

# DHMH

Office of Health Services Medical Care Programs

Maryland Department of Health and Mental Hygiene

201 W. Preston Street • Baltimore, Maryland 21201

Martin O'Malley, Governor - Anthony G. Brown, Lt. Governor - John M. Colmers, Secretary

MARYLAND MEDICAL ASSISTANCE PROGRAM Managed Care Organization Transmittal No. 63 January 25, 2007

TO:

Managed Care Organizations

FROM:

Diane C. Herr, Director

HealthChoice and Acute Care Administration

Office of Health Services

**NOTE:** 

Please ensure that the appropriate staff members in your organization are

informed of the contents of this transmittal.

RE:

Proposed Amendments to HealthChoice Regulations

### WRITTEN COMMENTS TO:

Michelle Phinney
201 W. Preston St., Rm. 538
Baltimore, MD 21201
Fax (410) 767-6483 or call
(410) 767-6499 or
1-877-4MD-DHMH extension 6483

### **PROGRAM CONTACT:**

) iani C. Herr

Amy Gentile, Chief Division of HealthChoice Management and Quality Assurance (410) 767-1482 or call 1-877-4MD-DHMH extension 1482

**COMMENT PERIOD EXPIRES: 2/20/2007** 

The Maryland Medical Assistance Program is promulgating proposed amendments to COMAR 10.09.63 Maryland Medicaid Managed Care Program: Eligibility and Enrollment, COMAR 10.09.65 Maryland Medicaid Managed Care Program: Managed Care Organizations, COMAR 10.09.66 Maryland Medicaid Managed Care Program: Access and COMAR 10.09.67 Maryland Medicaid Managed Care Program: Benefits.

### These amendments will:

(1) Add two new programs, Employed Person with Disabilities and Adult Primary Care, to the list of recipients not eligible for HeathChoice;

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Web Site: www.dhmh.state.md.us

- (2) Change language regarding effective date of disenrollment when a member relocates out of state to coincide with current operating procedures and clarify that the relocation must be permanent;
- (3) Allocate 25 percent of the Statewide supplemental payment to increase MCO quality performance measure incentives;
- (4) Add language requiring MCOs to participate in a monthly enrollment reconciliation process;
- (5) Add current dates and new rates for Statewide supplemental payments;
- (6) Add new zip codes to local access area chart;
- (7) Correct COMAR citation number under COMAR 10.09.67.22; and
- (8) Add emergency services to the list of self referred services.

Please Note: In the copy of the attached proposal, under COMAR 10.09.65, §03B(3)(iii) and (iv), it incorrectly states "a penalty of 1/19 of ½ percent of the total capitation amount paid to the MCO during that calendar year shall be collected." A change has been submitted to reflect submitted language of 1/9 of ½ percent.

A copy of the proposed amendments, as published in the January 19, 2007 issue of the <u>Maryland Register</u>, is attached.

Questions regarding these amendments should be directed to the Division of HealthChoice Management and Quality Assurance at (410) 767-1482.

attachment

[F] E. The following services are covered under Regulations 22 - .29 of this chapter only for participants not residing in a licensed assisted living facility:

(1)—(7) (text unchanged) (8) Assistive devices and equipment.

[G.] A The following services are covered under this chapter regardless of the participant's place of residence:

(1) (text unchanged)

(2) Behavior consultation services; and

(3) Senfor Center Plusi; and l.

[(4) Extended home health services.] [H.] G. The Program may not reimburse the following combinations of services for a participant for the same date of service:

(1) Senior Center Plus under this chapter and State Plan medical day care under COMAR 10.09.07; or

(2) Personal care, respite care, or assisted living services under this chapter and State Plan personal care under COMAR 10.09.20[;\or].

(3) Extended home health services under this chapter and State Plan home health services under COMAR 10.09.04.]

.33 Payment Procedures.

A. Request for Payment.

- (1) An approved provider shall submit requests for payment for [the] services [covered under this chapter] according to procedures set forth in this chapter and COMAR 10.09.36.04.
  - (2) (5) (text unchanged) (6) Documentation Required.
- (a) Payments by the Program or its designee may be withheld if the provider fails to submit requested evidence of staff qualifications, corrective action plans, or other types of documentation related to ensuring health and safety of participants.

(b) Payments shall be released upon receipt by the Program or its designee of the requested documentation.
(c) An appeal by the provider under COMAR 10.01.03

does not stay the withholding of payments.

B. (text unchanged)

C. Payments.

(1) — (3-1) (text unchanged) (4) Assisted Living Services.

(a) — (b) (text unchanged)

(c) Payment for assisted living services shall be reduced by 25 percent per day for each day during the month that the participant receives medical day care services in accordance with COMAR/10.09.07 [dn the same day].

(d) (text unchanged) [(5) Environmental/Modifications.

(a) An assisted living services provider shall assume 1/3 of the approved cost of environmental modifications rendered to the provider's assisted living facility on behalf of one or more participants.

(b) If the environmental modifications were rendered on behalf of more than one participant, the amount billed shall be divided equally among invoices submitted on behalf of the impacted participants, to total not more than the total amount eligible for billing.

(c) The assisted living services provider shall directly pay its contractor for the environmental modifications rendered, based on a bid submitted by the contractor that was approved by the plan of care and the Maryland Department

(6) Assistive Equipment. The assisted living services

provider shall:

(a) Pay directly the actual seller of an item of assistive equipment purchased for the use of one or more participants;

(b) Bill the Program the actual purchase price for each item of assistive equipment, as preauthorized by the plan of care and the Maryland Department of Aging or its designee with the cost divided equally among invoices submitted for participants on whose behalf the item was purchased: and

(c) Submit to the Maryland Department of Aging or its designee documentation from the seller of the assistive

equipment as to the actual purchase price. [(7)] (5) — [(17)] (15) (text unchanged)

.34 Recovery and Reimbursement

A. Recovery and reimburgement [is] are as set forth in COMAR 10.09.36.07.

B. The causes for recovery and reimbursement include but

are not limited to:

(1) Operating without of valid required license;

(2) Using staff that do not meet conditions for participation in accordance with Regulation 04 of this chapter to provide services to waive participants;

(3) Lacking adequate documentation of services that are

billed to the Program;

(4) Submitting claims for services not authorized in the

participant's plan of care; and

(5) Providing services that are not in accordance with the requirements of this chapter and other applicable regulations and law.

> S. ANTHONY McCANN Secretary of Health and Mental Hygiene

### Subtitle 09 MEDICAL CARE PROGRAMS

### **Notice of Proposed Action**

[07-021-P]

The Secretary of Health and Mental Hygiene proposes to amend:

(1) Regulations .01 and .06 under COMAR 10.09.63 Maryland Medicaid Managed Care Program: Eligibility and Enrollment;

(2) Regulations .03, .15 and .19-3 under COMAR 10.09.65 Maryland Medicaid Managed Care Program: Managed Care Organizations;

(3) Regulation .06 under COMAR 10.09.66 Maryland Medicaid Managed Care Program: Access; and

(4) Regulations .22 and .28 under COMAR 10.09.67 Maryland Medicaid Managed Care Program: Ben-

#### Statement of Purpose

The purpose of this action is to:

(1) Add two new programs, Employed Person with Disabilities and Adult Primary Care, to the list of recipients not eligible for HeathChoice;

(2) Change language regarding effective date of disenrollment when a member relocates out-of-State to coincide with current operating procedures and clarify that the relocation must be permanent;

(3) Allocate 25 percent of the Statewide supplemental payment to increase MCO quality performance measure in-

centives:

(4) Add language requiring MCOs to participate in a monthly enrollment reconciliation process;

(5) Add current dates and new rates for Statewide supplemental payments;

(6) Add new zip codes to local access area chart;

- (7) Correct COMAR citation number under COMAR 10.09.67.22; and
- (8) Add emergency services to the list of self-referred services.

Comparison to Federal Standards

There is no corresponding federal standard to this proposed action.

**Estimate of Economic Impact** 

The proposed action has no economic impact.

**Economic Impact on Small Businesses** 

The proposed action has minimal or no economic impact on small businesses.

Impact on Individuals with Disabilities

The proposed action has no impact on individuals with disabilities.

Opportunity for Public Comment

Comments may be sent to Michele Phinney, Director, Office of Regulations and Policy Coordination, DHMH, 201 W. Preston St., Room 512, Baltimore, MD 21201, or call 410-767-5623, or fax to 410-333-7687, or email to regs@dhmh. state.md.us. Comments will be accepted through February 20, 2007. A public hearing has not been scheduled.

## 10.09.63 Maryland Medicaid Managed Care Program: Eligibility and Enrollment

Authority: Health-General Article, §15-103(b)(3), (4), (6), and (23),

Annotated Code of Maryland

.01 Eligibility.

A. (text unchanged)

B. A recipient is not eligible for the Maryland Medicaid Managed Care Program if the recipient:

(1) — (2) (text unchanged)

(3) Is enrolled in:

(a) Home Care for Disabled Children under a Model Waiver, pursuant to COMAR 10.09.27; [or]

(b) (text unchanged)

- (c) The Employed Person with Disabilities Program pursuant to COMAR 10.09.41; or
- (d) The Primary Adult Care (PAC) Program pursuant to COMAR 10.09.76;
  - (4) (7) (text unchanged)

#### .06 Disenrollment.

A. — E. (text unchanged)

F. Effective Date of Disenrollment.

(1) (text unchanged)

(2) An enrollee's disenrollment shall take effect:

(a) — (b) (text unchanged)

(c) [Immediately] On the first day of the month following the month in which the Department receives the required notification, when the enrollee permanently relocates outside of the State; or

(d) (text unchanged)

(3) — (6) (text unchanged)

### 10.09.65 Maryland Medicaid Managed Care Program: Managed Care Organizations

Authority: Insurance Article, §§15-112 and 15-605; Health-General Article, §§2-104 and 15-103;

Annotated Code of Maryland

### .03 Quality Assessment and Improvement.

A. (text unchanged)

B. An MCO shall participate in all quality assessment activities required by the Department in order to determine if the MCO is providing medically necessary enrollee health care. These activities include, but are not limited to:

(1) — (2) (unchanged)

- (3) The annual collection and evaluation of a set of performance measures with targets as determined by the Department as follows:
- (a) The composition of the core performance measures is listed below:

(i) — (viii) (text unchanged)

(ix) Childhood immunization status — Combo 2;

and

(x) Practitioner turnover; and

[(xi)](x) (text unchanged)

(b) — (d) (text unchanged)

[(e) For 2005 care performance measures, as specified in §B(3)(a)(i) — (ix) of this regulation, the Department shall impose penalties, rewards, disincentives, or incentives, based on performance targets as determined by the Department utilizing the following methodology:

(i) There shall be three levels of performance;

(ii) Performance shall be evaluated separately for each measure, and the measures shall have equal weight;

(iii) If an MCO's scores on the measures identified in §B(3)(a)(i) — (ix) of this regulation do not meet the minimum target level, the MCO shall receive a monetary sanction as set by the Department proportionate to the size of the MCO and the number of points below the target;

(iv) If an MCO's scores on the measures identified in \$B(3)(a)(i) — (ix) of this regulation are above the incentive target level, the MCO shall receive a monetary incentive as set by the Department proportionate to the size of the MCO and the number of points above the target;

(v) The point range between the minimum target and the incentive target shall be considered the neutral range and the MCO may not be penalized or rewarded if its performance falls in this range; and

(vi) The monetary incentives paid to the MCOs as described in \$B(3)(e)(iv) of this regulation shall not exceed the total amount of the penalties described in \$B(e)(iii) of this regulation that are collected from the MCOs;]

[(f)] (e) Effective January 1, 2006, the performance measures will be the [11] 10 measures as stated in §B(3)(a)

of this regulation;

[(g)] (f) Starting with the 2006 performance measures, the Department shall implement the following methodology for imposing penalties and incentives:

(i) — (iv) (text unchanged)

- (v) The total amount of the incentive payments as described in [\$B(3)(g)(ii)] \$B(3)(f)(iv) of this regulation paid to the MCOs each year cannot exceed the total amount of the penalties as described in [\$B(3)(g)(iii)] \$B(3)(f)(iii) of this regulation collected from the MCOs in that same year; [and]
- (g) Starting with the 2007 performance measures, the Department shall implement the following methodology for imposing penalties and incentives:

(i) There shall be three levels of performance;

(ii) Performance shall be evaluated separately for each measure, and each measure shall have equal weight:

(iii) For any of the measures in  $\S B(3)(a)(i)$  — (ix) of this regulation that the MCO does not meet the minimum target, as determined by the Department, a penalty of 1/19 of 1/2 percent of the total capitation amount paid to the MCO during that calendar year shall be collected;

(iv) For any of the measures in SB(3)(a)(i) — (ix) of this regulation that the MCO exceeds the incentive target, as determined by the Department, the MCO shall be paid an incentive payment of up to 1/19 of 1/2 percent of the total capi-

tation paid to the MCO during that calendar year;

(v) The total amount of the incentive payments as described in B(3)(g)(iv) of this regulation paid to the MCOs each year may not exceed the total amount of the penalties as described in B(3)(g)(iii) of this regulation collected from the MCOs in that same year plus 25 percent of the funds estimated by the Department for the Statewide Supplemental Payment for the same year; and

(vi) Any funds remaining after the payment of the incentives due under \$B(3)(g)(iv) shall be distributed to the MCOs receiving the four highest normalized scores for Value Based Purchasing for all nine performance measures at a rate of 40 percent, 30 percent, 20 percent and 10 percent re-

spectively.

(h) (text unchanged)

(4) — (6) (text unchanged) C. (text unchanged)

### .15 Data Collection and Reporting.

A. — B. (text unchanged)

C. Monthly Reports.

(1) — (3) (text unchanged)

(4) An MCO shall participate in the electronic enrollment reconciliation process to identify discrepancies in enrollment data between the Department and the MCO.

D. — K. (text unchanged)

### .19-3 MCO Statewide and Rural Supplemental Pay-

A. Statewide Supplemental Payment.

(1) (text unchanged)

- (2) MCOs are eligible to receive a Statewide supplemental payment or payments if the following conditions are
  - (a) For June [2006] 2007 payment:

(i) (text unchanged)

(ii) The qualifications set forth in §A(1) of this regulation were met from January 1 through June 30, [2006] 2007; and

(b) For December [2006] 2007 payments:

(i) (text unchanged)

(ii) The qualifications set forth in §A(1) of this regulation were met from July 1 through December 31, [2006] 2007.

(3) Amount of Statewide Supplemental Payments.

(a) The June [2006] 2007 payment to a qualifying MCO will equal the total number of that MCO's enrollees paid for in May [2006] 2007 prospectively for that MCO's June [2006] 2007 enrollment, multiplied by [\$5.11] \$3.94 per enrollee.

(b) The December [2006] 2007 payment to a qualifying MCO will equal the total number of that MCO's enrollees paid for in November [2006] 2007 prospectively for that MCO's December [2006] 2007 enrollment, multiplied by [\$5.11] *\$3.94* per enrollee.

B. Supplemental Payment for Rural Enrollment.

(1) — (2) (text unchanged)

(3) Amount of Rural Enrollment Supplement Payment.

(a) For the June [2006] 2007 payments to MCOs meeting the requirements specified in §A of this regulation from January 1 through June 30, [2006] 2007, the Department shall pay an amount equal to the total number of that MCO's enrollees in counties specified in §B(4) of this regulation and paid for in May [2006] 2007 prospectively for that MCO's June [2006] 2007 enrollment, multiplied by [\$22.99]

\$17.46 per enrollee.

(b) For the December [2006] 2007 payments to MCOs meeting the requirements specified in §A of this regulation from July 1 through December 31, [2006] 2007, the Department shall pay each qualifying MCO an amount equal to the total number of that MCO's enrollees in counties specified in §B(4) of this regulation and paid for in November [2006] 2007 prospectively for that MCO's December [2006] 2007 enrollment, multiplied by [\$22.99] \$17.46 per enrollee.

(4) (text unchanged)

C. The rates described in §§A and B of this regulation are exclusive of the Statewide supplemental funds referenced in COMAR 10.09.65.03B(g)(v).

### 10.09.66 Maryland Medicaid Managed Care Program: Access

Authority: Health-General Article, §15-102.1(b)(10) and 15-103(b) Annotated Code of Maryland

### .06 Geographical Access.

A. — D. (text unchanged)

E. Geographical Access: Local Access Areas.

Local Access Area Zip Codes Allegany — Anne Arundel North (text unchanged) Anne 20711, 20733, 20751, 20764, 20765, Arundel 20776, 20778, 20779, 21012, 21032, South

21035, 21037, 21054, 21106, 21114, 21140, 21146, 21401, 21402, 21403, 21404, 21405, *21409* 

Baltimore City SE/Dundalk — Montgomery North (text unchanged)

20860, 20861, 20862, 20866, 20868, Montgomery -Silver Spring 20883, 20901, 20902, 20903, 20904, 20905, 20906, 20907, 20908, 20910, 20911, 20912, 20913, 20914, 20915,

20916, 20918, 20990

Prince George's Northeast (text unchanged)

20703, 20706, 20710, 20712, 20722, 20731, 20737, 20738, 20740, 20741, Prince George's Northwest 20742, 20743, 20768, 20770, 20771, 20780, 20781, 20782, 20783, 20784, 20785, 20787, 20788, 20789, 20791, 20792, 20797, 20799

Prince George's Southeast — Worcester (text unchanged)

### 10.09.67 Maryland Medicaid Managed Care **Program: Benefits**

Authority: Health-General Article, Title 15, Subtitle 1, Annotated Code of Maryland

### .22 Benefits — Case Management Services for HIV-Infected Individuals.

An MCO shall provide medically necessary and appropriate case management services to its qualifying enrollees, as specified in COMAR [10.09.65.10B] 10.09.65.10C.

Care Organizations (MCOs) rates for/calendar year 2007.

A. — F. (text unchanged)

(1) (text unchanged)

ing conditions are met:

I. Emergency

10.09.66.08B.

ganizations.

Comparison to Federal Standards

There is no corresponding federal standard to this proposed action.

Estimate of Economic Impact

I. Summary of Economic Impact. Rate increase of \$97,402,000 for calendar year 2007 is due to trend changes for various service categories of medical services provided by the MCOs.

II. Types of Economic Impact.

> (a) Rate Table for Families and Children Effective January 1, 2007 — December 31, 2007

Gender **PMPM** Baltimore City Both\$ 6.007.93

PMPMRest of State \$ 5,926\16

Both

*\$ 382.85* 

\$ 289.03

MARYLAND REGISTER, VOL. 34, ISSUE 2 FRIDAY, JANUARY 19, 2007

Age

Under age 1

Birth Weight 1,500 grams or less Under age 1

Birth Weight over 1,500 grams