




Wes Moore, Governor · Aruna Miller, Lt. Governor · Meena Seshamani, M.D., Ph.D., Secretary

MARYLAND MEDICAL ASSISTANCE PROGRAM
General Provider Transmittal No. 106
September 5, 2025

TO: General Providers

FROM: Charles Crisp, Director 
Office of Medicaid Provider Services

Monchel Pridget, Acting Director 
Office of Medical Benefits Management

RE: Updates to the Medicaid Provider Finder

NOTE: **Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal.**

This transmittal launches enhancements to the Maryland Medicaid Provider Finder. The [Medicaid Provider Finder](#) now includes the HealthChoice Managed Care Organization (MCO) affiliation of enrolled providers. Providers should verify their directory information by November 1, 2025, using the instructions found below.

Updates to HealthChoice Plan Information

Launched in June 2024, the Medicaid Provider Finder is a tool designed to allow Medicaid participants to search for enrolled Medicaid providers near them. Users may search a geographic area for providers either by name or by provider type. The Provider Finder then displays the location and contact information for relevant providers.

Effective September 15, 2025, the Maryland Department of Health will update the Provider Finder to include the HealthChoice MCO affiliation of each provider. Users may now filter their search results by a specific HealthChoice plan to only see providers covered by their MCO. In addition, all providers will now have a list of the HealthChoice plans they accept listed under the “Accepted Insurance Plans” field.

The existing separate HealthChoice Provider Directory will be inactive shortly after the launch of the Provider Finder updates.

Maryland Medicaid’s Dental and Behavioral Health Maryland Medicaid’s Administrative Services Organizations (ASOs) will continue to maintain their individual provider directories.

Additional Enhancements

In addition to the HealthChoice updates, several improvements will be made to the existing search and filter functions of the Provider Finder. Key changes include:

- (1) New options to change search criteria or start a new search;
- (2) An option to clear filters;
- (3) New filters to refine search results based on specific needs, such as language, gender, whether a provider is accepting new patients, and handicap accessibility;
- (4) Search results are now displayed by distance, with the closest results to the search area displaying first;
- (5) Clickable, interactive map for provider's locations and directions; and
- (6) Enhanced formatting for printing search results.

Action Required - Verify Your Directory Listing

Providers are requested to review their listing in the Provider Finder and ensure all information is accurate by November 1, 2025. Providers should use the instructions on the webpage to search for their location by name and address. After locating their listing, providers should verify all information displayed is correct.

Providers can access the Provider Finder here:

<https://health.maryland.gov/mmcp/Pages/provider-finder.aspx>

Providers who identify incorrect or incomplete information for their listing should update their listing using the appropriate method below:

General Updates: For most updates to their listing in the Provider Finder, providers must submit a supplemental ePREP application requesting a change to their enrollment files. Additional information on how to submit a supplemental application can be found [here](#).

Address Updates for Type 1 Rendering Only Providers: For Type 1 rendering providers, the Provider Finder uses the publicly listed address on file with the National Plan & Provider Enumeration System (NPPES). Type 1 rendering providers seeking to change their address must update their NPPES account.

Incorrect MCO Affiliation: To report an incorrect MCO affiliation listed on the Provider Finder, providers should email both mdh.healthchoiceprovider@maryland.gov and mdh.providerfinder@maryland.gov.

Updates to the Provider Finder are made monthly. Providers should allow 30 to 60 days for any changes to their information to be reflected in the Provider Finder. In addition, any changes to a provider's enrollment status such as a new enrollment, new MCO affiliation, suspension, or disenrollment, may take 30 to 60 days to properly display in the Provider Finder. Providers who do not see their updates properly reflected online after 60 days may contact mdh.providerfinder@maryland.gov to report the incorrect information. When reporting this

information, providers should include how they initially requested the change, the date the change was requested, and a screenshot of the Provider Finder with the incorrect information.

For questions regarding this transmittal, please contact mdh.providerfinder@maryland.gov.