



Wes Moore, Governor · Aruna Miller, Lt. Governor · Meena Seshamani, M.D., Ph.D., Secretary

MARYLAND MEDICAL ASSISTANCE PROGRAM
General Provider Transmittal No. 116
February 23, 2026

TO: All Providers

FROM: Charles Crisp, Director 
Office of Medicaid Provider Services

RE: Provider Enrollment Portal Transition – Frequently Asked Questions

NOTE: **Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal.**

On February 6, 2026, Maryland Medicaid issued [PT 59-26 Provider Enrollment Portal Transition](#), informing providers of Maryland Medicaid's intent to transition from our current online provider enrollment and revalidation portal system, ePREP, to a new provider enrollment portal. This new system, called the Maryland Provider Registration and Information Management Enterprise (MPRIME), is slated to go live in October 2026. This transmittal should be read in conjunction with PT 59-26.

In response to the questions received regarding the transition and the associated application hold that will be going into effect in advance of the new system, Maryland Medicaid has created an FAQ document covering many of the key questions received by providers. This document can be found on [Maryland Medicaid's Provider Enrollment website](#). The FAQ will be updated periodically as new questions arise.

One of the most frequently received questions from providers is regarding providers scheduled for revalidation during the application hold. Providers who are scheduled for revalidation between July 1, 2026, and the October 2026 MPRIME go-live date will have their revalidation rescheduled to be earlier this year. Maryland Medicaid will begin to issue early revalidation notices on a rolling basis in February and expects the final revalidation notices to be issued in April. This will ensure that providers have 90 days to complete their revalidation before the application hold goes into effect. Providers who do not complete their revalidation within 90 days may be suspended. Additional details regarding revalidations are included in the FAQ document.

In addition, a new delegated email account mdh.mprimegolive@maryland.gov has been created to respond to all provider questions regarding the transition to MPRIME. Providers should use this account for MPRIME questions moving forward. MPRIME related questions and inquiries sent to other email accounts and individual staff members may not be addressed. Providers should check the FAQ document before emailing any questions to the delegated email address. Providers who submit questions covering content already addressed in the FAQ will be redirected to the FAQ to address their questions.

Additional information regarding the transition to MPRIME will be shared regularly over the next few months. Maryland Medicaid intends to share training, webinars, and other guidance regarding the use of the system closer to the October go live. Providers should keep an eye out for communications over the coming months to ensure they are ready to transition to MPRIME in October.

For any questions regarding this transmittal or the MPRIME transition, please contact mdh.mprimegolive@maryland.gov.