



# ADVISORY

No. 207

March 24, 2020

## **2019 Novel Coronavirus (COVID-19) Pandemic Update: Changes in the 72-hour emergency supply of a prescribed drug for Maryland Medicaid Fee-for-Service (FFS) Program**

Due to the 2019 Novel Coronavirus (COVID-19) Pandemic, Maryland Medicaid Fee-for Service (FFS) Program has instructed our claims processor, Conduent, to allow a 14-day emergency supply of a prescribed drug instead of the usual 72-hour (3-day) emergency supply as per COMAR 10.09.03.06 (D)(3). This change does not apply to claims for controlled substances and claims for drugs that exceed the usual and customary amount of \$10,000. This change will become effective on March 24, 2020.

In order to obtain this 14-day emergency override, please call Conduent at 1-800-932-3918.

Thank you in advance for your timely assistance.

In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Maryland Department of Health (**MDH**) **Office of Pharmacy Services (OPS)** has developed the **Maryland Medicaid Pharmacy Program Advisory**.

To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations.

It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via MDH, please contact the OPS representative at 410-767-1455.