



LTSSMaryland Monthly Spotlight

June 11, 2022

Welcome to the latest newsletter! Your guide to new functionalities, upcoming upgrades, and bug fixes.

Updates to Provider Portal

LTSSMaryland EVV Smartphone App

Programs: Office of Long Term Services and Supports (OLTSS) and Developmental Disabilities Administration (DDA)

MDH is excited to announce the beginning of a pilot program for LTSSMaryland EVV, a smartphone application offering a new clock in and clock out method for EVV service providers. LTSSMaryland EVV will offer an alternative to the current telephonic EVV system, allowing agency staff to record services directly from their own smartphones. MDH will work with select providers over the next few months to elicit feedback on the app, with plans to release to all providers toward the end of 2022.

Other Updates

Select minor enhancements and bug fixes in LTSSMaryland

- Corrected an issue preventing users from discarding PCPs that were never active due to a lack of waiver enrollment in order to resolve the "Please change the effective date so that it does not overlap with the PCP effective date of MM/DD/YYYY" error.
- Corrected an issue where the users with both the 'DDA Admin' and the 'Director of CCS' user roles had a limited view of the system due to the Director role trumping the admin role.
- Corrected an issue where the Print View PDF of the Approved, Complete Reauthorized DDA Emergency Situation form does not display the same units as those displayed in LTSSMaryland.
- Corrected an issue where users who had only the CC Agency Administrator – OS user role assigned could not use the Remittance Advice Report because the required 'Service Category*' drop-down menu was blank/empty.
- Corrected an issue where users were unable to select the Provider for 'MFP Flexible Funds' and 'Transition Services' on "Approved for Provisional" POS's.
- Updated the DDA Wave rules to ensure participants will be carried across fiscal years in their wave and implement an alert for RO staff to monitor Wave status close out

June Maintenance Window

Friday, June 17th 8:00 pm
to
Saturday, June 18th 8:00 am

LTSSMaryland updates will be available after this maintenance window

Future Release News!

Next major release: July 2022!

Look out for the next newsletter for more information on this release!

Any questions?

Please contact your MDH program liaison.

Select minor enhancements and bug fixes in *Provider Portal*

- Corrected an issue causing the service activity workflow history to show incorrect data when an MDH user only updates the penalty points assigned to the service.
- Improved the DDA Authorized Services report's logic for calculating billed units and populating service status fields.

LTSS*Maryland's* Mission

"To provide an online solution to coordinating Medicaid Home and Community-Based Services across programs."