



Wes Moore, Governor · Aruna Miller, Lt. Governor · Meena Seshamani, M.D., Ph.D., Secretary

MARYLAND MEDICAL ASSISTANCE PROGRAM

Hospital Transmittal No. 332

August 10, 2026

TO: Hospitals

FROM: Mark Esposito, Acting Chief Medical Officer
Clinical Transformation Unit *Mark A. Esposito -MD-*

RE: Acute Concurrent Review Auto Approval Pilot

NOTE: **Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal.**

This transmittal announces a six month pilot program to implement automatic approvals for eligible fee-for-service acute concurrent review submissions to Telligen, the Utilization Control Agency, effective September 14, 2026.

When submitting a concurrent review request, hospitals must document the patient's clinical information using the applicable Milliman Care Guidelines for the identified diagnosis. Submitters must also continue uploading all supporting clinical documentation. After the request is submitted, Qualitrac will notify the submitter if the request has been automatically approved.

Requests that do not qualify for automatic approval will be forwarded to a Telligen nurse for clinical review, following the current review process.

Only the concurrent reviews are eligible for the automatic approval process. Subsequent continued stay reviews (CSR) attached to the concurrent review will still be reviewed by Telligen nurses. When reviewing the first CSR, the Telligen nurse will verify that the information provided with the concurrent review justifies automatic approval. If an automatically approved concurrent review is later found to not meet medical necessity, Telligen will update the outcome to a denial.

Telligen will hold several training sessions before and after implementation. Please use the following links to register:

September 2, 2026 (11am-12:30pm) <https://events.teams.microsoft.com/event/61d42132-c9e0-4610-be08-fc425350e8ef@46d12275-6e27-4b1b-946a-68b8bf9dddf3>

September 10, 2026 (11am-12:30pm) <https://events.teams.microsoft.com/event/94346e76-cdc4-4aed-a76e-021dde6122fe@46d12275-6e27-4b1b-946a-68b8bf9dddf3>

September 22, 2026 (2-3pm) Q&A Only <https://events.teams.microsoft.com/event/bf3b4ec8-ba42-46e0-9486-747c37132101@46d12275-6e27-4b1b-946a-68b8bf9dddf3>

For hospital policy questions, please contact the Division of Hospital Services at MDH.AcuteHospitalPolicy@Maryland.gov.

For review submissions questions, please contact Telligen at (888) 276-7075 or MarylandUCSupport@telligen.com.