



STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

Larry Hogan, Governor - Boyd Rutherford, Lt. Governor - Van Mitchell, Secretary

MARYLAND MEDICAL ASSISTANCE PROGRAM

September 10, 2015

To: Medical Assistance Personal Care (MAPC) Program Independent Providers

From: Mark A. Leeds, Director
Long Term Services and Supports Administration

As of October 1, 2015, the Medical Assistance Personal Care (MAPC) program will convert to the Community Personal Assistance Services (CPAS) program. The new CPAS program will change to an agency-only model. The program will no longer pay independent providers for services.

Independent Provider Changes

In October, your provider numbers will be terminated. You will no longer be able to bill the program directly for services.

You must work for an agency provider in order to be paid for services. Your pay will come from your agency employer and not the Department.

- Your agency must be on a participant's approved plan of service before providing services.
- You need to call to clock-in and out from the participant's home via ISAS in order to get paid. No paper bills or alternatives will be accepted. If you do not clock-in and out with ISAS, you may not get paid for that day.
- You must use the **agency's** provider number to clock-in and out or you may not be paid. Your provider number will not work.

Local Health Department Changes

As of October 1st, the local health departments (LHDs) no longer enroll participants, enroll providers, help with provider issues, or complete billing. The LHD nurse will visit participants to make sure services work for them. This is called nurse monitoring.

- For clinical support or help, please contact the nurse at your agency.
- The LHD nurse no longer supervises you, delegates tasks to you, or provides clinical support and training.
- The LHD will not process claims for any date of service on or after October 1, 2015. Paper claims for dates of service in October will be sent back to you and will not be paid.

Please contact your agency for any questions or help. Your agency is responsible for training and supervising your work.