



STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

Larry Hogan, Governor - Boyd K. Rutherford, Lt. Governor - Dennis R. Schrader, Secretary

MARYLAND MEDICAL ASSISTANCE PROGRAM

January 20, 2017

TO: Durable Medical Equipment Providers

FROM: Marlana R. Hutchinson, Deputy Director
Nursing and Waiver Services
Long Term Services and Supports Administration

RE: Training Sessions – Provider Portal Updates for Processing Durable Medical Equipment (DME) Reviews

NOTE: Please ensure that appropriate staff members in your organization are informed of the contents of this memorandum.

Telligen, the Department of Health and Mental Hygiene's utilization control agent, is offering training sessions for DME providers. In addition to providing pertinent program information and updates, these sessions will cover recent system upgrades to Qualitrac, which will enhance processing of DME reviews.

Training dates and times are as follows:

- Thursday, January 26, 2017
 - 10:00 AM and 2:00 PM
- Tuesday, January 31, 2017
 - 10:00 AM and 2:00 PM

Advance registration is required. Providers may attend these trainings as many times as needed, and there is no limit on the number of attendees per agency. To register for one or more of the trainings, please send an email to Cori Bondon at cbondon@telligen.com (Telligen) with the following information:

- Provider name;
- Training session(s) for which you want to register;
- Number of attendees from your agency; and
- Name, phone number, and email address of the contact person at your agency.

You will receive WebEx (webinar/call-in) information once registered.

If you have any questions regarding this matter, please contact Ms. Bondon at cbondon@telligen.com.