



Going Home: A Guide To Maryland Medicaid

Medicaid provides free or low-cost health insurance for those with limited income. Most people get their care through one of Medicaid's HealthChoice managed care organizations (MCO). Each has its own network of health care providers to give you the care you need. When you have a Medicaid MCO, you will work with the Maryland Health Connection to manage your Medicaid account.

- If you were an active Medicaid member when you went in, or signed up before release, you may not have to reapply.
- If you don't have Medicaid, you can apply. Scan the QR codes below to find your Local Health Department or go to the Maryland Health Connection to apply.

When you get home

- **Login or create an account:** Visit Maryland Health Connection. It's where you manage your Medicaid account, get notices and make updates.
- **Check your contact information:** If your address, phone number, or email changes, update it right away. Maryland Medicaid uses this information to send you important updates.
- **Check your MCO:** Medicaid assigned you an MCO when you got out. You have **90 days** from your MCO enrollment date to change to a different plan if you want. You can only change your plan once during this time. To check your MCO, log in to your Maryland Health Connection account or call them.
- If your MCO is not yet active, you can still use your red-and-white Medicaid card to get care. Once your MCO is active, they will send you information.
- **Find a doctor:** You must see a doctor who takes Maryland Medicaid, so you don't get a bill. Be sure to pick a primary care provider who will help you when you need a referral or preauthorization for a procedure, treatment, or medication. Use the Provider Finder or call your MCO to find one – or to find any provider you need.
- **Find more information:** Visit your MCO website to learn more about your covered benefits and services.
- **Case management:** Your MCO may assign you a case manager. For more information about case management services, call your MCO.

Need to know

- **Carry your cards:** You should have two cards: a red-and-white Medicaid card from the state and a member card from your MCO. Always carry both. Contact Maryland Health Connection if you need a new red-and-white Medicaid card.

- **Dental care:** You will get your Medicaid dental care through our Maryland Healthy Smiles Dental Program. You will get a member card and manual for this program in the mail. Keep the card with you. You will need it when you make an appointment. You should not pay out of pocket for a medically necessary covered benefit.
- **No medical bills:** Medicaid providers cannot charge you for covered services. You should not pay out of pocket, except for a small cost for prescriptions.

Have questions about Medicaid?



Call the Maryland Health Connection at **855-642-8572** or scan the QR code.

SCAN ME



Call the HealthChoice Helpline at **800-456-8900** if you need help or scan the QR code.

SCAN ME



To find a Medicaid Provider scan the QR code.

SCAN ME



Visit your local health department or local department of social services by scanning the QR code.

SCAN ME