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MARYLAND MEDICAL ASSISTANCE PROGRAM

Doula Transmittal No. 8

MCO Transmittal No. 272

Local Health Department Transmittal No. 23

Hospital Transmittal No. 329

Free Standing Birth Centers Transmittal No. 8

June 11, 2026

TO: Managed Care Organizations
Doulas
Hospitals
Free Standing Birth Centers
Local Health Departments

FROM: Lorena de Leon, Director *Lorena de Leon*
Office of Medical Benefits Management

RE: Claim Resubmission and Billing Clarification for Doula Services

NOTE: **Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal.**

This transmittal notifies providers of the opportunity to correct and resubmit claims with MCOs and clarifies the reimbursement methodology for doula services. This transmittal should be read in conjunction with PT 17-25 [Coverage of Doula Services for HealthChoice and Fee-For-Service Enrollees](#).

Correcting Claims

Maryland Medicaid has identified that doulas may not have billed the required four 15-minute units for previously rendered one-hour visits, as outlined in the [Medicaid Doula Services Provider Manual](#). To ensure doulas receive full reimbursement for services rendered, a resubmission process has been established for services rendered between May 1, 2024, and May 1, 2026.

Claim Correction for Doulas

Doulas must contact the MCO to request the initial claim be voided. Next, submit a corrected claim that contains the accurate billed units for the corresponding codes. This correction process only applies to services rendered between May 1, 2024, and May 1, 2026.

MCO Claim Correction Facilitation

To facilitate accurate provider reimbursement, MCOs are asked to support doulas through this claim correction process. Please void the initial claims as requested by doulas, and ensure systems are prepared to process the resubmitted claims. The resubmission window only applies to claims for services rendered between May 1, 2024, and May 1, 2026.

Clarification of Reimbursement Methodology

Medicaid provides coverage for up to eight perinatal visits, as well as attendance at labor and delivery, known as the 8:1 model. In the 8:1 model, a birthing parent can use any combination of prenatal and postpartum visits, up to a maximum of eight visits. Each perinatal visit is 60 minutes and is broken into 15-minute units, totaling four units per visit. Medicaid reimburses a flat fee for attendance at labor and delivery, which is billed as one unit.

Table 1. Doula Services Fee Schedule, Effective July 1, 2023.

Description	Service Code	Per Unit Rate	Units Per Visit
Prenatal service visits (15 min/unit)	T1032	\$16.62	4
Attendance at delivery (flat rate)	T1033	\$800	1
Postpartum service visit (15 min/unit)	T1032 U9	\$19.62	4

MCOs are required to pay contracted doula providers at least the minimum rate for doula services.

Prenatal and postpartum services may be delivered in the home, a provider's or doctor's office, other community-based settings, or via telehealth. Attendance at labor and delivery cannot be delivered via telehealth and can only be delivered in a hospital or birthing center.

Table 2. Doula Services Eligible Place of Service Codes.

CPT Code and Description	Eligible Places of Service	Eligible Place of Service Codes
T1032 - Prenatal doula visit	- In person - In home, at doctor's office with client, and in community - Via telehealth	04, 11, 12, 22, 50, and 99
T1033 - Labor & Delivery doula support	In person only - In hospital and birthing center	21 and 25

CPT Code and Description	Eligible Places of Service	Eligible Place of Service Codes
T1032 U9 - Postpartum doula visit	• In person - In home and in community • Via telehealth	02, 04, 11, 12, and 99

Visit the [CMS Place of Service Code Set](#) website for explanations of the place of service codes.

When billing via telehealth please use the appropriate POS code and GT modifier as found in the [Maryland Medicaid Synchronous Telehealth Policy Guide](#).

For more information, visit the [Maryland Medicaid Doula Program](#) website. For questions related to this transmittal, please contact mdh.medicaidmch@maryland.gov.