You can also call Provider Services at each MCO when you have questions or a problem. The telephone numbers for each MCO are listed in this brochure.

Helpful Websites and Telephone Numbers

Maryland Medicaid Eligibility Verification System (EVMS)
https://encrypt.emdhealthchoice.org/emedicaid
Toll Free: 866-710-1447
Remember to check EVS for every Medicaid patient before each visit to see if s/he has active coverage.

Maryland HealthChoice Program
http://mmcp.health.maryland.gov/
HealthChoice

Maryland MCO Updates – Provider Transmittals
http://mmcp.health.maryland.gov/
MCO updates

Maryland Medical Programs
http://mmcp.health.maryland.gov

Behavioral Health Services
http://bha.health.maryland.gov
Toll Free : 800-888-1965

Maryland Health Smiles Dental Program
http://phpa.health.maryland.gov/oralhealth/SitePages/healthy-smiles.aspx

Maryland Department of Health
http://www.health.maryland.gov

Refer to your copy of the MCO's Provider Manual for additional information.

If you have additional questions you can call the HealthChoice Provider Helpline at 800-766-8692

or

Email: mdh.healthchoiceprovider@maryland.gov

In addition to the above resources, the Administrative Care Coordinator at your Local Health Department (LHD) can be a valuable resource. Call your LHD to find out more information.

Help is available to you in your language free of charge.

Español/Spanish
Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al.

中文/Chinese
如果您使用繁體中文，您可以免費獲得語言援助服務。請致電

Call the Provider Helpline at 800-766-8692
8:00 am to 5:00 pm
Monday through Friday

You can also call Provider Services at each MCO when you have questions or a problem. The telephone numbers for each MCO are listed in this brochure.

MDH at HealthChoice
Maryland Department of Health
Wes Moore, Governor
Aruna Miller, Lt. Governor
Laura Herrera Scott, Secretary

The services and facilities of the Maryland Department of Health are operated on a nondiscriminatory basis. This policy prohibits discrimination on the basis of race, color, sex, or national origin and applies to the provisions of employment and granting of advantages, privileges, and accommodations.

The Department, in compliance with the Americans with Disabilities Act, ensures that qualified individuals with disabilities are given an opportunity to participate in and benefit from DHMH services, benefits, and employment opportunities.
HealthChoice Managed Care Organizations (MCOs)

**AETNA BETTER HEALTH**
website: www.aetnabetterhealth.com/maryland
509 Progress Dr. Suite 117
Linthicum, MD 21090
Telephone Number: 866-827-2710

HealthChoice Member Services 866-827-2710
Provider Relations 866-827-2710
Provider Claims 866-827-2710
Special Needs Coordinator 866-827-2710
Newborn Coordinator 866-827-2710

**CAREFIRST COMMUNITY HEALTH PLAN**
website: www.carefirstchpmd.com
P.O. Box 915
Owings Mills, MD 21117
Telephone Number: 410-779-9369

HealthChoice Member Services 800-730-8530
Provider Relations 800-730-8530
Provider Claims 800-730-8530
Special Needs Coordinator 410-202-3033 ext. 2650
Newborn Coordinator 410-998-5476

**JAI MEDICAL SYSTEMS, INC.**
website: www.jaimedicalsystems.com
301 International Circle
Hunt Valley, MD 21030
Telephone Number: 888-524-1999

HealthChoice Member Services 888-524-1999
Provider Relations 888-524-1999
Provider Claims 888-524-1999
Special Needs Coordinator 888-524-1999
Newborn Coordinator 888-524-1999

**KAISER PERMANENTE**
website: kp.org/medicaid/md
2101 East Jefferson Street
Rockville, MD 20852
Telephone Number: 301-816-2424

HealthChoice Member Services 855-249-5025
Provider Relations 301-816-6564
Provider Claims 301-625-2207
Special Needs Coordinator 301-625-6216
Newborn Coordinator 301-625-6215

**MARYLAND PHYSICIANS CARE**
website: www.marylandphysicianscare.com
1201 Winterson Road, Suite 170
Linthicum, MD 21090
Telephone Number: 800-953-8854

HealthChoice Member Services 800-953-8854
Provider Relations 410-401-9504
Provider Claims 800-953-8854
Special Needs Coordinator 410-401-9443
Newborn Coordinator 410-401-9608

**MEDSTAR FAMILY CHOICE**
website: www.medstarfamilychoice.net
5233 King Ave, Suite 400
Baltimore, MD 21237
Telephone Number: 800-905-1722

HealthChoice Member Services 888-404-3549
Provider Relations 800-905-1722 Option #6
Provider Claims 800-261-3371
Special Needs Coordinator 800-905-1722
Newborn Coordinator 800-905-1722 Option #5

**PRIORITY PARTNERS**
website: www.ppmco.org
6704 Curtis Court Glen Burnie, MD 21060
Telephone Number: 410-424-4500

HealthChoice Member Services 800-654-9728
Provider Relations 888-895-4998
Provider Claims 888-819-1043
Special Needs Coordinator 410-424-4965
Newborn Coordinator 800-261-2396

**UNITEDHEALTHCARE**
website: www.uhccommunityplan.com
6220 Old Dobbin Lane
Columbia, MD 21046
Telephone Number: 800-487-7391

HealthChoice Member Services 800-318-8821
Provider Relations 877-842-3210
Provider Claims 877-842-3210
Special Needs Coordinator 877-846-9067
Newborn Coordinator 877-846-9078

**WELLPOINT MARYLAND**
website: www.wellpoint.com/md/medicaid
7550 Teague Road, Suite 500 Hanover, MD 21076
Telephone Number: 833-707-0867

HealthChoice Member Services 833-707-0867
Provider Relations 800-454-3730
Provider Claims 800-454-3730
Special Needs Coordinator 833-969-1046
Newborn Coordinator 833-969-1046

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**Have a question about HealthChoice referral, billing or payment policies?**

- First contact your MCO representative.
- Refer to your MCO contract.
- Refer to in-network providers.
- Never bill patients enrolled in Medicaid.