



Wes Moore, Governor · Aruna Miller, Lt. Governor · Laura Herrera Scott, M.D., M.P.H., Secretary

## MARYLAND MEDICAL ASSISTANCE PROGRAM

### Dental Transmittal No. 59 December 14, 2023

TO: Dental Providers

FROM: Sandra Kick, Director *Sandra E. Kick*  
Medical Benefit Management

RE: Preauthorization Requirement for Dental Code D3310, D3320, and D3330.

**NOTE: Please ensure that the appropriate staff members in your organization are informed of the content of this transmittal.**

The purpose of this transmittal is to inform Maryland Healthy Smile Dental Program (MHSDP) providers that endodontic therapy procedures will now require preauthorization. Previously, providers were required to provide claims submission documentation. Effective January 1, 2024, CDT codes D3310, D3320 and D3330 will require preauthorization.

The MHSDP has specific utilization criteria, as well as a preauthorization review process, to manage the utilization of services. When submitting a preauthorization for these procedures, follow the documentation requirements as documented in the provider manual below:

Root canal treatment (D3310, D3320, D3330):

- Minimum 50% bone support
- No periodontal furcation
- No subcrestal caries
- Evidence of apical pathology/fistula
- Pain from percussion / temperature
- Closed apex

SKYGEN will make a decision on a request for preauthorization within two business days from

the date the request is received, provided all information is complete. A preauthorization does not guarantee payment. Providers may not “balance bill” a member for any CDT code or procedure that is covered under the MHSDP. Any Medicaid providers that practice balance billing are in violation of their agreement with the States Medicaid Program and are subject to sanctions, including termination from the Program.

Should a procedure need to be initiated to relieve pain and suffering in an emergency, you are to provide treatment to alleviate the patient’s condition. To receive reimbursement for emergency treatment, submit documentation supporting the emergency and all required documentation along with the claim for services rendered. Please see the provider manual for additional information. The updated provider manual will be available on January 1, 2024 at:

<https://health.maryland.gov/mmcp/Pages/Maryland-Healthy-Smiles-Dental-Program-for-Providers.aspx>.

For questions about this transmittal, feel free to contact Claire Serio, Division Chief, at [mdh.dentalgroup@maryland.gov](mailto:mdh.dentalgroup@maryland.gov).