

Due to the COVID-19 Pandemic, responses to inquiries may be delayed. Our staff is working diligently to ensure all inquiries will be responded to as soon as possible. Please read below for information that may help you with your inquiry:

<u>Status of Submitted Applications</u>: If you are inquiring about the status of your CDS registration, you can check this information 24/7 on our website's <u>CDS Search</u> page.

**Status of Mailed Certificates:** Due to the COVID-19 Pandemic, the printing of CDS registrations may be delayed. If your application has been processed you may print the information sheet displayed on the <u>CDS Search</u> page to use as verification of a valid CDS registration.

<u>Renew ONLINE!</u> You may use the <u>CDS Online Renewal Service</u> to instantly submit your renewal application electronically, including electronic payment with a credit card. This is OCSA's preferred method for receipt of renewal applications during COVID-19.

Renewal Extensions: Please note that while we are accepting new and renewal applications, registrations that would otherwise expire during the current COVID-19 state of emergency and catastrophic health emergency, and would be renewable during the state of emergency starting on March 5, 2020, will be automatically extended to the 30th day after the date by which the state of emergency is terminated and the catastrophic health emergency is rescinded. This action is in compliance with the Governor's March 12, 2020 Executive Order – Licenses and Permits

**SSN/Tax ID Application Issues**: If you are renewing your CDS registration online using the <u>CDS Registration Renewal Service</u> and are having an issue with your SSN or Tax ID number, please try to enter the alternative number (e.g. try your SSN if you were first entering your Tax ID) or an old Tax ID if you have it, as this may be the number that we have on file from your previous application 3 years ago.

Questions about CDS practice during COVID-19: Current OCSA FAQs and links to helpful information for CDS practitioners during COVID-19 can be found on our website's homepage: https://health.maryland.gov/OCSA/