Maryland
DEPARTMENT OF HEALTH

LTSS*Maryland* Monthly Spotlight

November 4, 2023

Welcome to the LTSS*Maryland* newsletter! Your guide to new functionalities, upcoming upgrades, and bug fixes.

Updates to LTSS*Maryland*

Add Private Duty Nursing and Home Health Service Authorization and Extend Billing Launch
Programs: Division of Nursing Services (DONS)

MDH is extending the rollout date of Private Duty Nursing (PDN) and Home Health (HH) service billing to November 30th, 2023. PDN and HH providers will not be able to bill for services in LTSS*Maryland* prior to this date. Migration of service authorizations from MMIS to LTSS*Maryland* will be completed during this project in two phases on November 4th and November 18th, 2023. This update also includes support for licenses issued out of state by allowing entry of license numbers with less than seven digits.

Update Waiver Application Tracking Process
Programs: Developmental Disabilities Administration (DDA)
MDH is enhancing the DDA Waiver Application Tracking Report, DDA Waiver Application Packet My List and alerts to ensure the CCS and other relevant parties are aware when a request for information letter is sent to a participant.

Update DDA Eligibility Letters
Programs: Developmental Disabilities Administration (DDA)
MDH is updating some of the static language in the DDA Eligibility Letters and retiring the DDA Application Closure Notice Letter.

Enhancements to POS Unit Staff Assignment Page and My List
Programs: Office of Long-Term Services and Supports (OLTSS)
MDH is adding and removing columns and updating the query logic for the POS Staff Assignment Page and Pending POS Decision My List. The goal of this update is to display more results and relevant information to users, aid the decision-making process, and enhance user experience and operability.

Auto Approval of Annual Plans of Service
Programs: Office of Long-Term Services and Supports (OLTSS)
MDH has identified a list of Plans of Service that meet the State's business requirements to be automatically approved without going through a manual review process by MDH. This will automatically convert those Plans of Service from a status of "Pending POS Decision" to "Approved".

Updates to Provider Portal

Develop Electronic Visit Verification (EVV) and non-EVV Billing Functionality for Brain Injury Waiver Services
Programs: Brain Injury (BI)
MDH is transitioning the billing for Brain Injury services into Provider Portal. This transition will incorporate both EVV and non-EVV Brain Injury Waiver services into the already established billing processes within Provider Portal and the LTSS*Maryland* EVV Mobile Application**.**

Other Updates

Minor enhancements and bug fixes in LTSS*Maryland*

- Corrected an issue where the correct results were not being returned on the client search page when the user was using only two letters in the last name field.
- Corrected an issue where output columns in the Yearly Wave Status Report were showing as blank when they should have displayed 0.
- Corrected an issue where EDD Administrators were unable to pull a complete listing of clients assigned to a particular EDD Case Manager, preventing client reassignment and visibility of a Case Manager's case load.
- Corrected an issue causing inaccurate due date calculations on the REM CMA Monthly Checklist as a result of the checklist not recognizing previous month's completed tasks.
- Corrected an issue where CO, ICS, CFC and CPAS Plans of Service that were in a status of 'Clarification Requested' were incorrectly changed to 'Clarification Requested by MHA' which is only applicable to the Brain Injury Program.

Minor enhancements and bug fixes in Provider Portal

- Corrected an issue where the wrong CTC value was being displayed for a participant.
- Corrected an issue where the user was unable to save a search result under some circumstances.
- Corrected an issue that affected Autism Waiver Providers' Client Search capabilities.
- Corrected an issue where providers that worked across multiple programs were not seeing a consolidated list of services to filter within the EVV Services Rendered Report
- Corrected an issue causing services to not appear on the Service Selection page for some EVV mobile app users who have not updated to the latest version of the app.

LTSS*Maryland***'s Mission

"To provide an online solution to coordinating Medicaid Home and Community-Based Services across programs."