

Helpful Websites and Telephone Numbers

Maryland Medicaid Eligibility Verification System (EVS)

<https://encrypt.emdhealthchoice.org/emedicaid/>

Toll Free: 1-866-710-1447

Remember to check EVS for every Medicaid patient before each visit to see if s/he has active coverage.

Maryland HealthChoice Program

<http://mmcp.dhmh.maryland.gov/HealthChoice/SitePages/Home.aspx>

Maryland MCO Updates – Provider Transmittals

<http://mmcp.dhmh.maryland.gov/MCOupdates/>

Maryland Medical Programs

<http://mmcp.dhmh.maryland.gov>

Specialty Mental Health Care

<http://dhmh.maryland.gov/mha/>

Toll Free : 1-800-888-1965

Maryland Health Smiles Dental Program

<http://phpa.dhmh.maryland.gov/oralhealth/SitePages/healthy-smiles.aspx>

Maryland Department of Health & Mental Hygiene

<http://www.dhmh.maryland.gov>

Refer to your copy of the MCO's Provider Manual for additional information.

HealthChoice is the State of Maryland's managed health care system for Medicaid.

Participants obtain care from a variety of Managed Care Organizations (MCOs) through Maryland **HealthChoice**.

The program gives full health benefits for adults and children up to age 19 who meet the income guidelines.



Martin O'Malley, Governor
Anthony G. Brown, Lt. Governor
Joshua M. Sharfstein, M.D., Secretary

The services and facilities of the Maryland Department of Health and Mental Hygiene (DHMH) are operated on a nondiscriminatory basis. This policy prohibits discrimination on the basis of race, color, sex, or national origin and applies to the provisions of employment and granting of advantages, privileges, and accommodations.

The Department, in compliance with the Americans with Disabilities Act, ensures that qualified individuals with disabilities are given an opportunity to participate in and benefit from DHMH services, benefits, and employment opportunities.

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HealthChoice Providers

Are you having trouble getting services for a patient in a **HealthChoice** managed care organization?



Call the Provider Helpline at **1-800-766-8692**

8:00 am to 5:00 pm
Monday through Friday

If you call after-hours, you can leave a message and a representative will call you back.

You can also call Provider Services at each MCO when you have questions or a problem. The telephone numbers for each MCO are listed in this brochure.

HealthChoice **Managed Care Organizations (MCOs)**

AMERIGROUP COMMUNITY CARE
website: www.amerigroupcorp.com/

7550 Teague Road, Suite 500
Hanover, MD 21076
Telephone Number: 410-859-5800

HealthChoice	
Member Services	800-600-4441
Provider Relations	800-454-3730
Provider Claims	800-454-3730
Substance Abuse Services	800-454-3730
Special Needs Coordinator	410-981-4060
Newborn Coordinator	410-981-4586

JAI MEDICAL SYSTEMS, INC.
website: www.jaimedicalsystems.com/

5010 York Road
Baltimore, MD 21212
Telephone Number: 888-524-1999

HealthChoice	
Member Services	888-524-1999
Provider Relations	888-524-1999
Provider Claims	888-524-1999
Substance Abuse Services	888-524-1999
Special Needs Coordinator	888-524-1999
Newborn Coordinator	888-524-1999

MARYLAND PHYSICIANS CARE
website:
www.marylandphysicianscare.com/

509 Progress Drive
Linthicum, MD 21090-2256
Telephone Number: 800-953-8854

HealthChoice	
Member Services	800-953-8854
Provider Relations	410-401-9504
Provider Claims	800-953-8854
Substance Abuse Services	800-953-8854
	Option #5
Special Needs Coordinator	410-401-9443
Newborn Coordinator	410-401-9608

MEDSTAR FAMILY CHOICE
website: www.medstarfamilychoice.net

8094 Sandpiper Circle, Suite O
Baltimore, MD 21236
Telephone Number: 800-905-1722

HealthChoice	
Member Services	888-404-3549
Provider Relations	800-905-1722
	Option #6
Provider Claims	800-261-3371
Substance Abuse Services	800-496-5849
Special Needs Coordinator	800-905-1722
Newborn Coordinator	800-905-1722
	Option #5

PRIORITY PARTNERS
website: www.ppmco.org/

6704 Curtis Court
Glen Burnie, MD 21060
Telephone Number: 410-424-4500

HealthChoice	
Member Services	800-654-9728
Provider Relations	888-895-4998
Provider Claims	888-819-1043
Substance Abuse Services	800-261-2429
	Option #2
Special Needs Coordinator	410-424-4906
Newborn Coordinator	888-819-1043

RIVERSIDE HEALTH of MARYLAND
website: www.myriversidehealth.com

7001 Johnnycake Rd., Suite 203
Windsor Mill, MD 21244
Telephone Number 410-878-7709

HealthChoice	800-730-8530
Member Services	410-799-9369
Provider Relations	443-552-3263
Provider Claims	443-552-3264
Substance Abuse Services	443-552-3249
Special Needs Coordinator	443-552-3249
Newborn Coordinator	443-552-3249

UNITEDHEALTHCARE
website: www.uhccommunityplan.com/

Lyndwood Executive Center
6095 Marshalee Drive, Suite 200
Elkridge, MD 21075
Telephone Number: 800-487-7391
410-379-3400

HealthChoice	
Member Services	800-318-8821
Provider Relations	877-842-3210
Provider Claims	877-842-3210
Substance Abuse Services	888-291-2507
Special Needs Coordinator	410-379-3434
Newborn Coordinator	410-379-3467

Referring to Specialty Providers

When referring your patients to specialty providers, please only refer to providers who participate in the patient's MCO.

If you have questions about whether a specialist participates with a specific MCO, call the MCO's Provider Relations phone number.