



ADVISORY

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Signature-less Deliveries of Pharmaceuticals

On March 24, 2020, the Secretary of Health and Human Services, Alex Azar, wrote to Governor Hogan, and requested that Governor Hogan take immediate action in a number of areas. Specifically, Mr. Azar requested action to modify any laws or regulations that require a written, signature confirming deliveries of pharmaceuticals and, instead, permit signature-less deliveries. The purpose of the action is to help prevent contact between those effecting pharmaceutical deliveries and those receiving them.

Effective March 31st, 2020, during the state of emergency, the Maryland Medicaid Fee-for-Service Program will not require pharmacies to maintain for their records the signature of the individual to whom a prescription is delivered. Instead of a signature, pharmacies must use other means to confirm delivery, such as a phone call, text message, or email. These confirmations are required to be documented and retrievable upon audit. Please Note: signatures are required for controlled dangerous substances.

For more detailed information related to all the Medicaid Coronavirus Disease 2019 (COVID-19) Updates, please visit: <https://mmcp.health.maryland.gov/Pages/home.aspx>

In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Maryland Department of Health (**MDH**) **Office of Pharmacy Services (OPS)** has developed the **Maryland Medicaid Pharmacy Program Advisory**.

To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations.

It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via MDH, please contact the OPS representative at 410-767-1455.