On March 24, 2020, the Secretary of Health and Human Services, Alex Azar, wrote to Governor Hogan, and requested that Governor Hogan take immediate action in a number of areas. Specifically, Mr. Azar requested action to modify any laws or regulations that require a written, signature confirming deliveries of pharmaceuticals and, instead, permit signature-less deliveries. The purpose of the action is to help prevent contact between those effecting pharmaceutical deliveries and those receiving them.

Effective March 31st, 2020, during the state of emergency, the Maryland Medicaid Fee-for-Service Program will not require pharmacies to maintain for their records the signature of the individual to whom a prescription is delivered. Instead of a signature, pharmacies must use other means to confirm delivery, such as a phone call, text message, or email. These confirmations are required to be documented and retrievable upon audit. Please Note: signatures are required for controlled dangerous substances.

For more detailed information related to all the Medicaid Coronavirus Disease 2019 (COVID-19) Updates, please visit: https://mmcp.health.maryland.gov/Pages/home.aspx