Vea al dorso para la versión en español

HealthChoice

Maryland's Medicaid Managed Care Program

You need to choose an MCO now!

Services covered by Managed Care Organizations (MCOs)

All HealthChoice MCOs must cover basic health services including:

- ✓ Visits to the doctor, including regular check-ups
- ✓ Healthy Kids check-ups including immunizations
- ✓ Prescription drugs (No pharmacy copays for children under 21 & pregnant women)
- ✓ X-ray and lab services
- ✓ Urgent care center services
- ✓ Emergency services (also covered when out of state)
- ✓ Hospital services
- ✓ Well women care
- ✓ Prenatal and postpartum care
- ✓ Family planning and birth control (No pharmacy copays)
- ✓ Home health services
- ✓ Vision exam & glasses for children under 21

See chart inside for adult pharmacy copays and adult vision – These vary by MCO.

Behavioral Health Services in Maryland (800) 888-1965

- ✓ Specialty mental health services (like counselors, psychologists, psychiatrists)
- ✓ Substance use disorder treatment and recovery services

Pregnant? Call (800) 456-8900

Dental Care

- ✓ All HealthChoice enrollees (including adults) are now covered under the Maryland Healthy Smiles Dental Program. Call (855) 934-9812 for more information.

Transportation services may be arranged through the local health department. MCOs may also offer bus tokens, taxis and van services to medical appointments.

MARYLAND Department of Health

MCO Comparison Chart

In Maryland's HealthChoice program, health care services are provided through managed health care organizations, called MCOs.

Use the chart to help pick your MCO.

Here are some questions to ask before you pick an MCO.

- ➢ Which MCOs provide services in my area?
- ➢ Which MCOs include my doctor and the hospital, specialists, and pharmacies I want to use?
- ➢ What additional services does each MCO offer?

❋ HealthChoice does not cover you when you are out of State except for emergencies.

Look inside to get answers to these questions

Enrollment & Eligibility Contact – Maryland Health Connection 1-855-642-8572

Deaf and hard of hearing use relay service

08/01/24

Name of MCO	Aetna Better Health	CareFirst BlueCross Blue Shield Community Health Plan Maryland	Jai Medical Systems	Kaiser Permanente	Maryland Physicians Care	MedStar Family Choice	Priority Partners	United Healthcare Community Plan	Wellpoint Maryland
Customer Service Numbers Hours of Operations	(866) 827-2710 24 hours a day / 7 days a week	(800) 730-8530 Monday - Friday, 8 a.m. - 5 p.m.	(888) 524-1999 Monday - Friday, 9 a.m. - 6 p.m.	(855) 249-5019 Monday - Friday, 7:30 a.m. - 9:00 p.m.	(800) 953-8854 Monday - Friday, 8 a.m. - 5 p.m.	(888) 404-3549 Monday - Friday, 8:30 a.m. - 5 p.m.	(800) 654-9728 Monday - Friday, 8 a.m. - 5 p.m.	(800) 318-8821 Monday - Friday, 8 a.m. - 7 p.m.	(833) 707-0867 (TTY 711) Monday - Friday, 8 a.m. - 6 p.m.
Doctors, Hospitals, Labs Which **doctors, hospitals and labs** are in the MCO's network? Go to marylandhealthconnection.gov or check the MCO's website listed here.	www.aetnabetterhealth.com/maryland	www.carefirstchpmd.com	www.jaimedicalsystems.com	www.kp.org/medicaid/md	www.marylandphysicianscare.com	www.medstarfamilychoice.com	www.ppmco.org	www.uhccommunityplan.com	wellpoint.com/md/medicaid
Open Areas The MCO is open for new enrollments if you live in these counties.	STATEWIDE	STATEWIDE	Baltimore City, Anne Arundel, Baltimore, Carroll, Harford, Howard, Montgomery and Prince George's counties	Baltimore City, Anne Arundel, Baltimore county, Calvert, Charles, Harford, Howard, Montgomery and Prince George's counties	STATEWIDE	Baltimore City, Anne Arundel, Baltimore, Calvert, Charles, Harford, Montgomery, Prince George's and St. Mary's counties	STATEWIDE	Baltimore City, Anne Arundel, Baltimore, Calvert, Caroline, Carroll, Cecil, Charles, Dorchester, Frederick, Harford, Howard, Kent, Montgomery, Prince George's, Queen Anne's, Somerset, St. Mary's, Talbot, Washington, Wicomico and Worcester counties	STATEWIDE
Accepts out of area enrollments The MCO may allow you to choose them even if you do not live in their open service areas. However, you may have to travel further distances for care and provide your own transportation. For details, call Maryland Health Connection at (855) 642-8572.	YES	YES	YES	NO	YES	NO	YES	YES	YES
Which major pharmacies can you use? Go to the MCO's website listed above for a complete list or call MCO customer service numbers.	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walmart, Weis** Albertsons, Costco, Harris Teeter, Medicap, Rite Aid, ShopRite, Stop & Shop, SuperValue, The Medicine Shoppe, Wakefern, Wegmans	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walgreens, Walmart, Weis** Apple Discount Drug, Baltimore Medical System Inc., Costco, Food Lion, Good Neighbor, Harris Teeter, Leader, Martin's, NeighborCare, Rite Aid, Sam's Club, Shoppers, ShopRite, SuperFresh, The Medicine Shoppe, Total Health Care, Wegmans	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walmart, Weis** Central Avenue, Costco, Eckerd, Govans, Harris Teeter, Keystone, NeighborCare, Park Lane, Rite Aid, Sam's Club, Shoppers, ShopRite, SuperFresh, The Medicine Shoppe, Walgreens, Wegmans	**CVS, Giant, Safeway, Target, Walgreens, Walmart, Weis** Any Kaiser Permanente Medical Center Pharmacy, Kaiser Permanente Mail Delivery Pharmacy, Costco, Food Lion, Harris Teeter, Sam's Club, The Medicine Shoppe, Wegmans	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walgreens, Walmart, Weis** Apple Discount Drug, Baltimore Medical System Inc., Costco, Food Lion, Good Neighbor, Harris Teeter, Leader, Martin's, NeighborCare, Rite Aid, Sam's Club, Shoppers, ShopRite, The Medicine Shoppe, Total Health Care, Wegmans	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walgreens, Walmart, Weis** Costco, Klein's, MedStar, Rite Aid, Sam's Club, Shoppers, ShopRite, The Medicine Shoppe	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walgreens, Walmart, Weis** Eckerd, Food Lion, Happy Harry's Discount, NeighborCare, Rite Aid, Sam's Club, Shoppers, SuperFresh, The Medicine Shoppe	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walmart** Albertsons, Apple Discount Drugs, Baltimore Medical System Inc., Chase Brexton, Harris Teeter, Klein's, Martin's, MedStar, Omnicare, Optum Home Delivery, Rite Aid, Sam's Club, ShopRite, The Medicine Shoppe, Total Health Care, Wegmans	**CVS, Epic, Giant, Safeway, Target, Walmart, Weis** Costco, Harris Teeter, Food City, Food Lion, Giant Eagle, K-Mart, Kroger, Martins, Medicap, Sam's Club, Sav-On, Shoppers, ShopRite, The Medicine Shoppe, Total Health Care, Wegmans
Adult Vision Services Required: 1 eye exam every 2 years/no glasses *If the MCO offers additional services they are listed here. These listed services can be changed or discontinued at the beginning of each year.	• 1 eye exam per year • 1 pair of glasses OR contact lenses a year • Maximum benefit for frames: $200 • Maximum benefit for contact lenses: $200	• 1 eye exam per year • 1 pair of glasses OR contact lenses every 2 years • Maximum benefit for frames: $150 • Maximum benefit for contact lenses: $150	• 1 eye exam per year • 1 pair of glasses a year • Contact lenses when medically necessary • Maximum benefit for frames: $25	• 1 eye exam per year • 1 pair of glasses every 2 years • No contact lenses • Maximum benefit for frames: $150	• 1 eye exam per year • 1 pair of glasses OR contact lenses every 2 years • 1 pair of lenses every year if needed • Maximum benefit for frames: $50 • Maximum benefit for contact lenses: $100	• 1 eye exam per year • 1 pair of glasses every year • 1 pair of contact lenses, in lieu of glasses, if medically needed • Maximum benefit for frames: $25	• 1 eye exam per year • 1 pair of glasses OR contact lenses every 2 years • Maximum benefit for frames: $19 • Maximum benefit for contact lenses: $100	• 1 eye exam per year • 1 pair of glasses OR contact lenses every 2 years • Maximum benefit for frames: $150 • Maximum benefit for contact lenses: $200	• 1 eye exam per year • 1 pair of glasses OR contact lenses once a year • Maximum benefit for frames: $100 • Maximum benefit for contact lenses: $100
MCOs are required to be accredited by NCQA (National Committee for Quality Assurance).	Accredited	Accredited	Accredited	Accredited	Accredited	Accredited	Accredited	Accredited	Accredited

Turn over for English version

HealthChoice

Maryland's Medicaid Managed Care Program

¡Debe Elegir un MCO Ahora!

Servicios cubiertos por las Organizaciones de Salud Administradas (MCOs)

Todos los programas de HealthChoice MCOs deben cubrir los servicios básicos de salud, que incluyen:

- ✓ Visitas al doctor, incluyendo exámenes médicos normales
- ✓ Chequeos de Salud para Infantes, incluyendo inmunizaciones
- ✓ Medicinas con prescripción (Sin copagos de farmacia para niños menores de 21 años y mujeres embarazadas)
- ✓ Rayos-X y servicios de laboratorio
- ✓ Servicios de centros de atención de urgencia
- ✓ Servicios de Emergencia (también cubierto fuera del Estado)
- ✓ Servicios de Hospital
- ✓ Servicios de cuidado de salud de mujeres
- ✓ Servicios de cuidado prenatal y posparto
- ✓ Planificación familiar y control de la natalidad (Sin copagos de farmacia)
- ✓ Servicios de Salud en el Hogar
- ✓ Examen de la vista & anteojos para niños menores de 21 años

Consulte el cuadro en el interior para conocer los copagos de farmacia para adultos y la visión para adultos: estos varían según la MCO.

Servicios de Salud del Comportamiento (800) 888 - 1965

- ✓ Servicios especializados de salud mental (como consejeros, psicólogos, psiquiatras)
- ✓ Servicios de recuperación y tratamiento del transtorno por uso de sustancias

Embarazada? Llamar al (800) 456 - 8900

Cuidado dental

- ✓ Todos los afiliados a HealthChoice (incluidos los adultos) ahora están cubiertos por el programa dental Healthy Smiles de Maryland. Llama al (855) 934-9812 para más información.

Los servicios de transporte se pueden organizar a través del Departamento de Salud Local. Los MCOs también pueden ofrecer tokens de autobuses, taxis y servicios de furgonetas para cita médicas.

MARYLAND Department of Health

Cuadro comparativo de MCO

En el programa HealthChoice de Maryland, los servicios de atención médica se otorgan a través de organizaciones de salud administradas, llamadas MCO.

Utilize este cuadro comparativo para ayudar a elegir su MCO.

Aqui tiene algunas preguntas que puede hacer antes de escoger un MCO:

- ¿Cuales MCO proveen servicio en mi región?
- ¿Cuales MCO incluyen a mi doctor, especialistas, hospital y farmacia que quiero utilizar?
- ¿Qué servicios adicionales ofrece cada MCO?

❋ HealthChoice no lo cubrirá cuando está fuera del Estado, excepto en casos de emergiencia.

Lea la información incluida adentro para responder estas preguntas

Para Inscripciones & Elegibilidad Contractar – Maryland Health Connection 1-855-642-8572

Servicio de retransmisión para uso de personas sordas y con dificultades auditivas

08/01/24

Nombre de MCO	Aetna Better Health	CareFirst BlueCross Blue Shield Community Health Plan Maryland	Jai Medical Systems	Kaiser Permanente	Maryland Physicians Care	MedStar Family Choice	Priority Partners	United Healthcare Community Plan	Wellpoint Maryland
Números de Servicio al Cliente Horas de Atención	(866) 827-2710 24 horas al día / 7 días a la semana	(800) 730-8530 Lunes - Viernes, 8 a.m. - 5 p.m.	(888) 524-1999 Lunes - Viernes, 9 a.m. - 6 p.m.	(855) 249-5019 Lunes - Viernes, 7:30 a.m. - 9:00 p.m.	(800) 953-8854 Lunes - Viernes, 8 a.m. - 5 p.m.	(888) 404-3549 Lunes - Viernes, 8:30 a.m. - 5 p.m.	(800) 654-9728 Lunes - Viernes, 8 a.m. - 5 p.m.	(800) 318-8821 Lunes - Viernes, 8 a.m. - 7 p.m.	(833) 707-0867 (TTY 711) Lunes - Viernes, 8 a.m. - 6 p.m.
Doctores, Hospitales, Laboratorios ¿Que **doctores, hospitales and laboratorios** están en la red de MCO? Visite marylandhealthconnection.gov o Visite el citio web de MCO listado aquí.	www.aetnabetterhealth.com/maryland	www.carefirstchpmd.com	www.jaimedicalsystems.com	www.kp.org/medicaid/md	www.marylandphysicianscare.com	www.medstarfamilychoice.com	www.ppmco.org	www.uhccommunityplan.com	wellpoint.com/md/medicaid
Áreas Abiertas El MCO está aceptando nuevas inscripciones si usted vive en estos condados.	EN TODO EL ESTADO	EN TODO EL ESTADO	Baltimore City, Anne Arundel, Baltimore, Carroll, Harford, Howard, Montgomery and Prince George's counties	Baltimore City, Anne Arundel, Baltimore county, Calvert, Charles, Harford, Howard, Montgomery and Prince George's counties	EN TODO EL ESTADO	Baltimore City, Anne Arundel, Baltimore, Calvert, Charles, Harford, Montgomery, Prince George's and St. Mary's counties	EN TODO EL ESTADO	Baltimore City, Anne Arundel, Baltimore, Calvert, Caroline, Carroll, Cecil, Charles, Dorchester, Frederick, Harford, Howard, Kent, Montgomery, Prince George's, Queen Anne's, Somerset, St. Mary's, Talbot, Washington, Wicomico and Worcester counties	EN TODO EL ESTADO
Acepta inscripción fuera del área El MCO puede permitir elegirlo incluso si no vive en sus áreas abiertas de servicio. Sin embargo, es posible que tenga que viajar distancias más largas para recibir atención y proporcionar su propio medio de transporte. Para más detalles, llame a Maryland Health Connection al (855)-642-8572.	SÍ	SÍ	SÍ	NO	SÍ	NO	SÍ	SÍ	SÍ
¿Qué farmacias principales puedes usar? Vasite el sitio web del MCO mencionado anteriormente, para obtener una lista completa o llame a los números de servicio al cliente de MCO.	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walmart, Weis** Albertsons, Costco, Harris Teeter, Medicap, Rite Aid, ShopRite, Stop & Shop, SuperValue, The Medicine Shoppe, Wakefern, Wegmans	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walgreens, Walmart, Weis** Apple Discount Drug, Baltimore Medical System Inc., Costco, Food Lion, Good Neighbor, Harris Teeter, Leader, Martin's, NeighborCare, Rite Aid, Sam's Club, Shoppers, ShopRite, SuperFresh, The Medicine Shoppe, Total Health Care, Wegmans	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walmart, Weis** Central Avenue, Costco, Eckerd, Govans, Harris Teeter, Keystone, NeighborCare, Park Lane, Rite Aid, Sam's Club, Shoppers, ShopRite, SuperFresh, The Medicine Shoppe, Walgreens, Wegmans	**CVS, Giant, Safeway, Target, Walgreens, Walmart, Weis** Any Kaiser Permanente Medical Center Pharmacy, Kaiser Permanente Mail Delivery Pharmacy, Costco, Food Lion, Harris Teeter, Sam's Club, The Medicine Shoppe, Wegmans	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walgreens, Walmart, Weis** Apple Discount Drug, Baltimore Medical System Inc., Costco, Food Lion, Good Neighbor, Harris Teeter, Leader, Martin's, NeighborCare, Rite Aid, Sam's Club, Shoppers, ShopRite, The Medicine Shoppe, Total Health Care, Wegmans	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walgreens, Walmart, Weis** Costco, Klein's, MedStar, Rite Aid, Sam's Club, Shoppers, ShopRite, The Medicine Shoppe	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walgreens, Walmart, Weis** Eckerd, Food Lion, Happy Harry's Discount, NeighborCare, Rite Aid, Sam's Club, Shoppers, SuperFresh, The Medicine Shoppe	**CVS, Epic, Giant, K-Mart, Safeway, Target, Walmart** Albertsons, Apple Discount Drugs, Baltimore Medical System Inc., Chase Brexton, Harris Teeter, Klein's, Martin's, MedStar, Omnicare, Optum Home Delivery, Rite Aid, Sam's Club, ShopRite, The Medicine Shoppe, Total Health Care, Wegmans	**CVS, Epic, Giant, Safeway, Target, Walmart, Weis** Costco, Harris Teeter, Food City, Food Lion, Giant Eagle, K-Mart, Kroger, Martins, Medicap, Sam's Club, Sav-On, Shoppers, ShopRite, The Medicine Shoppe, Total Health Care, Wegmans
Servicios de Visión para Adultos Requerido:1 examen de la vista cada 2 años /sin anteojos. *Si el MCO ofrece servicios adicionales, se enumeran aquí. Estos servicios mencionados pueden cambiar o ser descontinuados al comienzo de cada año.	• 1 examen de la vista por año • 1 par de anteojos O lentes de contacto por año • Beneficio máximo para marcos: $200 • Beneficio máximo para lentes de contacto: $200	• 1 examen de la vista por año • 1 par de anteojos O lentes de contacto cada 2 años • Beneficio máximo para marcos: $150 • Beneficio máximo para lentes de contacto: $150	• 1 examen de la vista por año • 1 par de anteojos por año • Lentes de contacto, cuando sea médicamente necesario • Beneficio máximo para marcos: $25	• 1 examen de la vista por año • 1 par de anteojos cada 2 años • Sin lentes de contacto • Beneficio máximo para marcos: $150	• 1 examen de la vista por año • 1 par de anteojos O lentes de contacto cada 2 años • 1 par de lentes cada año, si es necesario • Beneficio máximo para marcos: $50 • Beneficio máximo para lentes de contacto: $100	• 1 examen de la vista por año • 1 par de anteojos por año • 1 par de lentes de contacto, en lugar de gafas/anteojos, si es médicamente necesario • Beneficio máximo para marcos: $25	• 1 examen de la vista por año • 1 par de anteojos O lentes de contacto cada 2 años • Beneficio máximo para marcos: $19 • Beneficio máximo para lentes de contacto: $100	• 1 examen de la vista por año • 1 par de anteojos O lentes de contacto cada 2 años • Beneficio máximo para marcos: $150 • Beneficio máximo para lentes de contacto: $200	• 1 examen de la vista por año • 1 par de anteojos O lentes de contacto una vez al año • Beneficio máximo para marcos: $100 • Beneficio máximo para lentes de contacto: $100
Los MCO deben estar acreditados por NCQA (Comité Nacional para la Garantía de la Calidad).	Autorizado	Autorizado	Autorizado	Autorizado	Autorizado	Autorizado	Autorizado	Autorizado	Autorizado