MEMORANDUM

TO: Nursing Facility Administrators  
Local Health Departments  
Maryland Access Point Sites  
Long Term Care Ombudsmen and Other Stakeholders

FROM: Jane Sacco, Chief  
Division of Long Term Care Services

SUBJECT: “Advisory” Level of Care Determinations

DATE: 7/6/2016

Individuals who are not actively seeking Medicaid benefits for nursing placement in the near future, but are planning for future needs, may wish to find out whether their care needs currently meet the standard for a nursing facility level of care. To enable these individuals to receive this important information, the Department’s Utilization Control Agent (UCA) offers a non-binding “advisory” level of care determination for a fee of $35.00.

An advisory level of care review differs from a valid (binding) review in several ways. An advisory determination is based solely on the information furnished in the 3871B. The review is completed by a registered nurse with no physician review. Because the advisory determination is for informational purposes only, it is not binding on either the Department or the UCA. When the person is admitted to a nursing facility and becomes Medicaid eligible, a new (valid) level of care request must be made.

Individuals wishing to obtain an “advisory” determination should have a medical professional complete the paper 3871B and check the “Advisory” box in Part A, question #4. A fillable version of the 3871B is available for download at:


Please mail this completed form along with the check or money order for $35.00 payable to Telligen, to:

For requests on or before 8/31/2016:  For requests on or after 9/1/2016:

6518 Meadowridge Road Suite 114  10330 Old Columbia Road #101
Elkridge, MD 21075 Columbia, MD, 21046

IMPORTANT NOTE: If the individual is Medicaid-eligible and is expected to be admitted to a nursing facility in the next 30 days, please do not request an advisory level of care. These individuals should undergo the full level of care process.

Questions regarding this process may be directed to the Telligen Call Center at (888) 276-7075.