



Wes Moore, Governor · Aruna Miller, Lt. Governor · Meena Seshamani, M.D., Ph.D., Secretary

**MARYLAND MEDICAL ASSISTANCE PROGRAM**  
**MCO Transmittal No. 274**  
**May 20, 2026**

**TO:** Managed Care Organizations

**FROM:** Lorena de Leon, Director *Lorena de Leon*  
Office of Medical Benefits Management

**RE:** MOM Benefit Care Coordination Module Update, Effective January 1, 2027

**NOTE:** Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal.

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This transmittal updates providers that the Maryland Department of Health (MDH) will transition the Care Coordination Module (CCM) for the MOM benefit from CRISP to MCO in-house systems, effective January 1, 2027. MCOs will be required to produce all MOM reporting elements directly from their in-house system, instead of entering the data into CRISP.

The MOM benefit requirements will remain the same. All data currently reported in CRISP must be recorded in the MCO system and provided to MDH in a monthly extract. These reports will be due on the 15th of the following month. For example, the February report covering February 1<sup>st</sup> through February 28<sup>th</sup> would be due March 15th.

This timeline has been set with the expectation that all MCOs will have tested their systems and be able to provide required extracts by February 15, 2027, for the January 2027 reporting period. These systems should be updated and ready to begin testing by October 1, 2026, to allow enough time for troubleshooting. MDH will provide templates with the required format and elements and will be available for technical assistance during implementation. The required extract must be submitted to Hilltop through the MCO's Secure File Transfer Protocol folders, along with the Outreach Attempt Log. CDP reports will continue to be submitted to MDH via email.

For any questions regarding this transmittal, please contact [mdh.mommodel@maryland.gov](mailto:mdh.mommodel@maryland.gov).