You can also call Provider Services at each MCO when you have questions or a problem. The telephone numbers for each MCO are listed in this brochure.

Helpful Websites and Telephone Numbers

Maryland Medicaid Eligibility Verification System (EVSS)
https://encrypt.emdhealthchoice.org/emedicaid
Toll Free: 866-710-1447
Remember to check EVS for every Medicaid patient before each visit to see if s/he has active coverage.

Maryland HealthChoice Program
http://mmcp.health.maryland.gov/HealthChoice

Maryland MCO Updates – Provider Transmittals
http://mmcp.health.maryland.gov/MCO updates

Maryland Medical Programs
http://mmcp.health.maryland.gov

Behavioral Health Services
http://bha.health.maryland.gov
Toll Free: 800-888-1965

Maryland Health Smiles Dental Program
http://phpa.health.maryland.gov/oralhealth/SitePages/healthy-smiles.aspx

Maryland Department of Health
http://www.health.maryland.gov

Refer to your copy of the MCO’s Provider Manual for additional information.

If you have additional questions you can call the HealthChoice Provider Helpline at 800-766-8692

or

Email: mdh.healthchoiceprovider@maryland.gov

In addition to the above resources, the Administrative Care Coordinator at your Local Health Department (LHD) can be a valuable resource. Call your LHD to find out more information.

Help is available to you in your language free of charge.

Español/Spanish
Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al.

中文/Chinese
如果您使用繁體中文，您可以免費獲得語言援助服務。請致電

Call the Provider Helpline at 800-766-8692

8:00 am to 5:00 pm
Monday through Friday

You can also call Provider Services at each MCO when you have questions or a problem. The telephone numbers for each MCO are listed in this brochure.
## HealthChoice Managed Care Organizations (MCOs)

<table>
<thead>
<tr>
<th>MCO Name</th>
<th>Website</th>
<th>Address</th>
<th>Telephone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AMERIGROUP COMMUNITY CARE</strong></td>
<td>website: <a href="http://www.amerigroupcorp.com">www.amerigroupcorp.com</a></td>
<td>7550 Teague Road, Suite 500</td>
<td>Hanover, MD 21076</td>
</tr>
<tr>
<td><strong>AETNA BETTER HEALTH</strong></td>
<td>website: <a href="http://www.aetnabetterhealth.com/maryland">www.aetnabetterhealth.com/maryland</a></td>
<td>509 Progress Dr. Suite 117</td>
<td>Linthicum, MD 21090</td>
</tr>
<tr>
<td><strong>JAI MEDICAL SYSTEMS, INC.</strong></td>
<td>website: <a href="http://www.jaimedicalsystems.com">www.jaimedicalsystems.com</a></td>
<td>301 International Circle</td>
<td>Hunt Valley, MD 21030</td>
</tr>
<tr>
<td><strong>KAIROS COMMUNITY HEALTH PLAN</strong></td>
<td>website: <a href="http://www.kairoschkpmd.com">www.kairoschkpmd.com</a></td>
<td>1201 Winterson Road, Suite 170</td>
<td>Linthicum, MD 21090</td>
</tr>
<tr>
<td><strong>KAIER PERMANENTE</strong></td>
<td>website: kp.org/medicaid/md</td>
<td>2101 East Jefferson Street</td>
<td>Rockville, MD 20852</td>
</tr>
<tr>
<td><strong>MARYLAND PHYSICIANS CARE</strong></td>
<td>website: <a href="http://www.marylandphysicianscare.com">www.marylandphysicianscare.com</a></td>
<td>1201 Winterson Road, Suite 170</td>
<td>Linthicum, MD 21090</td>
</tr>
<tr>
<td><strong>MARYLAND PHYSICIANS CARE</strong></td>
<td>website: <a href="http://www.marylandphysicianscare.com">www.marylandphysicianscare.com</a></td>
<td>1201 Winterson Road, Suite 170</td>
<td>Linthicum, MD 21090</td>
</tr>
<tr>
<td><strong>MEDSTAR FAMILY CHOICE</strong></td>
<td>website: <a href="http://www.medstarfamilychoice.net">www.medstarfamilychoice.net</a></td>
<td>5233 King Ave, Suite 400</td>
<td>Baltimore, MD 21237</td>
</tr>
<tr>
<td><strong>PRIORITY PARTNERS</strong></td>
<td>website: <a href="http://www.pppcmco.org">www.pppcmco.org</a></td>
<td>6704 Curtis Court</td>
<td>Glen Burnie, MD 21060</td>
</tr>
<tr>
<td><strong>UNITEDHEALTHCARE</strong></td>
<td>website: <a href="http://www.uhcommunityplan.com">www.uhcommunityplan.com</a></td>
<td>6220 Old Dobbin Lane</td>
<td>Columbia, MD 21046</td>
</tr>
</tbody>
</table>

### Have a question about HealthChoice referral, billing or payment policies?
- First contact your MCO representative.
- Refer to your MCO contract.
- Refer to in-network providers.
- Never bill patients enrolled in Medicaid.