



# MARYLAND PHARMACY PROGRAM

## Medicaid - Pharmacy Assistance – Pharmacy Discount

No. 18  
September 12, 2005

# ADVISORY

*In an effort to give timely notice to the pharmacy and prescriber communities concerning important pharmacy topics, the Department of Health and Mental Hygiene's (DHMH's) Medicaid Pharmacy Program (MPP) has developed the Medicaid Pharmacy Program Advisory. An email network has been established for dissemination purposes, which incorporates the email lists of pharmacy and prescriber societies, associations and organizations. It is our hope that the information is disseminated to all interested parties.*

## MARYLAND MEDICAID PROGRAM ALERT

Pharmacy Providers & Physician Providers  
September 12, 2005

Hurricane Katrina evacuees are relocating, either permanently or temporarily, to states throughout the country and in particular to Maryland. State Medicaid officials have been working closely with our Federal counterparts to ensure that the evacuees receive the medical treatment that they need, as well as, ensure the provider community that payment will be received for services rendered to this population.

In many cases, individuals will be presenting themselves for treatment with no insurance/medical card; however, they may ultimately be determined eligible for Maryland Medicaid. Health care providers that furnish medical services in good faith, but who cannot comply with normal program requirements because of Hurricane Katrina, will be paid for services provided and will be exempt from sanctions for noncompliance, unless it is discovered that fraud or abuse occurred.

For providers rendering services to individuals presenting a Medicaid card from Mississippi or Louisiana listed below is contact information for recipient eligibility verification and provider enrollment. Additional contact information for Mississippi and Louisiana, as well as Alabama can be found on page 2 of this Advisory.

### Mississippi Medicaid

Web site is [www.dom.state.ms.us](http://www.dom.state.ms.us) <<http://www.dom.state.ms.us/>>

For providers requiring an emergency out of state provider number, the direct link is:

[http://www.dom.state.ms.us/emergency\\_provider\\_short\\_form\\_katrina\\_9-3-05](http://www.dom.state.ms.us/emergency_provider_short_form_katrina_9-3-05)

Eligibility verification 1-800-884-3222

### Louisiana Medicaid

Web site for Emergency enrollment packet <http://www.lamedicaid.com>

Provider enrollment 1-225-216-6370 or 1-800-473-2783

Eligibility verification 1-800-776-6323

<b>Medicaid Program</b>	<b>Alabama</b>	<b>Louisiana</b>	<b>Mississippi</b>
<b>Pharmacy Claims Processing</b>	EDS	UNISYS	ACS
<b>Phone Numbers</b>	1-800-688-7989 334-215-0111 1-888-223-3630	1-800-648-0790 225-216-6381	1-800-884-3222 1-601-206-3000
<b>Hours of Operation</b>	M-F, 8 am – 5 pm	M-F, 8am – 5pm	M-F, 8am to 5 pm; after 5 pm rolls into ACS nationwide phone bank in Henderson, NC which is 24 hr
<b>Eligibility</b>	EDS	1-800-776-6323	1-866-597-2675, ext. 0 601-206-3090
<b>Phone Numbers</b>	1-800-727-7848	225-216-6370	
<b>Hours of Operation</b>	24 h/day		Info available 24/7 electronically; M-F 8 am to 5 pm (if need to speak with attendant)
<b>Prior Authorization</b>	HID	ULM-PA	HID
<b>Phone Numbers</b>	1-800-748-0130	1-866-797-2329	1-800-355-0486
<b>Hours of Operation</b>	M-F, 8 am – 7 pm Sat, 8 am – 2 pm Clinical staff on call: 24 / 7	M-F, 8AM – 6PM	M-F 8 am -6 pm Sat & Sun 10 am to 4 pm Clinical staff on call 24/7
<b>State Office Phone</b>	1-800-362-1504 334-242-5050	1-800-437-9101	601-359-5253 or 1-800-241-2408
<b>Hours of Operation</b>	M-F, 8 am – 5 pm	M-F, 8am – 4:30pm	M-F 8 am to 5 pm