Question	Comment/Answer
	REGULATIONS
Q: Where can a prospective provider look on-line to find the	A: <u>http://www.dsd.state.md.us/comar/title_search/searchTitle10.htm</u>
COMAR Regulations?	The Annotated Code of Maryland may also be accessed through this web-site.
Q: Does the Office of Health Care Quality (OHCQ) license and	A: No. The OHCQ does not license or regulate social day programs. If you are
regulate social day (non-medical) programs?	interested in Adult Day Care Centers that operate using only a social model (non-
	medical), please contact your Area Agency on Aging or visit the Maryland Department
	of Aging website <u>http://www.mdoa.state.md.us</u> .
Q: How long should records be maintained by an AMDC center	A: Under COMAR 10.12.04.26 the center shall maintain participant records for at
after a participant is discharged?	least 5 years from the date of discharge, except as provided in Health-General Article,
	§4-403, Annotated Code of Maryland. However, the funding source record retention
	policy may differ under COMAR 10.09.36.03 A (5). The Medical Assistance
	Program/Medicaid Waiver requires enrolled providers to maintain adequate records
	for a minimum of 6 years.
Q: What is required for compliance with COMAR 10.12.04.27 C	A: COMAR 10.12.04.27 C States that a participant may not be in transit for more than
Transportation?	1 hour without an opportunity for a rest stop. The center is responsible for
	documenting the time each participant is picked up from home and when the
	participant is dropped off at the center. The center must also document the time
	when the participant leaves the center and when the participant arrives home. In
	addition, a rest stop must be offered to any participant who is in transit for more
	than 1 hour.
Q: If the center provides documentation indicating the entire van	A: No
run was less than 1 hour, is it a requirement of regulation to	
record each participant's pick up and drop off times?	
Q: As an Adult Medical Day Care provider are we required to	A: Yes. COMAR 10.12.04.26 D (3) The center shall maintain the following
validate when a participant leaves for medical appointments?	administrative and fiscal records: (g) The daily schedule of activities; (i) Attendance
	records.

Question	Comment/Answer
Q: Is an AMDC required to report incidents that occur in an AMDC to the Office of Health Care Quality?	 A. Yes. COMAR 10.12.04.24 A Reports and Actions Required in Unusual Occurrences. The center shall immediately report an occurrence such as a communicable disease or food-borne outbreak, poisoning, death, fire, or other unusual incident that threatens the health or safety of any participant or staff member to: The Office of Health Care Quality In addition, to reporting events to OHCQ, Medicaid AMDC providers shall adhere to
	 the Office of Health Services Reportable Events Policy issued under transmittal number Centers may also need to report to its local health department and/or the state communicable disease unit. Please see our State web site for specific information on
	reporting. Link: <u>http://www.edcp.org/</u>
Q: Are Adult Medical Day Care centers required to have a licensed	A: Under State licensure regulation, the provision of social worker services is
social worker?	optional. See COMAR 10.12.04.15A (4). However if social and emotional needs are identified during the assessment required under Regulation .10 of this chapter, a licensed social worker shall be consulted before the establishment of goals to meet those needs.
	If you are reimbursed by the Medical Assistance Program/ Medicaid Waiver for the service, centers are required to provide either a full-time or part-time licensed social worker. Please refer to COMAR 10.09.07.04B for social work requirements under the Medical Assistance Program.
Q: Can an Adult Medical Day Care center discharge a participant	A: No. See COMAR 10.12.04.23A Before a center discharges a participant the center
immediately without notice to the family in a non-emergent	shall formulate a discharge plan, including at least a 30-day written advance notice to
situation?	the participant or participant's responsible party, and shall assist the participant in obtaining the resources needed to implement the plan.
Q: Can an Adult Medical Day center discharge a participant	A: COMAR 10.12.04.23B The 30-day written notice of discharge specified in §A of this
immediately if the health and safety of the participant is at risk in	regulation is not required when: (1) The health and safety of the participant or other

Question	Comment/Answer
an emergent situation?	individuals in the center would be endangered by the continued presence of the
	participant; (2) The participant has urgent medical needs; or (3) There is an
	emergency requiring less than 30 days notice, in which case the center shall notify
	the Department of the discharge and circumstances.
Q: Are AMDCs required to have fire drills?	A: Yes. NFPA-101 Life Safety Code 2006 Edition: Existing Day Care Facility: Chapter
	17.7.2.2 documents the following: Not less than one emergency egress and
	relocation drill shall be conducted every month the center/facility is in session.
OF	FICE OF HEALTH SERVICES
Q: How many sets of regulations do Adult Medical Day Care	A: For State Licensure compliance, at a minimum, AMDC providers are required to
(AMDC) centers have to comply with?	comply with: COMAR 10.12.04 Day Care for the Elderly and Adults with a Medical
	Disability; The Nurse Practice Act COMAR 10.27; COMAR 10.15.03 Food Services
	Facilities/Food Safety and The Health Care Decision Act. Please keep in mind there
Info from Marc regarding New Direction regs	are other local laws specific to the jurisdiction of the center.
	At a minimum, all AMDC's enrolled by the Medical Assistance Program must comply
	with COMAR 10.09.07 Medical Day Care Services, COMAR 10.09.36 General Medical
	Assistance Provider Participation Criteria and the Medical Assistance Waiver
	regulations applicable to those you serve. (See list below)
	Depending on the waiver in which the center participants are enrolled, centers must
	comply with one or more of the following waiver regulations: COMAR 10.09.61
	Medical Day Care Services Waiver; COMAR 10.09.46 Traumatic Brain Injury Waiver;
	COMAR 10.09.54 Waiver for Older Adults; COMAR 10.09.55 Living at Home Waiver;
	COMAR 10.09.27 Model Waiver; and COMAR 10.09.26 Community Pathways and
	New Directions Waivers (these are Developmental Disabilities Administration DDA-
	COMAR 10.22.12).
	Medical Assistance Program policy regarding implementation of the Medical Day Care
	Services Waiver can be found in Medical Day Care Transmittal No. 62, 63, and 68:
	http://mmcp.dhmh.maryland.gov/MCOupdates/SitePages/Home.aspx

Question	Comment/Answer
Q: What is the Medical Assistance Program's current daily rate of reimbursement for the medical day care services?	 A: Medical Assistance payment procedures for medical day care service can be found under COMAR 10.09.07.08. When the daily rate of reimbursement changes the Medical Assistance Program issues a Medical Assistance Medical Day Care Transmittal to notify enrolled providers. These transmittals are posted on the DHMH website at: http://mmcp.dhmh.maryland.gov/longtermcare/SitePages/Home.aspx For additional questions regarding the Medical Assistance Program's medical day care service daily reimbursement rate, please contact the Office of Health Service's Division of Community Long Term Care at 410-767-1444.
Q: It has been identified that to receive funding from the Office of Health Care Quality (OHCQ), the ADCAPS needs to be completed monthly (p. 4 of the ADCAPS instructions - "The entire assessment is to be completed during the first month of enrollment and every month thereafter.") Is there a reference to this monthly requirement in regulation?	A: The Office of Health Care Quality (OHCQ) licenses Adult Medical Day Centers (AMDC); the OHCQ does not fund AMDC. COMAR 10.12.04.20 A Comprehensive assessments (ADCAPS) documents that ADCAPS are to be completed quarterly as long as there is no change in the participant's condition. The assessment shall include (1) Health status, (2) Functioning status, (3) Participation in activities, (4) Nutritional Status, (5) Psychosocial status and, (6) Home management skills.
	In addition, the Medical Assistance regulations on this topic can be found at COMAR 10.09.07.03
	Note: The Medical Day Care Service Waiver allows ADCAPS to be submitted in lieu of a waiver Service Plan. The other waivers that offer medical day care as a covered service do not accept the ADCAPS in lieu of a waiver Service Plan. For questions regarding ADCAPS being submitted in lieu of a waiver Service Plan, centers may refer to Medical Day Care Transmittal 62 or contact the Office of Health Service's Division of Community Long Term Care at 410-767-1444. Department of Health & Mental Hygiene/Division of Community Support Services Medicaid Provider Transmittals FY 2008 PT 36-08 Medical Day Care Transmittal # 62

Question	Comment/Answer
LIC	ENSING AND SURVEY
Q: What is the first step in becoming a licensed Adult Medical Day	A: The Adult Medical Day Care Program (AMDC) within the Office of Health Care
Care (AMDC) provider?	Quality (OHCQ) offers a "New Provider Interest" meeting which outlines the licensure
	process for prospective licensees. Participation in this meeting is optional. This
Mark to follow up with requirements for attendance at Interest	meeting is offered quarterly on the Spring Grove Hospital Campus. To register for
Meeting.	this meeting, please call (410) 402-8221 or toll free (877) 402-8221. In addition, you
	may visit the OHCQ website's Adult Medical Day Care section
	http://dhmh.maryland.gov/ohcq/SitePages/Home.aspx
Q: Are there resources available to assist individuals in the	A: The OHCQ will assist you with questions regarding the licensure process. The
licensure process?	OHCQ does not have a consultative role beyond providing information about the
	licensing process and regulations. In addition, the following individuals may be
	contacted for assistance:
	1. Stella Odunuwke (410) 402-8221
	AMDC Health Facility Surveyor Coordinator
	Office of Health Care Quality
	Department of Health and Mental Hygiene
	2. Jim Soucy (410) 767-5925
	Site Plans Review/Renovations
	General Services Administration (GSA)
	Department of Health and Mental Hygiene
	3. (MAADS) Maryland Association of Adult Day Services (800) 725-1300
	10280 Old Columbia Road #220
	Columbia, Maryland 21046
	Phone: 410-381-1176
	Fax: 410-381-0240
	Website: <u>http://www.maads.org/</u>

Question	Comment/Answer
	4 Health Facilities Association of Maryland (HFAM)
	7135 Minstrel Way, Suite 104
	Columbia, MD 21045
	Phone: 410-290-5132
	Fax: 410-290-6930
	5. LifeSpan Network
	10280 Old Columbia Road #220
	Columbia, Maryland 21046
	Phone: 410-381-1176 Fax: 410-381-0240
	Fax. 410-361-0240
Q: Is there a template for policies and procedures?	A: No. Please keep in mind that policies and procedures are to be individualized to
	meet the specific needs of the participants who will attend the prospective center.
	Please feel free to contact the National Adult Day Care Services Association at
	http://www.nadsa.org/ for further assistance.
Q: When do AMDC programs receive a renewal survey?	A: Surveys are driven by the expiration date of the license.
Q: Is there a possibility of deemed status for those providers that	A: Current law and regulation do not recognize deemed status for Adult Medical Day
are CARF (Commission on Accreditation of Rehabilitation	Care programs.
Facilities) accredited?	
Q: How long does it take for a provider to receive a response to a	A: OHCQ will make every effort to reply within 10 business days.
plan of correction (POC)?	
Q: What is an (IDR) Informal Dispute Resolution? And how is it	A: Informal Dispute Resolution (IDR) means an informal process that provides a
utilized?	licensee the opportunity to question the Department about deficiencies cited on a recent inspection.
	(1) When a licensee requests an IDR, the licensee shall file a plan of correction
	within the required time, except to the extent that the licensee contests specific

Question	Comment/Answer
	findings, in which case absent the Departments specific directive, a licensee may
	delay submitting its plan of correction with respect to those specific findings until 5
	days after the licensee is provided oral or written notice of the outcome of the IDR.
	(2) A licensee may request informal dispute resolution (IDR) to question violations or
	deficiencies within 10 calendar days of receiving the statement of deficiencies. The
	written request for an IDR shall fully describe the disagreement with the statement of
	deficiencies and be accompanied by any supporting documentation.
	(3) At the discretion of the Office of Health Care Quality, the IDR may be held in-
	person, by telephone, or in writing. In-person IDR's are informal in nature and are not attended by counsel.
	(4) The IDR process may not delay the effective date of any enforcement action.
	(5) In the event a licensee requests an IDR of a violation written by a designee of the
	Department, the Department shall request the designee to participate in the IDR
	process.
Q: What happens if my license expired and I have not, yet, been	A: While our goal is to survey a facility prior to the expiration date of the license, the
surveyed?	OHCQ may not be able to satisfy the time constraint. State Government Article, §10-
	226(b) requires that the licensee make sufficient application for renewal of the
	license at least two weeks before the license expires
Q: Can a provider be licensed for both Adult Medical Day Care and	A: Yes. A provider can be licensed for both Adult Medical Day Care and Assisted
Assisted Living?	Living. However, the provider must obtain a license for each program and each
	program must have written agreement regarding the cooperative use of facilities
	allowing the center adequate separate space during its hours of operation.
	Please see Day Care for the Elderly & Adults with a Medical Disability COMAR
	10.12.04.28 C. Multi-Use Facilities & COMAR 10.12.04.28 D Space. In addition, see
	Assisted Living Programs COMAR 10.07.14.02 (4) Adult Medical Day Care has the
	meaning stated in Health General Article, §§14-201 and 14-301, Annotated Code of
	Maryland.

Question	Comment/Answer
EME	RGENCY PREPARDENESS
Q: Are Adult Medical Day Care centers required to have an	A: No. AMDC centers were not included in the new emergency planning
emergency preparedness plan?	requirements of HB770. However, COMAR 10.12.04.40 does require the center to
	comply with the Life Safety Code, NFPA 101 Life Safety Code in addition to ensuring
	that centers have floor plans with evacuation routes. We recommend that all Adult
	Medical Day Care centers be prepared to evacuate or to shelter in place in the event
	of emergency.
	DEFINITION
Q: How does the Office of Health Care Quality define an Adult	A: See COMAR 10.12.04.02 (5) and Health General Article, §§14-201(b) or 14-301 (b),
Medical Day Care center?	Annotated Code of Maryland.
INTREPRETATIONS ISSU	ED BY THE OFFICE OF HEALTH CARE QUALITY
Q: The interpretation of "Significant change in condition" is not	A: "Significant change of condition" means a change in the participant's physical,
defined in the new regulations. Would the Office of Health Care	mental, or psychological status as defined by the registered nurses comprehensive
Quality please give their interpretation of significant change in	assessment.
condition?	
Q: How does the Office of Health Care Quality interpret the	A: In accordance with the Maryland Board of Nursing regulations COMAR
supervising registered nurses role in "significant change in	10.27.09.01 B (3) & (9) The Office of Health Care Quality expects the center's
condition" in an Adult Medical Day Care Program?	Registered Nurse (RN) to be prudent and to have the skills of "Assessment" which
	means systematic, dynamic process by which the registered nurse through
	interaction with the client, family, significant others and other health care providers,
	collects and analyzes data; and "Evaluation" which means the review and the
	analysis of the extent to which the assessment, nursing diagnosis, planning, and
	implementation is effective in resolving the clients problems or progress toward the
	attainment of expected outcomes.

Question	Comment/Answer
	The Office of Health Care Quality expects the registered nurse to have the skills to
	assess and recognize significant changes in the condition of a participant. The RN is
	expected to take the necessary action and document his/ her actions in the medical
	record accordingly.
NURSING and THE ADULT DAY	ASSESSMENT AND PLANNING SYSTEM (ADCAPS):
Q: Adult Day Care Assessment and Planning System (ADCAPS) are	A: Quarterly means a rolling 90-day period from the date of the last ADCAPS.
required to be completed "quarterly" – what is the definition of	
"quarterly"?	
Q: Does the monthly "nursing" note need to be completed	A: Monthly means a rolling 30-day period from the date of the last nursing note.
"monthly" – what is the definition of "monthly"?	
Q: How is "semiannually" defined?	A: Semiannually means a rolling 180-day period from the date of the last
	documented date.
Q: Can ADCAPS substitute for the monthly "nursing" note?	A: Yes
Q: What is the role of the Licensed Practical Nurse (LPN) in AMDC?	A: The LPN can document the care s/he provides, but the monthly note and the
	nursing care plan updates include assessment and evaluation of care and, therefore,
	need to be written by the supervising RN. Per the Nurse Practice Act COMAR
	10.27.10.02. (A) (B) (C) & (D) the LPN contributes to the nursing process in a team
	relationship and, therefore, is present to augment the role of the supervising RN.
Q: Can the LPN do ASSESSMENTS?	A: The LPN, as a licensed nurse, contributes to the nursing assessment by gathering
	data relative to routine common health problems. The LPN may not perform
	assessment such as the comprehensive assessment that is part of the ADCAPS,
	monthly nursing notes, new admissions; or initiate or update a care plan; or evaluate
	or assess the patient's change of condition.
Q: Can an LPN complete the ADCAPS?	A: The "Adult Day Care Assessment and Planning System" (ADCAPS) is a system that
	is comprised of a comprehensive assessment completed by the RN, that is designed

Question	Comment/Answer
	to evaluate the participant's strengths and needs, which facilitates the development of a problem list, service plans and personal goals that make up the individualized plan of care. Any part of this system that requires assessment and evaluation of care must be completed by the RN.
Q: Can the LPN write care plan updates every six months, assess	A: No. The LPN may not do new admissions, write the monthly nursing notes,
new admissions or write monthly nursing notes?	initiate a care plan, or update the written care plan every six months. The registered
	nurse must perform assessment of the new admissions, write the monthly nursing
	note, and update the written care plan every six months. The monthly nursing notes
	include assessment and evaluation of care and therefore needs to be written by the
	supervising registered nurse. The nursing care plan which is updated every six
	months is based upon nursing assessment, data analysis and nursing diagnosis. The
	nursing care plan is comprehensive, systematic, and ongoing. Therefore the care
	plan updates every six months must be completed by the registered nurse, (see
	COMAR 10.27.09.02 (A) (B) (C) & (D).
Q: As an Adult Medical Day Care provider which regulations are	A: Non-Medicaid Waiver participants shall comply with COMAR 10.12.04.13 B (2) (3).
we to comply with related to nursing services? COMAR	Also, keep in mind the registered nurse (RN) and the licensed practical nurse (LPN)
10.12.04.13 B (2) or Medicaid Waiver 10.09.07.04 A & C (1) (2) (3)	must comply with COMAR 10.27 the Maryland Nurse Practice Act.
(4)?	In addition, nursing staff performing nursing services for participants funded by
	Medicaid Assistance Program/Medicaid Waiver shall comply with 10.09.07.04 A & C
	(1) (2) (3) & (4) .
Q: Can an Adult Medical Day Care Center (AMDC) staff the center	A: Yes. However, the RN must meet the specific requirements of completing the
with an Agency RN?	Comprehensive Assessments, Monthly Notes, Nursing Care Plans and any other
	pertinent Nursing Assessments while supervising the (AMDC). In addition the
	registered nurses while working in an AMDC must comply with the standards of
	practice outlined in the Nurse Practice Act (COMAR 10.27) as well as the
	requirements set forth in COMAR 10.12.04.13B (2).
Q: In an Adult Medical Day Care Center is the nurse required to	A: Yes. COMAR 10.12.04.14 A (2) Requires the registered nurse or designee to

Question	Comment/Answer
monitor and assess a participant who is having side effects of	communicate with the participant's physician to report observed changes in the
medications that are not given at the center?	participant's health status, including the reaction to medicine, and to obtain current
	medical orders regarding such items as diet, medications, and treatments.
Q: Does a Supervising Registered Nurse (RN) have to be on-site at	A: No. The regulation does not require "RN on site at all times" The regulation
the AMDC at all times?	requires an RN to be on site sufficient time to meet the needs of the participants,
	consistent with the Nurse Practice Act. COMAR 10.12.04.13A (2) (b).
PHYSICIAN MEDICAL	ORDER COMPONENTS OF REGULATION
Q: As an Adult Medical Day Care provider are we required to have current and pertinent laboratory results in the medical record	A : COMAR 10.12.04.26 D (1) The center shall maintain at least the following information for each participant: (j) Admission physical and subsequent additional
related to a participant's diagnosis?	information. The center shall establish a policy on the medications that require
	monitoring by lab results. Those medications and the lab test results should be
	monitored by the supervising registered nurse.
Q: How many attempts should be made between physician	A: The center/facility shall have a policy and procedure in place to obtain clinically
updates to secure lab results?	relevant current lab work on each participant. OHCQ monitors the center's
	reasonable efforts to obtain the necessary information to make a sound assessment.
	For instance, if a participant is on Coumadin that is being administered at the Adult
	Medical Day Care center, the program must know the current INR in order to safely
	administer the drug. OHCQ does not advise a center/facility on how many attempts
	must be made to obtain lab results. For example, if the participant is administered
	coumadin at home or a facility the center shall maintain INR documentation.
Q: As an Adult Medical Day Care providers are we required to	A: Yes. COMAR 10.12.04.17 A The center shall include the original or faxed
retain current physician's orders and a list of the medications if	medication order in the participant's medical record.
the participant's medications are not administered at the center?	
cc	MMUNICABLE DISEASE:
Q: As an Adult Medical Day Care providers are we required to	A: Yes. COMAR 10.12.04 10 B (5) requires, medical confirmation that the individual is
have medical confirmation that a participant is free from	

Question	Comment/Answer
communicable disease before being admitted to the center?	free from communicable disease and other active reportable airborne disease.
	Acceptable forms of documentation may include: (1) TB skin test, (2) Physicians
	order, or (3) Chest x-ray.
	The Office of Health Care Quality has based our requirements on the Center for
	Disease Control Guidelines. Reference: Guidelines for Preventing the Transmission
	of Mycobacterium Tuberculosis in Health Care Settings 2005. See pages 1-147.
	http://www.cdc.gov/mmwr/pdf/rr/rr5417.pdf
Q: What is the procedure for classifying health setting or health	A: To have a comprehensive TB program a provider must determine if they are low,
care workers as low risk?	medium, or high risk. The vast majority of AMDC providers will be low risk. The
	facility can evaluate their risk using this CDC guidelines link. Please see the link below
	on page 10 page of the CDC document.
	http://www.cdc.gov/mmwr/pdf/rr/rr5417.pdf
Q: What are the indications for a two-step tuberculin skin test	A: The Office of Health Care Quality has based our requirements on the Center for
(TSTs)?	Disease Control Guidelines. Please see the link below on page 29 of the CDC
	document.
	http://www.cdc.gov/mmwr/pdf/rr/rr5417.pdf
Q: Are periodic chest radiographs recommended for HCWs	A: No. The Office of Health Care Quality has based our requirements on the Center
(health care workers [or staff or residents of LTCFs Long Term Care	for Disease Control Guidelines. Please see the link below on page 81 of the CDC
Facilities] who have positive TST (Tuberculin Skin Test) or BAMT	document.
(Blood Assay for Mycobacterium Tuberculosis) results?	
	http://www.cdc.gov/mmwr/pdf/rr/rr5417.pdf
Q: What is the recommended frequency for Mycobacterium	A: The Office of Health Care Quality has based our requirements on the Center for
tuberculosis screening?	Disease Control Guidelines. Please see the link below on page 134 of the CDC
	document.
	http://www.cdc.gov/mmwr/pdf/rr/rr5417.pdf

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