



LTSSMaryland Monthly Spotlight

April 8, 2023

Welcome to the latest newsletter! Your guide to new functionalities, upcoming upgrades, and bug fixes.

System Wide Updates

LTSSMaryland Password Resets

Programs: All Programs

All LTSSMaryland users' passwords will expire and need to be reset every 90 days. The first instance of this process on the MDThink platform will begin during the month of April 2023. The exact password reset date for each end user will be unique based on the last date they updated their password. Please see the attachment below for further information.

[Password Reset Information](#)

Updates to LTSSMaryland

Update CCS Monitoring and Follow Up Forms Generation

Programs: Developmental Disabilities Administration (DDA)

MDH is enhancing Monitoring and Follow Up (MFU) forms to allow Coordinators of Community Services (CCS) users to manually generate MFU forms. This will allow users to update forms on an ad-hoc basis outside of the existing quarterly cycle.

Create a CCS Historical Agency Activities Report and Extract

Programs: Developmental Disabilities Administration (DDA)

MDH is creating a new report and extract capability that will provide adjustment histories for CCS activities.

Modify CCS Quarterly Level of Care Report Data Fields and Create Data Extract

Programs: Developmental Disabilities Administration (DDA)

MDH is adding a filter option for inactive DDA participants, creating an extract, and adding the following fields to the report:

- Assigned Region
- Level of Care Effective Date
- Level of Care Recertification Due in How Many Days
- Level of Care Overdue Yes/No
- Waiver Program Type
- Coordinator Email
- Level of Care Document Upload Date
- Level of Care Last Modified Date

April Maintenance Window

Friday, April 7th 08:00 PM
to
Saturday, April 8th 01:00 PM

LTSSMaryland updates will be available after this maintenance window.

Future Release News!

Next major release: May 2023!

Look out for the next newsletter for more information on this release!

Any questions?

Please contact your MDH program liaison.

Update Residential and Day CSQ Program Group Req – Model Wavier Plan of Care

Programs: Office of Long-Term Services and Supports (OLTSS)

MDH is updating the Model Waiver Plan of Care to ensure that the correct “Address to Receive Services” identified in the Community Settings Questionnaire (CSQ) form is populated.

Update MMIS Import to Include Provider Taxonomy Code for Home Health Providers

Programs: Office of Long-Term Services and Supports (OLTSS)

MDH is enhancing the MMIS Provider Eligibility import file to ensure that the provider taxonomy code is imported and stored for Home Health providers so they can move forward with Home Health provider billing.

Address Level of Care Data from Database issue on 2.16.2023

Programs: Office of Long-Term Services and Supports (OLTSS)

MDH is resolving an issue that caused multiple Level of Care forms to generate, resulting in all of the forms being inaccessible. The duplicate forms will be removed, retaining one In Progress Level of Care form.

Updates to Provider Portal

Display Contribution to Care Value on Service Plans in Provider Portal

Programs: Developmental Disabilities Administration (DDA)

MDH is enhancing the Provider Portal to display a participant’s Contribution to Care (CTC) amount. This will allow easier identification of the CTC amount without having to request it from the CCS.

Allow View of the Day CSQ Form in the Provider Portal

Programs: Developmental Disabilities Administration (DDA)

Provider Portal will display the results of the Residential and Day CSQ form to providers in the Provider Portal. This will allow them to see the results of CSQ forms completed by CCS.

Automate Claims File Resubmission Process

Programs: Office of Long-Term Services and Supports (OLTSS)

MDH is enhancing the billing process by resubmitting claims files for payment that are older than 3 days old, but less than a year old and are in a status of ‘Sent’.

Add Service Location EVV App Data to SRR and SRR-A Reports

Programs: Office of Long-Term Services and Supports (OLTSS)

MDH is adding new data fields to the Services Rendered Report (SRR) and Services Rendered Report Advance (SRR-A) containing service location data recorded from staff selections in the EVV App while clocking in and out.

Update Eligible Coverage Groups for interRAI, SPA and Nurse Monitoring Activity Billing

Programs: Office of Long-Term Services and Supports (OLTSS) and Developmental Disabilities Administration (DDA)

MDH is implementing eligible coverage groups S13, S19 & S20 to the following services:

- interRAI Billing
- SPA Activity Notes
- Nurse Monitoring Activity Billing
- CCS Activity Billing

Other Updates

Select minor enhancements and bug fixes in LTSSMaryland

- Corrected an issue where participant records were being duplicated in the Model Waiver Case Management Agency Monthly Checklist My List page.
- Corrected an issue where a user was unable to access an interRAI Assessment that they had previously taken offline.
- Corrected an issue where the system was preventing the closure of a REM Private Duty Nursing (PDN) Assessment because it was trying to force the completion of a field that was no longer editable to the user.
- Corrected an issue where the system defaulted the checkbox selection as “Homelessness or housing that is explicitly time-limited, with no viable non-DDA funded alternative” within the ‘Determination – Emergency Situation **’ section of the DDA Emergency Situation Form, regardless of original selection.
- Corrected an issue where the system did not save the updated service calculation for the DDA Emergency Situation Form.
- Corrected an issue where users who have both REM and Model Waiver (MW) user roles were seeing Model Waiver information in the REM Case Management Agency Monthly Checklist.
- Corrected an issue where the “delete” actions hyperlink and upload were missing from the Documentation section of the DDA Waiver Application Packet.
- Corrected an issue where the system was forcing the Model Waiver Case Management Agency to justify a Private Duty Nurse Assessment task in the Monthly Checklist when the justification was not necessary.
- Corrected an issue where the user received an inaccurate error message when inputting the transition date related to an address in the Client Profile.
- Corrected an issue preventing the creation of new Plan of Service letters for CO/CFC participants.
- Corrected an issue preventing SPA’s from deleting Emergency Backup Providers from the Plan of Service.
- Corrected an issue that was preventing MDH from adding an ICS Cost Neutrality amount for ICS participants when they are a pending applicant.

Select minor enhancements and bug fixes in Provider Portal

- Corrected an issue where the DDA Residential Rate Discrepancy Report was missing participants.
- Corrected an issue where Auto Extend PCPs were not generating upon reaching the participant’s Annual PCP Date.
- Corrected an issue where the ‘Program Type*’ drop-down parameter menu was not pre-populated with DDA Program Types within the Provider Portal Claims Report for some DDA Community Providers.
- Corrected an issue with the LTSSMaryland EVV Mobile App that prevented some users from selecting their provider location or a service type when clocking in and out.

LTSSMaryland’s Mission

“To provide an online solution to coordinating Medicaid Home and Community-Based Services across programs.”