



# LTSSMaryland Monthly Spotlight

April 23, 2022

Welcome to the latest newsletter! Your guide to new functionalities, upcoming upgrades, and bug fixes.

## System-Wide Updates

### Update LTSSMaryland cache settings

#### *Programs: All Programs*

After previous system maintenance periods, users were sometimes required to clear their browser cache. Backend changes were made to remove the need to clear browser cache.

## Updates to LTSSMaryland

### Performance Improvement for PCP and CCS Monitoring My Lists

#### *Programs: Developmental Disabilities Administration (DDA)*

MDH is improving the system performance for PCP and CCS Monitoring My Lists.

## Other Updates

### Select minor enhancements and bug fixes in LTSSMaryland

- Corrected an issue where the Local Health Department – Nurse Monitoring Assignment page was returning incorrect results for the ‘Nurse Monitor:’ parameter selection.
- Corrected an issue causing an “Internal Server Error” message to appear when attempting to view BI Plans of service for ‘Clients with Pending MHA Decision’ on the POS My List.
- Corrected an issue causing MDH users to see the message “Error: Self Direction section has not been completed.” when attempting to submit existing Plan of Service(s) in “Approved for Provisional” status.
- Corrected an issue where some users with SPA Supervisor roles couldn’t see their client list under “All Requested Assessments and POC” dropdown in their My List.
- Corrected an issue where some users with SPA Intake User role could not access the My List section of LTSS.
- Corrected an issue causing DDA Unit Activities to be incorrectly held under the “provider not authorized for the service” and “site not authorized on the service plan” exceptions.
- Corrected an issue preventing users from submitting the CCS Monitoring and Follow up.
- Corrected an issue causing the DDA Authorized Services Report to display incorrect ‘Authorized Units’ in the report output.

## April Maintenance Window

Friday, April 22<sup>nd</sup> xx:xx (am/pm)

to

Saturday, April 23<sup>rd</sup> xx:xx (am/pm)

LTSSMaryland updates will be available after this maintenance window

## Future Release News!

**Next major release: May 2022!**

Look out for the next newsletter for more information on this release!

### Any questions?

Please contact your MDH program liaison.

**Select minor enhancements and bug fixes *System Wide***

- Corrected an issue where some Client Identifiers were not functioning appropriately.

**LTSS*Maryland*'s Mission**

*“To provide an online solution to coordinating Medicaid Home and Community-Based Services across programs.”*