Maryland
DEPARTMENT OF HEALTH

LTSS*Maryland* Monthly Spotlight

April 13, 2024

Welcome to the latest newsletter! Your guide to new functionalities, upcoming upgrades, and bug fixes.

Updates to LTSS*Maryland*

Identify Representatives in the Client Profile as Active vs Inactive
Programs: All
MDH is enhancing the Representative section of the Client Profile to allow for identifying Representatives as either active or inactive. This information will then be utilized throughout LTSS*Maryland* to ensure that inactive representatives cannot be selected on forms, copied on letters, granted MyLTSS access, etc. but will still be preserved as a historical reference within the client's record. Users may activate and deactivate a representative at any time.

For a more detailed overview of this functionality, please click here.

E&E Interface Enhancement
Programs: All
MDH is enhancing the current interface with the Eligibility & Enrollment (E&E) system to process financial redetermination letters that are created by the Eligibility Determination Division (EDD) team in E&E so that they automatically flow through to LTSS*Maryland,* generate alerts, and are viewable by relevant staff.

Allow State Funded Services to be Added to FS and CS PCPs
Programs: Developmental Disabilities Administration (DDA)
MDH is updating the DDA Person Centered Plan for Family Supports (FS) and Community Supports (CS) to allow the addition of State Funded services. This new functionality will support participants that are authorized funding under the Rent Subsidy program.

Data Patch Incorrect Effective Date on DDA Level of Care Form
Programs: Developmental Disabilities Administration (DDA)
MDH is resolving an issue where the incorrect Effective Date was entered on a DDA Level of Care form by updating the entered date to accurately reflect the participant's information. This will allow the enrollment and service authorization processes to proceed.

CCS Coordinator Productivity Report Updates and Data Extract
Programs: Developmental Disabilities Administration (DDA)
MDH is adding estimated billed units as a new output value to the CCS Productivity report for CCS agencies. This report will also now be available in a data extract.

Update Wave Management Letter Batch Print Functionality
Programs: Office of Long-Term Services and Supports (OLTSS)
MDH is enhancing the Community Options Wave Management list and Letter Batch file default sort order so it will sort by Client Last Name, keep associated representative letters with the client letters, and allow printing of more than 10 letters at a time.

Update Permissions for Local Health Department Users to Edit Jurisdiction in Client Profile
Programs: Office of Long-Term Services and Supports (OLTSS)
MDH is enhancing the permission of Local Health Department users to allow them to edit the current jurisdiction of a client outside of their own to their jurisdiction in the event they become aware that the client has moved. This will allow them to start performing the work they need to within the client's record in LTSS*Maryland.*

Updates to Provider Portal

Split Overnight EVV Services at Midnight
Programs: All
MDH is updating all EVV services (time based) to automatically split services that go past midnight into two separate shifts. The first shift will end at 11:59 PM on the first day and the second shift will start at 12 AM on the second day. This will affect total weekly hours billed when a shift runs from Wednesday night into Thursday as the Thursday hours will no longer count towards the weekly total for the previous week. Note: The Autism Waiver provider billing cycle extends from Sunday to Saturday. This update will have the same impact on this group, but will align with their Sunday to Saturday Billing week.

For the extended guidance on this update, [please go here](#).

Automatically Generate Pending Adjustments for Services in the Same Group
Programs: All
MDH is enhancing the service generation functionality to automatically check for existing claims for the same service type, same client, same provider, and same date of service in the status of "Submitted to MMIS". If claims in this status exist, the system will create a pending adjustment for that Date of Service.

Other Updates

Select minor enhancements and bug fixes in LTSS*Maryland*
- Correcting an issue where the Staff input field for the SPA NM CCS - Daily Hours report is blank if the user sets the Start Date input parameter for the report to be equal to or greater than the End Date input parameter.
- Correcting an issue where users were receiving an error ("Error: Unable to render HTML. ABC Chrome page load timed out.") when a PDF was generated from the Plan of Service.

Select minor enhancements and bug fixes in Provider Portal
- Correcting an issue preventing Brain Injury providers from generating results when viewing the Brain Injury Services Rendered Report.
- Correcting an issue preventing Regional Office from setting the billing phase-in date for an independent provider.
- Correcting an issue where Provider Portal incorrectly showed that participants had an Autism Waiver Service Plan in their record when they did not.
- Correcting an issue where the EVV Services Rendered Report was not returning results for DDA participants.

- Correcting an issue where Provider Portal was showing incorrect Medicaid Eligibility information in the results of the Home Health client search page for participants that had more than one Medicaid Eligibility record in their history.
- Correcting an issue causing the Actions Required section of the Provider Portal home page to incorrectly display a value for 'Provider is not approved to provide services to a minor' exception when there were no exceptions triggered.
- Correcting an issue where MDH Admin or Agency Admin was unable to take action on Service Activities where service groups cross two dates and where one of the Service Activities contain a "next-day" Clock-Out that processes first, without a matching Clock-In.
- The LTSSMD EVV Mobile app will require a mandatory update after the latest version is deployed to the app stores. This update is to correct bugs, with no new development or changes. Users will receive an alert in the app when the update is available.

Select minor enhancements and big fixes in MyLTSS
- Correcting an issue preventing invited Representatives in MyLTSS from re-registering their account when re-invited after a previously existing account was disabled.

LTSS*Maryland*'s Mission

"To provide an online solution to coordinating Medicaid Home and Community-Based Services across programs."