



Justice Involved Case Management BILLING GUIDANCE

- **Justice involved (JI) case management is billed Fee for Service**
 - Providers should not bill Managed Care Organizations (MCOs) for these services.
- **Billable code is T2023**

Billing Code

Use the billing code as described in the Table 1 below for JI case management.

Table 1. Medicaid JI Case Management Methodology for Payment

Timing of service	Billing Code and Description	Payment (per unit rate)	Place of Service Description	Place of Service Code	Date of Service	Modifiers
Pre-release	T2023	\$561.05	Prison/ Correctional Facility	09 Prison or Correctional Facility	Date of 3 rd contact with individual	GT - for audio-visual telehealth UB - for audio-only telehealth
Post-release	T2023	\$561.05	Enter the appropriate place of service, based on where the individual was when they received the service	Select the appropriate code from the list in Appendix A	Date of 3 rd contact with individual	GT - for audio-visual telehealth UB - for audio-only telehealth

Providers may bill T2023 only once per 30 day period per individual served

- Minimum requirement: Providers must meet with the participating individual at least *three times* within that 30 day period in order to bill.

Requirements and Limitations

- (1) The minimum three contacts may be made by multiple, different members of the care coordinator team;
- (2) Providers are allowed to provide more than one service per day based on the participant's need;
- (3) Of the minimum three contacts provided in a 30 day period immediately prior to release, one must include a warm handoff to the post-release case manager, if different from the pre-release case manager;¹
- (4) Of the minimum three contacts provided in a 30 day period, MDH encourages providers to have at least one contact in-person; however, services can be delivered via telehealth at the request of the participant; and
- (5) If at least one service is delivered via telehealth, providers must include the GT or UB modifier, as appropriate.

For more information regarding Maryland Medicaid's Reentry work, please contact the Maryland Department of Health Medicaid Reentry team at mdh.medicaidreentry@maryland.gov.

¹ For the Department of Juvenile Services (DJS) at least one of the three contacts provided in the 30 day post-release period must include a warm hand off to the juvenile's MCO.

Appendix A: Places of Service for Post-release Services

Table 2. Place of Service Codes for Post-release Services

Code	Name	Description
02	Telehealth Provided Other than in Patient's Home	The location where health services and health related services are provided or received, through telecommunication technology. Patient is not located in their home when receiving health services or health related services through telecommunication technology. (Effective January 1, 2017) (Description change effective January 1, 2022, and applicable for Medicare April 1, 2022.) Special Considerations: Note that while the modification of POS Code 02 and the creation of POS Code 10 are effective in the National POS code set effective January 1, 2022, Medicare contractors received instructions regarding how to process claims with these codes starting April 4, 2022, so that Medicare would align with existing Telehealth claims processing policy, as well as be considered HIPAA compliant.
03	School	A facility whose primary purpose is education.
04	Homeless Shelter	A facility or location whose primary purpose is to provide temporary housing to homeless individuals (e.g., emergency shelters, individual or family shelters).
10	Telehealth Provided in Patient's Home	The location where health services and health related services are provided or received, through telecommunication technology. Patient is located in their home (which is a location other than a hospital or other facility where the patient receives care in a private residence) when receiving health services or health related services through telecommunication technology. (This code is effective January 1, 2022, and available

		to Medicare April 1, 2022.) Special Considerations: Note that while the modification of POS Code 02 and the creation of POS Code 10 are effective in the National POS code set effective January 1, 2022, Medicare contractors received instructions regarding how to process claims with these codes starting April 4, 2022, so that Medicare would align with existing Telehealth claims processing policy, as well as be considered HIPAA compliant.
11	Office	Location, other than a hospital, skilled nursing facility (SNF), military treatment facility, community health center, State or local public health clinic, or intermediate care facility (ICF), where the health professional routinely provides health examinations, diagnosis, and treatment of illness or injury on an ambulatory basis.
12	Home	Location, other than a hospital or other facility, where the patient receives care in a private residence.
13	Assisted Living Facility	Congregate residential facility with self-contained living units providing assessment of each resident's needs and on-site support 24 hours a day, 7 days a week, with the capacity to deliver or arrange for services including some health care and other services.
14	Group Home	A residence, with shared living areas, where clients receive supervision and other services such as social and/or behavioral services, custodial service, and minimal services (e.g., medication administration). (Revised, effective April 1, 2004.)
16	Temporary Lodging	A short term accommodation such as a hotel, camp ground, hostel, cruise ship or resort where the patient receives care, and which is not identified by any other POS code.
18	Place of Employment-	A location, not described by any other POS code, owned or operated by a public or private entity

	Worksite	where the patient is employed, and where a health professional provides on-going or episodic occupational medical, therapeutic or rehabilitative services to the individual. (This code is available for use effective January 1, 2013 but no later than May 1, 2013)
25	Birth Center	A facility, other than a hospital's maternity facilities or a physician's office, which provides a setting for labor, delivery, and immediate post-partum care as well as immediate care of new born infants.
27	Outreach Site/ Street	A non-permanent location on the street or found environment, not described by any other POS code, where health professionals provide preventive, screening, diagnostic, and/or treatment services to unsheltered homeless individuals.
33	Custodial Care Facility	A facility which provides room, board and other personal assistance services, generally on a long-term basis, and which does not include a medical component.
54	Intermediate Care Facility/ Individuals with Intellectual Disabilities	A facility which primarily provides health-related care and services above the level of custodial care to individuals but does not provide the level of care or treatment available in a hospital or SNF.
99	Other Place of Service	Other place of service not identified above.