, staffing changes, readbacks, enhanced documentation and communications, software enhancements/modifications, elimination of look- and sound-alikes, and eliminating or reducing distractions.

Weaker actions include redundancy/double checks, warnings and labels, procedures/memos/policies, training, and additional study and analysis.

Wherever possible, develop actions that do not rely on the memories of staff members.

Item #	Specific measures to correct problems of areas of concern and specific measures to address areas of system improvement.	Hierarchy of Action Category	Hierarchy of Action Level <i>Defined as strong, intermediate, or weak.</i>	Outcome Measures COMAR 10.07.06.05A 5 <i>When possible, please include quantifiable measures with defined numerators, denominators and thresholds. Set realistic and achievable thresholds for performance. Include any physical/operational changes to be implemented.</i>	Timeframes for Implementing Specific Measures COMAR 10.07.06.02B	Title of Person Responsible for Implementation COMAR 10.07.06.02B	Status
1							

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