

ADVISORY

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Maryland Medicaid's Return to Stock Regulation - July 2025

The Office of Pharmacy Services (OPS) is providing this reminder to all Medicaid-enrolled Pharmacy Providers to follow all applicable rules and regulations, specifically the Code of Maryland Administrative Regulations (COMAR), to ensure compliance.

Maryland COMAR includes important directives regarding handling prescriptions that remain unclaimed. According to Maryland COMAR 10.09.03.03 (M), pharmacies are required to reverse invoice charges for any prescription not picked up by the participant or their designee within 14 days of dispensing.

Key Points of the Regulation:

Invoice Charge Reversal:

Pharmacies are required to **reverse any invoice charges** submitted for prescriptions that are not collected by the patient or their authorized representative within a 14-day window.

• Timeframe Definition:

The 14-day period begins from the date of service (dispensing).

Notice: Pharmacy claim reversals are actively under surveillance. Pharmacies that exhibit signs of non-compliance with regulations may be subject to audit and further review.

Please refer to Pharmacy COMAR for additional information and guidance: https://dsd.maryland.gov/regulations/Pages/10.09.03.03.aspx

In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Maryland Department of Health (MDH), Office of Pharmacy Services (OPS) has developed the Maryland Medicaid Pharmacy Program Advisory.

To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations.

It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via MDH, please contact the OPS representative at 410-767-1455.