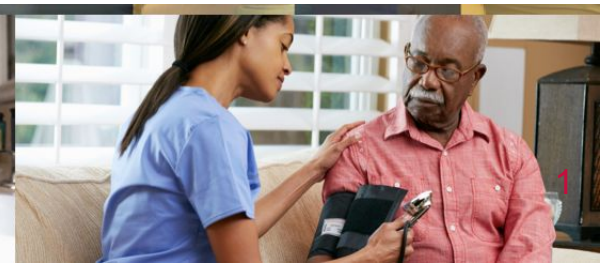




# Medicaid Doula Services: ePREP Enrollment Training

Jointly presented by Medicaid's Office of Medical Benefits Management  
And Office of Medicaid Provider Services

January 25, 2024



*Doula Providers*

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# ePREP Enrollment

# Agenda

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- Medicaid program introduction and overview of program
- Participation and Certification requirements
- Orientation to ePREP enrollment terminology
- ePREP enrollment training
- Live Question and Answers
- Wrap-up and next steps, and upcoming ePREP webinars

# Doula Provider Enrollment

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Only a doula who meets Maryland Medicaid's certification and participation requirements may enroll with Medicaid to administer doula services.

Approved doulas will meet the following requirements:

- Be at least 18 years of age
- Obtain and maintain liability insurance
- Attest to being trained and certified by an MDH approved organization [see next slide]
- Must pass a background check
- Receive an NPI, either as an individual or a group
- Enroll in ePREP as a fee-for-service Medicaid provider

# Certifications Accepted

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Focus is on the full spectrum care. Must have specified certification(s) listed from any of the following organizations:

- (1) Ancient Song Doula Services: Full Spectrum Labor & Postpartum Certification
- (2) The Childbirth and Postpartum Professional Association (CAPPA): Certified Labor Doula, Certified Postpartum Doula, and Certified Community Lactation Educator Certifications;
- (3) Childbirth International (CBI): Birth Doula, and Postpartum Doula Certifications;
- (4) Doula Trainings International (DTI): Birth Doula, and Postpartum Doula Certifications;
- (5) Doulas of North America (DONA): Birth Doula, and Postpartum Doula Certifications;
- (6) Black Doula Training (BDT)\*: Pregnancy & Childbirth Doula Certification, Postpartum & Newborn Certification, and Lactation/Breastfeeding Certificate of Completion;
- (7) International Childbirth Education Association (ICEA): Birth Doula, and Postpartum Doula Certifications;
- (8) Mamatoto Village: Community Birth Worker Certification; or
- (9) MaternityWise: Labor Doula, and Postpartum Doula Certifications.

\*Formerly International Black Doula Institute

# Orientation to Terminology

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- ePREP: Electronic Provider Revalidation and Enrollment Portal
- NPI: National Provider Identifier
  - Type 1: Individual
  - Type 2: Organization
- NPES: National Plan and Provider Enumeration System
- Taxonomy: Doula - 374J00000X
- Provider Type: DL

# National Provider Identifier (NPI)

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- Doulas will need a NPI number to apply to be a Maryland Medicaid Provider
- To apply, go to the [National Plan & Provider Enumeration System \(NPPES\) website](#)
- Doula **individuals** will be a Type 1 Provider
- Doula **organizations** will be a Type 2 Provider
- Need Tax Identification Number (SSN) to complete application
- [How to Apply for a NPI Tutorial](#)

# Excerpt of the Addendum

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**MARYLAND**  
Department of Health

## Addendum for Maryland Medical Assistance Program Application INDIVIDUAL

**PT DL DOULA/BIRTH WORKER**

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If you have questions, please contact the Provider Enrollment Helpline at **1-844-4MD-PROV (1-844-463-7768)**  
**Monday – Friday from 9am – 5pm.**

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Please upload this form to the “Additional Information” section under “Practice Information” within the ePREP ([eprep.health.maryland.gov](http://eprep.health.maryland.gov)) “Applications” tab, along with any additional applicable supporting documents requested below.

**Individual Doula Attestation of Certification** [Check the applicable organization, making sure that you have every certification listed for that organization. Examples of certificates are below.]

- Ancient Song Doula Services
  - Full Spectrum Labor & Postpartum Certification
- Childbirth International (CBI)
  - Birth Doula Certification
  - Postpartum Doula Certifications
- The Childbirth and Postpartum Professional Association (CAPP):
  - Certified Labor Doula



# Common Return Reasons Explained

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- Application is auto-denied due to lack of doula providing additional information within timeframe;
- SDAT Missing or not matching
- Addendum
- Certification Requirements
- Logistics
- Service Address
- Rendering Provider Affiliations
- Certification Not Accepted.

# Live Demonstration!

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## Enrollment pathways:

- Individual Doula (solo practitioner; submits own claims)
- Rendering Doula (provides services under a Doula Group; billing through the Doula Group)
- Doula Group (has individual rendering may handle billing of services provided by rendering Doulas)

# Upcoming Doula TA Webinars

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- Tuesday, December 5th, 1:00-2:00pm
- Saturday, December 9th, 9:00-10:00am
- **Friday, January 19th, 5:30-6:30am**
- Thursday, January 25th, 6:00-7:00pm

# Questions

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## Doula Program and Policy Questions:

Sandy Kick, Director, Office of Medical Benefits Management (OMBM)

[sandra.kick@maryland.gov](mailto:sandra.kick@maryland.gov)

Jessica Taylor, Health Policy Analyst-Advanced, OMBM

[mdh.medicaidmch@maryland.gov](mailto:mdh.medicaidmch@maryland.gov)

## ePREP Policy and Enrollment Questions:

[mdh.providerenrollment@maryland.gov](mailto:mdh.providerenrollment@maryland.gov)

ePREP Call Center 1-844-4MD- PROV (63-7768)

ePREP Resource Website: [health.maryland.gov/eprep](http://health.maryland.gov/eprep)